

Digital Health Transformation Summit

Join digital health leaders to discuss how you can leverage technology and improve the quality of care across Australia

FEATURED SPEAKERS



Adrian Hutchinson
Chief Nursing and Allied Health Information Officer
Royal Children's Hospital



Christine Giles
Chief Executive Officer
Portland District Health



Peter O'Halloran
Chief Information Officer
ACT Health Directorate



Lisa Davies-Jones
Chief Executive
North West Hospital and Health Service



Kate Nolan
Chief Information Officer
Ballarat Health Services



Sue Williams
Chief of Health Operations
Cabrini Health



Sallyanne Wissmann
Director, Information Management
Mater Health Services



Matt Morris
Director, Information & Analytics
Barwon Health



Tim Watts
General Manager, Service Development
Calvary Health Care



Fiona Renshaw
Director, Integrated Care and Partnerships



Thomas Glanville
Manager, Activity-based Funding and Business Analytics



NSW Health - Murrumbidgee Local Health District



Trish Williams
Professor, Digital Health Systems and CISCO Chair
Flinders University



Rob Setina
Chief Information Officer
Health Purchasing Victoria



Nickola Allan
Director, Clinical Services
Maryborough District Health Service



Candida Costa-Wong
Manager, Strategy and Special Projects
HealthScope



Jo-Anna Wood
Health Informatician
Independent eHealth Specialist

Theme:
'Connect, Collaborate, Innovate'

Pre-Summit Workshop
18 February 2019

Summit
19 & 20 February 2019

Post-Summit Workshop
21 February 2019

Melbourne Convention and Exhibition Centre

Streamline the digital transition

Future-proof your hospital

Innovation for patient-centric care

Engage stakeholders through change

BOOK NOW AND
SAVE UP TO \$800!

Book & Pay by 3 September 2018

Phone: +61 2 8239 9755
www.liquidlearning.com
Priority Code - S34

EVENT PARTNERS



Members of supporting organisations receive a special 10% discount off standard rates!

ORGANISED BY



LIQUIDLEARNING
bebetter

2019 Theme: 'Connect, Collaborate, Innovate'

Embracing the future of health means working together to make hospitals more efficient and to improve the quality of care for patients. Advancements in technology will enable this, but it's people who will make the true difference between cumbersome electronic systems and efficient flow of information.

With such a lofty goal, how can we ensure we stay on the same page? Whose responsibility is it to ensure that digital initiatives remain people-focused rather than outcome-focused? Come along to connect, collaborate and innovate in this specially designed summit.

Pre-Summit Workshop

18 February 2019

Communicating and influencing through change

9.00 - 4.30

Moving away from your comfort zone

- Create the conditions for collaboration
- Unpack the components of ways of learning
- Recognise and analyse the differences between good and bad conversations

Exploring the neuroscience behind conversations

- Improve your everyday conversations with intelligent conversations
- The neurology behind feeling threatened and how to handle it
- How curiosity and the trusting mindset lead to co-creational conversations

Developing essential communication skills

- Identify the conversational essentials required for co-creative and trusting conversations
- Practice and apply essential aspects of conversation
- Break bad conversation habits that inhibit and delay progress

Implementing your personal communication strategy

- Recognise traditional triggers and blind spots
- Understand your personal circle of influence and concern among stakeholders
- Create an action plan to build better team dynamics and professional behaviours

Expert Facilitator: Maree Burgess Communication and Change Expert

Summit Day One

19 February 2019

OPENING KEYNOTE CASE STUDY 9.00 - 9.50

Evolving health and care to meet the needs of modern Australia

- Outcome-driven transformations
- Improve the patient experience across hospitals
- Support clinical staff with technology

Christine Giles
Chief Executive Officer
Portland District Health



INTERACTIVE TECHNICAL NETWORKING SESSION 9.50 - 10.30

- Network with those implementing similar projects
- Discuss challenges and strategies to overcome roadblocks
- Set expectations for what you want to get out of this event

Jo-Anna Wood
Health Informatician
Independent eHealth Specialist

CASE STUDY 10.50 - 11.40

Upgrading data quality across your hospital

- Improve process flows
- Make digital and data literacy a priority
- The hospital as a hotel, restaurant and much more

Matt Morris
Director, Information & Analytics
Barwon Health



CASE STUDY 11.40 - 12.30

Cyber security in the age of digital health

- Recognise data security as the responsibility of all hospital staff
- What cyber threats exist and how do you protect your information?
- Implement security practices and policies

Trish Williams Professor,
Digital Health Systems and CISCO Chair
Flinders University



INTERACTIVE PANEL DISCUSSION 1.50 - 2.50

Collaborative project co-design to improve benefits & delivery

- Strategies to efficiently consult stakeholders
- Tailor technology to work with, rather than against, clinicians
- Create a sense of ownership to increase engagement across the organisation

Adrian Hutchinson
Chief Nursing and
Allied Health Information Officer
Royal Children's Hospital



Nickola Allan
Director, Clinical Services
Maryborough District Health Service



Trish Williams
Professor, Digital Health Systems and
CISCO Chair
Flinders University



Rob Setina
Chief Information Officer
Health Purchasing Victoria



Tim Watts
General Manager, Service Development
Calvary Health Care



Candida Costa-Wong
Manager, Strategy and Special Projects
HealthScope



CASE STUDY 3.30 - 4.20

Governance in a digital age

- Data flows and accessibility
- Secure your data: Cloud vs. hosted
- Maintain data integrity

Sallyanne Wissmann
Director, Information Management
Mater Health Services



NETWORKING RECEPTION 4.30 - 5.30

Summit Day Two 20 February 2019

OPENING CASE STUDY

9.00 - 9.50

Staging projects to maximise your impact

- Support your workforce to evolve and adapt to new processes
- Identify and prioritise projects that address your biggest problems
- Know when and how to begin a new project

Peter O'Halloran

Chief Information Officer
ACT Health Directorate



CASE STUDY

9.50 - 10.40

Working in partnership to improve patient care

- Strategies to share information across diverse health provider networks
- Use technology to enable patient-centred care
- Make the most of diverse funding streams to integrate care and improve health outcomes

Lisa Davies-Jones

Chief Executive

North West Hospital and Health Service



TRANSFORMATION JOURNEY

11.00 - 11.50

Transforming healthcare for regional patients

- Roll out large-scale IT infrastructure and shared applications
- Ensure security measures protect staff and patients
- Streamline IT leadership and operational models with minimal disruption

Kate Nolan

Chief Information Officer
Ballarat Health Services



CASE STUDY

1.10 - 2.00

Maintaining exceptional care through digital transformation projects

- Strategies to implement change without compromise
- Prioritise transformation pieces to facilitate transitions
- Initiate restructures when necessary

Sue Williams Chief of Health Operations
Cabrini Health



EXPERT COMMENTARY

2.00 - 3.00

Achieving the move towards patient-centred healthcare

- The role of executive leadership in encouraging hospital staff to buy into patient-centric healthcare
- Strategies to streamline digital transformations
- Establish modern channels of communication between clinicians and patients

Fiona Renshaw

Director, Integrated Care and Partnerships

Thomas Glanville Manager,

Activity-based Funding and Business Analytics

NSW Health - Murrumbidgee

Local Health District



CASE STUDY

3.20 - 4.00

Organisational challenges in guiding stakeholders through change

- Overcome resistance to change
- Leverage change as an opportunity to innovate
- Explore how transformations fail

TBA

INTERACTIVE CLOSING ROUNDTABLE

4.00 - 4.20

Sparking your digital journey

- Key lessons learned
- Prioritise your next steps
- Engage all stakeholders through design, development and implementation

Jo-Anna Wood Health Informatician
Independent eHealth Specialist

Post-Summit Workshop

21 February 2019

9.00 - 4.30

New ways of working - Incorporating agile design, development and implementation

Delving into the neuroscience of change

- Explore human responses to change
- Overcome change resistance
- Change initiators vs. change receivers

Understanding agile

- Explore the agile mindset
- Proactive vs. reactive agile
- Leverage capabilities for your organisation

Human-centred design

- Principles of co-design and design thinking
- An empathy-based approach to decision making
- Strategies to involve stakeholders through all project lifecycles

Putting agile into practice

- Create your personal Kanban
- Practical examples for digital health
- Apply a change mindset and co-design principles in an agile environment

Expert Facilitator:

Lena Ross

Enterprise Change Consultant and Facilitator

Change Hacks

Who will attend?

This event will be a valuable learning and networking experience for health professionals from:

- ICT & Digital
- Project Management
- Clinical leaders
- Operations

Roles will include:

- Chief Information & Technology Officers
- Allied Health / Medical / Nursing Information Officers
- Director / General Manager / Group Manager / Manager of IT
- Information Security, Innovation, Business Analytics
- Directors / Managers of Projects Programs & Portfolios
- Director / Head of / Senior Managers of Medical and Nursing
- Medical Directors / Senior Clinical Staff

More people? More savings!

UP TO 30% OFF

Receive a 30% discount when booking a team of 15 to attend

Tel: +61 2 8239 9755

Email: bookings@liquidlearning.com.au

SPONSOR TODAY!

Limited sponsorship and exhibition opportunities available. For your chance to brand yourself as a market leader

Tel: +61 2 8239 9788 or

Email: partnership@liquidlearning.com.au



Organisation Name _____

Address _____ Suburb _____ State _____ Postcode _____



Booking Contact Information

Title	Full Name	Position	Email	Phone



#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
2					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
3					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
4					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
5					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
6					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
7					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
8					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
9					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
10					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21



Options (per person)	Rapid Action Rate Register and pay by 3 September 2018	Value Plus Rate Register and pay by 22 October 2018	Super Saver Rate Register and pay by 10 December 2018	Early Bird Rate Register and pay by 21 January 2019	Standard Rate
4 Days	\$3395 + GST = (\$3734.50)	\$3695 + GST = (\$4064.50)	\$3895 + GST = (\$4284.50)	\$3995 + GST = (\$4394.50)	\$4195 + GST = (\$4614.50)
3 Days	\$2595 + GST = (\$2854.50)	\$2895 + GST = (\$3184.50)	\$3095 + GST = (\$3404.50)	\$3195 + GST = (\$3514.50)	\$3395 + GST = (\$3734.50)
2 Days	\$1795 + GST = (\$1974.50)	\$2095 + GST = (\$2304.50)	\$2295 + GST = (\$2524.50)	\$2395 + GST = (\$2634.50)	\$2595 + GST = (\$2854.50)
1 Day Workshop	\$1195 + GST = (\$1314.50)	\$1245 + GST = (\$1369.50)	\$1295 + GST = (\$1424.50)	\$1345 + GST = (\$1479.50)	\$1395 + GST = (\$1534.50)
Discounted off standard rates :	Save up to \$800	Save up to \$500	Save up to \$300	Save up to \$200	

Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 9	25% off Standard Rate Team of 10-14	30% off Standard Rate Team of 15 +
----------------------------	--	--	--	---------------------------------------

TOTAL incl GST

All Prices listed in Australian Dollars

Partner Discount Members of supporting organisations receive a special 10% discount off standard rates!

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. **Note:** Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.



Please Note: Payment is required prior to attending this event.

Credit Card **Credit Card Details - Please charge my credit card for this registration:**
Card Type Visa MasterCard American Express

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer **Electronic Funds Transfer (EFT)**
Please transfer funds directly to:
Westpac Account Name: Liquid Learning Group Pty Ltd
BSB: 032 002
Account No: 407 273
SWIFT Code: WPCAUS2S

Please invoice me: **Note: 2% surcharge applies to American Express payments**

Purchase Order No. # _____ Card Number _____ Expiry ____ / ____

CW _____ Full Name as on card _____ Amount _____

Cardholder's Contact Number _____ Signature _____

X

Please quote ref DHOP0219A - M and registrant name



Authorising Manager's Details: This registration is invalid without a signature.

Name	Position	Phone

Email	Signature	Date

Email this form to: bookings@liquidlearning.com.au or Call us on: +61 2 8239 9755

Registration Policy: If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.
Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing.

However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.
Disclaimer: Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek

further professional advice.
Privacy Statement: Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:
To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd.
Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700,
email: database@liquidlearning.com.au
© 2019 Liquid Learning Group Pty Ltd ACN 108 415 354