

ICT PROFESSIONALS LEADERSHIP WORKSHOP

INCREASE LEADERSHIP CAPABILITY
& DRIVE ICT PERFORMANCE AS A
STRATEGIC LEADER

25 & 26
JULY 2019

NOVOTEL SYDNEY
ON DARLING HARBOUR

EXPLORE

- **Establish** trust from your team & achieve buy-in with key stakeholders
- **Lead** with authenticity & motivate your team to focus on results
- **Foster** a positive workplace culture of accountability for improved performance
- **Understand** the power of positive language & the challenging conversations leaders must have

EXPERT FACILITATOR



Jo Stewart-Rattray
Director of Information
Security & IT Assurance
BRM Holdich

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ABOUT THE EVENT

Information technology is a vital underpinning for an organisation's success. However, with the convergence of business, consumer and communication technology, IT is now integral to core business operations. ICT staff must be technically proficient and business savvy. They must be capable of solving complex business-systems and client-facing problems efficiently. Even the most accomplished ICT professionals will find that technology skills alone does not assure effective leadership or strategic thinking. To be a leader and add strategic value to the organisation, ICT professionals need to complement their occupational expertise with breakthrough leadership and coherent strategic business planning skills.

Leading high performance ICT teams to maintain organisational functionality and add strategic value to the company is no easy feat. It requires an ability to convey complex information to non-ICT executives, colleagues and clients. An ICT leader must inculcate an understanding of their contribution to business strategy. They must develop a workplace culture conducive to innovation but focussed on results.

This two-day workshop will delve into strategies for driving performance. You'll learn how to modify your communication style, engaging staff and stakeholders while adding strategic value through enhanced ICT leadership. Delegates will address their own leadership styles, strengthen existing skills and develop new leadership techniques.

WHO WILL ATTEND?

- ▶ Managers and Directors of ICT
- ▶ ICT project Managers
- ▶ Managers of Technology, Infrastructure or Systems
- ▶ Applications Development
- ▶ Business Analysis
- ▶ ICT Technical Consulting

YOUR FACILITATOR

Jo has over 25 years' experience in the IT field some of which were spent as CIO in the Utilities and as Group CIO in the Tourism space, and with significant experience in the Information Security arena. She underpins her information technology and security background with her qualifications in education and management.

She specialises in consulting in technology issues with a particular emphasis on governance in both the commercial and operational areas of businesses. Jo provides strategic advice to organisations across a number of industry sectors including banking and finance, utilities, manufacturing, tertiary education, retail and government.



Jo Stewart-Rattray

Director of Information Security & IT Assurance
BRM Holdich

25 JULY DAY ONE

Attributes of executive level technology leaders

- ▶ The psychology of leadership
- ▶ Emotional intelligence, the art of knowing yourself and others
- ▶ Adapt and understand individuality and its advantages

Develop cohesive and high performing teams

- ▶ Recognise the value of your team
- ▶ Utilise their skills to drive performance
- ▶ The dysfunctions of a team

Self-mastery and balance

- ▶ Overcome demotivation, stress and frustration
- ▶ Better you, better team
- ▶ The significance of balance

How to have and accept the hard conversations

- ▶ Understand the significance of feedback
- ▶ Measure performance - The good, the bad and the ugly
- ▶ Deliver constructive criticism

26 JULY DAY TWO

The business of leading organisational change and projects

- ▶ Challenges leaders face in ICT & Digital
- ▶ Navigate challenging business scenarios
- ▶ Mentoring, coaching and professional development

Manage change through times of transformation

- ▶ Define change and its attributes
- ▶ Foster innovation in times of trouble
- ▶ Establish trust within your team

Career planning - A story of yours and mine

- ▶ Recognise where you want to be
- ▶ Review and reflect on the past
- ▶ Create the stepping stones to your goal

The future of ICT and Digital

- ▶ What's next in the ICT & Digital sphere?
- ▶ Create a realistic action plan
- ▶ Revisit key themes and lesson

