# The 10<sup>th</sup> Blended Learning & Innovation Summit

Discover the future of blended learning, maximise employee engagement & develop creative learning opportunities to push your organisation into the future



### FFATURED SPFAKERS



Melinda Bance Head of Capability & Professional Development Westpac



Daniella Rocco Head of LearningBank, Group Capability Westpac



Sarah Stone Head of Learning and Capability





Renault Phong Director, Strategic Workforce Planning & Organisational Development NSW Department of Industry



Damian Andrews National Training Manager **KONE** Corporation



**Kieron Nicholls** People and Performance Manager George Western Foods Limited



Dr Iain Hav Director, Professional Learning and Engagement **Macquarie University** 





Peter Donohue Flexible Learning Coordinator **Defence International Training Centre** 



**Ingrid Massey** Head of Learning and Development, Pacific



Marek Kopias Retail Training Team Lead Caltex



Shane Jeffery Learning Manager AbbVie Inc.



Heather Cardin Capability Expert, Business & Private Bank ANZ Bank



Joshua van Gestel Head of Education and Communication Sunsuper



**Heather Timbs** Head of Learning and Development Heritage Bank Limited

























**Post-Summit Workshop** 28 February 2019

**Pre-Summit Workshop** 

25 February 2019

Today'

Intercontinental Hotel, Sydney

Discover learning and development possibilities

Embed emerging technologies in your learning approach

Drive employee engagement in learning to maximise ROI

Create interactive, networked and creative learning



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### 2019 Theme: 'Tomorrow's Learning Today'

Advances in technology over the last ten years have changed the way we think about learning and professional development. A focus on employee-driven learning has taken the forefront and this has seen traditional learning and eLearning combined to provide a more effective and engaging learning experience.

This innovative and educational event will explore the future of blended learning. You will gain the skills, strategies and technical know-how to implement emerging technologies and trends in your organisation's learning approach and effectively engage your workforce to maximise value and ROI.

### **Pre-Summit Workshop**

### **25 February** 2019

Vision to results - creating a blended learning culture

9.00 - 4.30

### Create an inspiring vision for your blended learning culture

- Create learning approaches that are tailored to employee needs
- Encourage input from your workforce
- Provide feedback and celebrate successes

#### Gain leadership buy-in, alignment and sponsorship

- Identify the strategy and know your leaders
- Clarify existing problems and show the solution
- Collaborate, consider timing and be invested

### Engage and excite the wider organisation by getting them to help build the solution

- Communicate why change is necessary
- Be collaborative and lead by example
- Measure your progress to assess baseline 'buy-in' at all levels of the organisation

### Ensure sustainability in your blended learning approach

- Align learning with company values
- Deliver employee-tailored content
- Establish learning outcomes and intervene regularly

Expert Facilitator: Cynthia Painter Coach, Trainer, Speaker Create Action Now

### **Summit Day One**

### **26 February** 2019

9.00 - 9.50

### **OPENING KEYNOTE CASE STUDY** Holistic approaches to blended learning

- Craft a holistic approach to blended learning
- Engage employees through social and self-directed learning
- Build future-focused capabilities for success

#### Daniella Rocco

Head of LearningBank, Group Capability

Melinda Bance

Head of Capability & Professional Development Westpac



### **BREAK-OUT SESSION**

9.50 - 10.40

### The Execution Gap – Excite, Engage, Embed

- Discover the route to achieving results faster because people want to
- Explore the rational & emotional drivers of strategy execution
- Reduce the risk of your blended learning strategy missing the mark

### Glenn Price

Director

LeaderSHAPE Consulting



### **CASE STUDY**

10.55 - 11.45

# Create engaging and innovative L&D frameworks on a

- Effective frameworks for tight budgets
- 7 points of engagement applied to L&D
- Strategies for success

### Careen Redman

Head of People & Culture

Sitback Solutions

### **EXPERT COMMENTARY**

11.45 - 12.35

### Help others to step up and engage

- Strategies for moving the responsibility for learning to learners
- · Maximising the application of learning back into the workplace
- Leveraging learning opportunities 'in the moment'

### Stacey Ashley

Managing Director

Ashley Coaching & Consulting Pty Ltd

### INTERACTIVE PANEL DISCUSSION

1.35 - 2.35

### Flipping the classroom

- eLearning vs traditional learning (70/20/10)
- Integrate technology into teaching
- Assess the right approach for your organisation

#### **Ingrid Massey**

Head of Learning and Development, Pacific

**Dr lain Hay** Director,

Professional Learning and Engagement

Macquarie University

### Peter Donohue

Flexible Learning Coordinator

**Defence International Training Centre** 



### THINK TANK

Course design and innovative thinking

- Identify approaches to implementing successful learning
- Discuss the challenges and solutions to successful course desian
- Be the driving force & own your approach

#### Sarah Stone

Head of Learning and Capability



2.35 - 3.25

### **EXPERT COMMENTARY**

3.40 - 4.30

### Lead for a change

- Inspire your organisation to get behind a blended learning approach
- Measure the impact and return on investment of blended learning
- Leverage your blend to inspire change and beat the competition

### Joni Kauppinen

Director and Senior Consultant

**JBK Consulting Pty Ltd** 

JBK CONSULTING

NETWORKING RECEPTION

4.30 - 5.30

### Summit Day Two 27 February 2019

### OPENING CASE STUDY

9.00 - 10.00

### Innovate, integrate, motivate

- Inspire innovation in your learning approach
- Successful integration of blended learning
- Motivate and engage your employees

Renault Phong Director, Strategic Workforce Planning & Organisational Development NSW Department of Industry



### **EXPERT COMMENTARY**

10.00 - 11.00

### Inspire mindset change - Create a blended learning culture

- Communicate and measure the right behaviours
- Celebrate rock star learners with recognition
- Provide fast feedback and constantly update

#### Cynthia Painter

Coach, Trainer, Speaker

Create Action Now



### **CASE STUDY**

11.15 - 12.15

### Leverage your blended learning approach

- Determine the right approach scalability, logistics, costs
- Utilise suitable training materials for training needs
- Evaluate the effectiveness of learning

#### **Kieron Nicholls**

People and Performance Manager George Western Foods Limited



1.15 - 2.15

### INTERACTIVE PANEL DISCUSSION

Get the right mix

- Is there a perfect blend?
- Make your learning relevant
- The pros and cons of online/virtual learning

### Shane Jeffery

Learning Manager

AbbVie Inc.

### Marek Kopias

Retail Training Team Lead

Caltex

#### Joshua van Gestel

Head of Education and Communication

Sunsuper

### **Heather Cardin**

Capability Expert, Business & Private Bank

ANZ Bank









#### **CASE STUDY**

2.15 - 3.15

### Build local, deploy global

- Implement blended learning on a global scale
- Manage multicultural learning styles
- Is your company culture ready for blended?

#### **Damian Andrews**

National Training Manager

**KONE Corporation** 



3.30 - 4.20

### INTERACTIVE CLOSING ROUNDTABLE

#### From reflection to action

- Reflect on the tools and key learning outcomes from the conference
- Identify opportunities for blended learning within your organisation
- Develop a plan to implement the knowledge you've gained

Maria Newport

Managing Principal

Newport O'Connor

NEWPORT O'CONNOR

### **Post-Summit Workshop**

### **28 February** 2019

Blended learning essentials

that deliver results

9.00 - 4.30

## Strategies for successful implementation of blended learning approaches

- Set goals and expectations in advance
- Create a flexible implementation strategy
- Cultivate a blended learning community

## Practical applications of learning techniques to deliver JIT training

- Create a detailed roadmap Understand where the training gap exists
- Focus on relevant work-related tasks and skills
- Develop easily absorbed training materials and make them accessible

## Effective incorporation of blended learning into the workflow

- Let employees take ownership of their learning
- Structure training for maximum impact
- Develop learning tools that are easy to use and meet multiple needs

## Evaluate the success of your blended learning approaches

- Use a blended evaluation approach
- Leverage feedback to measure learning satisfaction and engagement
- Measure employee learning through assessment and real-time feedback

### **Expert Facilitator:**

Maria Newport Managing Principal Newport O'Connor

### Who Will Attend?

- Learning and Development Managers
- Learning and Organisational Consultants
- Training Coordinators
- Internal Trainers
- eLearning and Social Learning specialists
- Training Facilitators
- Technology Assisted Learning Professionals
- Talent and Capability Development Professionals
- Human Resources Professionals
- Learning Centres
- Learning Management System Administrators
- Instructional Designers
- Curriculum Development Professionals

### **Faculty of Experts**



Maria Newport
Managing Principal
Newport Connor



Cynthia Painter Coach, Trainer, Speaker Create Action Now



Joni Kauppinen
Director and Senior Consultant
JBK Consulting Pty Ltd



**Lisa Listama**Managing Director **Sparkle E-Learning** 

The 10th Blended Learning & Innovation Summit 25, 26, 27 & 28 February 2019

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