

# Digital Health Transformation Summit

Join digital health leaders to discuss how you can leverage technology and improve the quality of care across Australia

## FEATURED SPEAKERS

- |  |  |   |
|--|--|---|
|    | <b>Adrian Hutchinson</b><br>Chief Nursing and Allied Health Information Officer<br>Royal Children's Hospital                         |    |
|    | <b>Christine Giles</b><br>Chief Executive Officer<br>Portland District Health  |    |
|    | <b>Peter O'Halloran</b><br>Chief Information Officer<br>ACT Health Directorate   |    |
|    | <b>Lisa Davies-Jones</b><br>Chief Executive<br>North West Hospital and Health Service  |    |
|   | <b>Kate Nolan</b><br>Chief Information Officer<br>Ballarat Health Services   |   |
|  | <b>Sue Williams</b><br>Chief of Health Operations<br>Cabrini Health  |  |
|  | <b>Sallyanne Wissmann</b><br>Director, Information Management<br>Mater Health Services   |  |
|  | <b>Matt Morris</b><br>Director, Information & Analytics<br>Barwon Health   |  |
|  | <b>Tim Watts</b><br>General Manager, Service Development<br>Calvary Health Care  |  |
|  | <b>Fiona Renshaw</b><br>Director, Integrated Care and Partnerships   |   |
|  | <b>Thomas Glanville</b><br>Manager, Activity-based Funding and Business Analytics<br>NSW Health - Murrumbidgee Local Health District |  |
|  | <b>Trish Williams</b><br>Professor, Digital Health Systems and CISCO Chair<br>Flinders University                                    |  |
|  | <b>Rob Setina</b><br>Chief Information Officer<br>Health Purchasing Victoria   |  |
|  | <b>Nickola Allan</b><br>Director, Clinical Services<br>Maryborough District Health Service   |  |
|  | <b>Candida Costa-Wong</b><br>Manager, Strategy and Special Projects<br>HealthScope   |  |
|  | <b>Jo-Anna Wood</b><br>Health Informatician<br>Independent eHealth Specialist  |   |

**Theme:**  
**'Connect, Collaborate, Innovate'**

**Summit**  
19 & 20 February 2019

Melbourne Convention and Exhibition Centre

Streamline the digital transition

Future-proof your hospital

Innovation for patient-centric care

Engage stakeholders through change

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# 2019 Theme: 'Connect, Collaborate, Innovate'

Embracing the future of health means working together to make hospitals more efficient and to improve the quality of care for patients. Advancements in technology will enable this, but it's people who will make the true difference between cumbersome electronic systems and efficient flow of information.

With such a lofty goal, how can we ensure we stay on the same page? Whose responsibility is it to ensure that digital initiatives remain people-focused rather than outcome-focused? Come along to connect, collaborate and innovate in this specially designed summit.

## Summit Day One 19 February 2019

### OPENING KEYNOTE CASE STUDY 9.00 - 9.50

#### Evolving health and care to meet the needs of modern Australia

- Outcome-driven transformations
- Improve the patient experience across hospitals
- Support clinical staff with technology

**Christine Giles**  
Chief Executive Officer  
Portland District Health



### INTERACTIVE TECHNICAL NETWORKING SESSION 9.50 - 10.30

- Network with those implementing similar projects
- Discuss challenges and strategies to overcome roadblocks
- Set expectations for what you want to get out of this event

**Jo-Anna Wood**  
Health Informatician  
Independent eHealth Specialist

### CASE STUDY 10.50 - 11.40

#### Upgrading data quality across your hospital

- Improve process flows
- Make digital and data literacy a priority
- The hospital as a hotel, restaurant and much more

**Matt Morris**  
Director, Information & Analytics  
Barwon Health



### CASE STUDY 11.40 - 12.35

#### Cyber security in the age of digital health

- Recognise data security as the responsibility of all hospital staff
- What cyber threats exist and how do you protect your information?
- Implement security practices and policies

**Trish Williams** Professor,  
Digital Health Systems and CISCO Chair  
Flinders University



### INTERACTIVE PANEL DISCUSSION 1.35 - 2.35

#### Collaborative project co-design to improve benefits & delivery

- Strategies to efficiently consult stakeholders
- Tailor technology to work with, rather than against, clinicians
- Create a sense of ownership to increase engagement across the organisation

**Adrian Hutchinson**  
Chief Nursing and  
Allied Health Information Officer  
Royal Children's Hospital

**Nickola Allan**  
Director, Clinical Services  
Maryborough District Health Service



**Trish Williams**  
Professor, Digital Health Systems and  
CISCO Chair  
Flinders University



**Rob Setina**  
Chief Information Officer  
Health Purchasing Victoria



**Tim Watts**  
General Manager, Service Development  
Calvary Health Care



**Candida Costa-Wong**  
Manager, Strategy and Special Projects  
HealthScope



### SOLUTION SPOTLIGHT 2.35 - 3.10



### CASE STUDY 3.30 - 4.20

#### Governance in a digital age

- Data flows and accessibility
- Secure your data: Cloud vs. hosted
- Maintain data integrity

**Sallyanne Wissmann**  
Director, Information Management  
Mater Health Services



### NETWORKING RECEPTION 4.30 - 5.30

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## OPENING CASE STUDY

9.00 - 9.50

### Staging projects to maximise your impact

- Support your workforce to evolve and adapt to new processes
- Identify and prioritise projects that address your biggest problems
- Know when and how to begin a new project

**Peter O'Halloran**

Chief Information Officer  
ACT Health Directorate



## CASE STUDY

9.50 - 10.40

### Working in partnership to improve patient care

- Strategies to share information across diverse health provider networks
- Use technology to enable patient-centred care
- Make the most of diverse funding streams to integrate care and improve health outcomes

**Lisa Davies-Jones**

Chief Executive

North West Hospital and Health Service



## TRANSFORMATION JOURNEY

11.00 - 12.00

### Transforming healthcare for regional patients

- Roll out large-scale IT infrastructure and shared applications
- Ensure security measures protect staff and patients
- Streamline IT leadership and operational models with minimal disruption

**Kate Nolan**

Chief Information Officer  
Ballarat Health Services



## CASE STUDY

12.00 - 12.35

### Maintaining exceptional care through digital transformation projects

- Strategies to implement change without compromise
- Prioritise transformation pieces to facilitate transitions
- Initiate restructures when necessary

**Sue Williams** Chief of Health Operations  
Cabrini Health



## EXPERT COMMENTARY

1.35 - 2.35

### Achieving the move towards patient-centred healthcare

- The role of executive leadership in encouraging hospital staff to buy into patient-centric healthcare
- Strategies to streamline digital transformations
- Establish modern channels of communication between clinicians and patients

**Fiona Renshaw**

Director, Integrated Care and Partnerships

**Thomas Glanville** Manager,

Activity-based Funding and Business Analytics

NSW Health - Murrumbidgee

Local Health District



## CASE STUDY

2.35 - 3.15

### Organisational challenges in guiding stakeholders through change

- Overcome resistance to change
- Leverage change as an opportunity to innovate
- Explore how transformations fail

TBA

## INTERACTIVE CLOSING ROUNDTABLE

3.30 - 4.20

### Sparking your digital journey

- Key lessons learned
- Prioritise your next steps
- Engage all stakeholders through design, development and implementation

**Jo-Anna Wood** Health Informatician

Independent eHealth Specialist

## Who will attend?

This event will be a valuable learning and networking experience for health professionals from:

Roles will include:

- Chief Information & Technology Officers
- Allied Health / Medical / Nursing Information Officers
- Director / General Manager / Group Manager / Manager of IT
- Information Security, Innovation, Business Analytics
- Directors / Managers of Projects Programs & Portfolios
- Director / Head of / Senior Managers of Medical and Nursing
- Medical Directors / Senior Clinical Staff
- ICT & Digital
- Project Management
- Clinical leaders
- Operations

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