An innovative forum for ICT and Digital professionals to establish key trends for approaching transformations

Discover innovative processes towards transformation
Discuss the impact of future technologies
Make systems versatile and responsive to change
Foster cross-agency collaboration

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Priority Code - QA

Theme: ‘Future Horizons’

Summit
21 & 22 November 2018
InterContinental Wellington

Discover innovative processes towards transformation
Discuss the impact of future technologies
Make systems versatile and responsive to change
Foster cross-agency collaboration

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## Summit Day One

### 21 November 2018

**REGISTRATION AND MORNING COFFEE**  8.30 - 8.55

**WELCOME AND OPENING FROM THE CHAIR**  8.55 - 9.00

### OPENING KEYNOTE

9.00 - 9.50

**New Zealand’s digital horizon**
- The differences in optimisation, transformation and vision
- The importance of innovation in government
- New Zealand as a world leader in digital innovation

Nick Gerritsen  
Advisor, Consultant, Visionary  
Crisp Start Limited

### EXPERT COMMENTARY

9.50 - 10.40

**Increase the return from your transformation projects**
- How to connect business outcomes to digital projects
- Improve your organisation’s mindset through transformation
- Streamline delivery through rapid prototyping and lean governance

Kevin Fitzsimmons  
Senior Digital Consultant  
Rob Brough  
Experience Design Consultant  
Solnet

### Morning Tea

10.40 - 10.55

### EXPERT COMMENTARY

10.55 - 11.45

**Working through conflict to streamline transformation**
- The art of listening to understand
- Strategies for preparing for and effectively managing conflict
- How you can build trust through your voice and body language

Jen Tyson  
Performance Consultant  
JT Consulting

### CASE STUDY

11.45 - 12.35

**Open data for New Zealand**
- The responsibility of managing open data
- The advantages it has for New Zealand
- Positioning this trend in the global context

Paul Stone  
New Zealand Open Government Data Programme Leader  
Statistics New Zealand

### Networking Lunch

12.35 - 1.35

### INTERACTIVE PANEL DISCUSSION

1.35 - 2.25

**Impacts of digital transformation**
- The importance of balancing cost with value added over time
- Effective communication both internally and externally
- Recognise cultural implications in areas of rapid change

John Labou  
Deputy Chief Information Officer  
New Zealand Police

Liam Hodggetts  
Group Manager of Strategy  
New Plymouth District Council

Lisa Harrison  
Organisational Transformation Lead  
Central Hawke’s Bay District Council

Pieter Bronkhorst  
Chief Technology Officer  
Hamilton City Council

### Afternoon Tea

3.15 - 3.30

### CASE STUDY

3.30 - 4.20

**Digital governance**
- The importance of being performance-focused
- Investing in the “way we work”
- Contextualise project phases for greater success

Karl Lofgren  
Associate Professor  
Victoria University of Wellington

### Concluding Remarks from the Chair

4.20 - 4.30

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**Who will attend**
- Chief Information Officers / ICT Leadership
- Chief Technology Officers
- Chief Digital Officers
- Director / General Manager / Group Manager / Manager of IT
- Director / Manager of Technology Services
- IT Strategy and Planning
- Implementors and Operators
- Enterprise Architects
- UX/CX Designers and Leads

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**2018 Theme: ‘Future Horizons’**

Focusing on delivering citizen-centric services require a deep understanding of past developments, present transformations and future targets. By identifying these three points, transformations can be implemented to more effectively deliver services that bring New Zealand into the digital future.

This summit brings together leading Public Sector figures working in the digital and IT space to discuss the ongoing digital transformations occurring throughout the sector. By identifying scalable and transferable processes; attendees will be better equipped at implementing the changes required in their organisations.
Foundational developments in ICT and Digital are changing the way we interact with peers, employers and governments. Services are becoming more interactive and transparent, which means innovative strategies are required to sustain successful business procedures in today’s digital age.

The inaugural Future Gov Summit brings together acclaimed leaders and operators to explore the ongoing transformation in the Public Sector. Case studies, joint presentations and expert commentaries will generate meaningful discussion to identify solutions and establish new goals. Attendees will hear from our esteemed lineup of speakers and discover practical lessons for continued success.

**Summit Day Two**

**Morning Coffee** 8.30 - 8.55

**Opening Remarks from the Chair** 8.55 - 9.00

**OPENING CASE STUDY** 9.00 - 10.00

**Engagement transformations**
- Develop back office technology with intuitive front end performance
- Make public engagement simple and practical
- Effective guidance through transformative processes

Chris Buxton  
Chief Digital Officer  
Statistics New Zealand

**CASE STUDY** 10.00 - 11.00

**Online rehabilitation**
- Solutions to accessibility
- Transform user interaction
- Balance versatility with precision

**Matt Saunders**  
Digital Channels Manager  
Josie Brough  
Product Owner  
Accident Compensation Corporation

**Morning Tea** 11.00 - 11.15

**CASE STUDY** 11.15 - 12.15

**Enabling large scale change with emotional intelligence**
- Explore ways to increase collaboration through an interactive activity
- Create a culture where trust is key and vulnerability is encouraged
- Streamline the transformation process

**Derri Evans**  
Scrum Master,  
Staff Assist Information Technology  
Westpac New Zealand Limited

**Networking Lunch** 12.15 - 1.15

**CASE STUDY** 1.15 - 2.15

**Shifting to hybrid models**
- Different growth models to solve different challenges
- Flexibility in building a team encompassing a wide skill-set
- Starting a transformation correctly is vital to building momentum

**Lukasz Zawilski**  
Chief Information Officer  
New Zealand Qualifications Authority

**INTERACTIVE PANEL DISCUSSION** 2.15 - 3.15

**Digital futures**
- The challenges and solutions in large scale transformation
- The scalability of current transformation
- The impact investing in the digital space has on New Zealand

**Matt Aldiss**  
Chief Information Officer  
Greater Wellington Regional Council

**Bill Moses**  
Chief Information Officer  
Commerce Commission

**Wayne Pohe**  
General Manager of Transformations  
Health Alliance

**James Harper**  
Chief Information Security Officer  
University of Auckland

**Afternoon Tea** 3.15 - 3.30

**INTERACTIVE CLOSING ROUNDTABLE** 3.30 - 4.20

**Discussing a digital New Zealand**
- Key ideas and solutions to challenges
- Set achievable and productive targets
- Collaboration for successful projects

**Nick Gerritsen**  
Advisor, Consultant, Visionary  
Crisp Start

**Concluding Remarks from the Chair and Summit Close** 4.20 - 4.30

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# The Inaugural Future Gov Summit
20, 21, 22 & 23 November 2018

**InterContinental Wellington**
2 Grey Street,
Wellington 6011
Ph: +64 4 472 2722

**Event Reference:** GTEC1118Z - W

## Booking Form

### Organisation Name

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### Options (per person)

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<th>Value Plus Rate***</th>
<th>Super Saver Rate**</th>
<th>Early Bird Rate*</th>
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<tr>
<td>2 Days</td>
<td>Register and pay by 21 June</td>
<td>Register and pay by 23 August</td>
<td>Register and pay by 18 October</td>
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**All Prices listed in New Zealand Dollars**

**Conditions:** Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates.

**Group Discounts Available:**
- 10% off Standard Rate Team of 3 - 4
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**Total incl GST**

Please Note: Payment is required prior to attending this event.

- Credit Card
- Cheque (payable to Liquid Learning Limited)
- Electronic Funds Transfer

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**CVV**

**Full Name as on card**

**Cardholder's Contact Number**

**Signature**

### Authorising Manager's Details: This registration is invalid without a signature.

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