

# PMO PROFESSIONALS LEADERSHIP WORKSHOP

PRACTICAL TOOLS & STRATEGIES  
TO BOOST LEADERSHIP CAPABILITY

22 & 23  
AUGUST 2019  
SYDNEY

## EXPLORE

- ▶ Leadership self-awareness to improve your personal leadership capabilities
- ▶ Communicate complex project information to external & internal stakeholders
- ▶ Support your team & drive performance
- ▶ Handle difficult conversations with staff
- ▶ Leadership skills for PMO projects
- ▶ How to keep relevant parties informed & engaged
- ▶ Identify effective problem solving techniques to manage project issues

## EXPERT FACILITATOR



**Deborah Bispham**  
Project Manager  
Life Changing Solutions

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AND SAVE!

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## ABOUT THE EVENT

PMO owns a unique place within an organisation, tackling the complexities of large-scale change and the execution of vital programs. Frameworks and forecasts form the backbone of any successful Project Management agenda, but in order to punch it up to the next level and emerge as a true leader and business partner, project managers need to expand their knowledge base and master a new set of leadership skills.

This two-day interactive workshop will give you the tools needed to effectively guide and support your team through complex projects and reinforce healthy practice. You will learn how to tailor your communication and behaviour and gain insight into how this affects the team's capability. Throughout a series of expert-led sessions, you will experience a range of new techniques and processes to assist them in overcoming the common challenges of this dynamic field.

## WHO WILL ATTEND?

- ▶ PMO Manager / Director
- ▶ Program Manager / Director
- ▶ Project Managers / Director
- ▶ Portfolio Manager / Director
- ▶ ICT Projects
- ▶ Capability / Delivery
- ▶ CIO / CTO / ICT Director
- ▶ Chief Project Managers / Officers
- ▶ Head of PMO / Enterprise PMO
- ▶ General Managers of Projects
- ▶ Project / Programme Office
- ▶ Head of Programmes
- ▶ Major Projects
- ▶ Infrastructure / Capital Works Projects
- ▶ Portfolio / Capital Planning / Investment
- ▶ ICT / Systems Projects
- ▶ Project Consulting
- ▶ System Governance

## YOUR FACILITATOR

Deborah is sometimes referred to as the 'The Project Fixer'. As a Senior Project Manager and Project Advisor, Deborah focuses on bringing 'rogue' projects back on track. Deborah believes it's the 'people' side of projects that often gets neglected. As an Author, Professional Speaker and Trainer of Neuro Linguistic Programming (NLP), Deborah uses the NLP methodology in her projects to guide and lead teams and stakeholders through complex challenges to deliver project outcomes.



**Deborah Bispham**  
Project Manager  
Life Changing Solutions

## 22 AUGUST DAY ONE

### Lead with Emotional Intelligence (EQ)

- ▶ The physicality of leadership
- ▶ The emotionally intelligent leader
- ▶ Why empathy works
- ▶ Manage professional and personal set-backs effectively

### How leadership styles impact PMO success

- ▶ Align values to impact project performance
- ▶ Recognise how your leadership style may hinder or enhance project performance
- ▶ Identify how your leadership style can be a blocker or enabler of change
- ▶ Navigate changing leadership presence and styles in an organisation

### Engage stakeholders and real-time management

- ▶ Analyse stakeholders for purpose not process
- ▶ Friends with benefits - Work collaboratively to manage change
- ▶ Create a common ground for dialogue to facilitate inclusive communication
- ▶ Effective communication and issues management

### Strategies for effective PMO

- ▶ Encourage support and buy-in from senior management
- ▶ Collaborate with external groups for effective partnerships
- ▶ Manage difficult conversations and resolve conflict in a project cycle
- ▶ Build your circle of influence - Networks and leadership

## 23 AUGUST DAY TWO

### Effective problem solving for increased PMO performance

- ▶ Take a proactive problem solving approach
- ▶ Back the hunch with the data crunch - Getting your facts right
- ▶ Break down the barriers to critical thinking
- ▶ Roadblocks to effective solutions

### Manage by exception and the efficiency of delegation

- ▶ Realistic performance measures for managing by exception
- ▶ Set up your project for effective delegation - Understand expectations
- ▶ Barriers to effective delegation and the micro manager
- ▶ Identify triggers of non-performance

### Drive effectiveness through mentoring and coaching

- ▶ The role of the leader in improving staff experience
- ▶ Coaching staff for increased performance
- ▶ Lead by example - How to set positive behaviours
- ▶ Seek out and work with a mentor to strengthen personal leadership

### Build personal leadership traits

- ▶ Understand your value as a PMO leader and how to increase that unique value
- ▶ Cultivate a high-performance mind-set
- ▶ Lead with perspective and purpose
- ▶ Set your leadership blueprint

# PMO Professionals Leadership Workshop

22 - 23 August 2019

Sydney

# Booking Form

Event Reference: LPMO0819A - S  
Priority Code: I

## Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

## Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

## Your Investment

Options (per person)

Qty

Value Plus Rate

Register and pay by 31 May

Super Saver Rate

Register and pay by 28 June

Early Bird Rate

Register and pay by 26 July

Standard Rate

Workshop	\$2295 + GST = (\$2524.50)	\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)
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Discounted off standard rates :

Save up to \$700

Save up to \$400

Save up to \$200

All Prices listed in Australian Dollars

Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 9	25% off Standard Rate Team of 10 - 14	30% off Standard Rate Team of 15 +
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TOTAL incl GST

**Conditions:** Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

**Note:** Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

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Payment is required prior to attending this event

Credit Card

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer

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Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

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Note: 2% surcharge applies to American Express payments

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CVV    Full Name as on card

Cardholder's Contact Number

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Electronic Funds Transfer (EFT)

Please transfer funds directly to:  
Westpac Account Name: Liquid Learning Group Pty Ltd  
BSB: 032 002  
Account No: 407 273  
SWIFT Code: WPACAU2S

Amount

Please quote ref LPMO0819A - S and registrant name

## Authority

Authorising Manager's Details: This registration is invalid without a signature

Name Position Phone

Email Signature Date

X

Email this form to: [registration@liquidlearning.com.au](mailto:registration@liquidlearning.com.au) or Call us on: +61 2 8239 9711

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