

OPERATIONS PROFESSIONALS LEADERSHIP WORKSHOP AEST

DEVELOP YOUR LEADERSHIP TOOLKIT
TO ENSURE OPERATIONAL CONTINUITY
AND INNOVATION THROUGH TIMES OF
UNCERTAINTY

11 - 12
AUGUST 2020

ONLINE DELIVERY

EXPLORE

- ▶ Maximise your personal leadership potential
- ▶ Leverage the power of positive psychology in enhancing performance
- ▶ Discover strategies for driving peak performance in your teams
- ▶ Develop effective leadership communication through times of change
- ▶ Prepare your organisation for the new World of Work
- ▶ Build a broader workforce ecosystem to enable collaboration and instil resilience
- ▶ Employ agile, elastic workplace models for efficient and effective remote work
- ▶ Integrate employee mental wellbeing in Business Continuity Planning
- ▶ Create a leadership action plan for you and your team
- ▶ Build operational resilience and continuity post-COVID

EXPERT FACILITATOR



Simeon Boseley
Director
BExceptional



START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - I



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ABOUT THE EVENT

Operational leadership roles are integral to an organisation's ability to execute strategy. These roles are often complex, broad and sometimes difficult to define - yet they are vital to achieving results, maintaining stability and reacting in times of crisis. Often operating across a broad portfolio of business units, it is important that leaders ensure their teams function together effectively as a unit to ensure operational integrity.

Despite this, research shows that just 12 percent of organisations were highly prepared for the impact of COVID-19. With so much uncertainty around our new business landscape, companies are being pushed to rapidly operate in new ways, and systems resilience is being tested as never before. As businesses juggle a range of new systems priorities and challenges - business continuity risks, sudden changes in volume, real-time decision-making, decreased workforce productivity and security risks - Smart leaders must quickly focus on how they can best protect their people, serve their customers and stabilise business continuity.

In this two-day, virtual workshop, participants will be guided through a number of activities and be presented with strategies designed to assist the development of their leadership and operational skill set. This interactive course will explore the demands of operations leadership, especially under new and unprecedented pressure, and delve deeper into the skills and attributes needed to lead an effective team and achieve key organisational outcomes in the virtual age.

WORKSHOP SCHEDULE

- 8.30 - 9.00 Sign in
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY ONE

Maximise your performance using meta-leadership techniques

- ▶ Explore operations leadership in a post-COVID world
- ▶ Develop a solution focused approach to leading yourself and others
- ▶ Use meta-reflection techniques to enhance learning and improve performance

Leverage the power of positive psychology in enhancing performance

- ▶ Explore the relationship between your values and purpose, and enhanced performance
- ▶ Understand the science behind employee motivation and behaviour
- ▶ Develop strategies to establish a positive team mindset and strengthen culture

Develop effective leadership communication through times of change

- ▶ Explore the fundamentals of leading change through crisis
- ▶ Build team understanding around business strategy and their role in executing it
- ▶ Adopt a positive approach to tough conversation and performance discussions

Create a leadership action plan for you and your team

- ▶ Establish a growth mindset and position yourself for success in your career
- ▶ Develop an annual strategic people plan to aid in team development
- ▶ Create a personal action plan for strategic career progression post-COVID

**BOOK
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DAY TWO

Prepare your organisation for the new World of Work

- ▶ Develop strategic goals and achieve them in a post-COVID world
- ▶ Identify priority processes for operations professionals for the new World of Work
- ▶ Employ agile, elastic workplace models for efficient and effective remote work

Integrate mental wellbeing in Business Continuity Planning

- ▶ Strengthen your culture and future-proof your team
- ▶ Build and leverage team engagement to enhance workplace wellbeing
- ▶ Develop a framework for the continued physical and psychological wellbeing of employees

Time management versus time optimisation in a volatile environment

- ▶ Explore the benefits of uni-tasking and multitasking in increasing productivity
- ▶ Create a sustainable customer-orientated plan to pre-empt the impact of volatility
- ▶ Develop self-management strategies for a 24/7 digitally connected world

Build operational resilience and continuity post-COVID

- ▶ Assess organisational agility and the adaptation to new ways of working
- ▶ Develop strategies for bridging newly identified gaps in your business model
- ▶ Create a contingency plan moving forward and be prepared to pivot

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WHO WILL ATTEND?

Aspiring and emerging leaders in operational focused roles across all industries:

- ▶ Team Leaders
- ▶ Department Heads
- ▶ National Managers
- ▶ Divisional Managers
- ▶ Business Unit Leaders
- ▶ Group Managers
- ▶ General Managers
- ▶ Chief Operating Officers
- ▶ Directors
- ▶ Advisors/ Consultants

Also, common Divisional Corporate roles:

- ▶ Finance Operations
- ▶ HR Operations
- ▶ ICT Operations
- ▶ Shared Services

YOUR FACILITATOR

Simeon is a highly capable and experienced Coach, Leader, Retail Consultant and Non-Executive Director, who has held General Manager positions in Operations, HR and Marketing. He has been accountable for managing multi-billion dollar business units, leading teams of over 9,000 strong and for developing and executing strategy in some of the most well know brands in the UK and Australia, including Sainsbury's, Bunnings and Target.

He has always known that the formula for success for any person, team or organisation, is intrinsically linked to maximising the potential of the individual and it was with this in mind that he founded BExceptional Consulting. Through BExceptional he provides executive and leadership coaching, leadership development and retail consulting services both domestically and overseas.

He is currently studying for a Masters in Applied Positive Psychology and Coaching Psychology (MAPPCP), has a BA (Hons) in Retail Marketing and a Diploma in Positive Psychology & Well-Being. His other credentials include a Diploma in Positive Psychology and Well-Being, and Certificates in Neurobiology, Workplace Psychology and Neuro-economics. He also has accreditations that include Strengths Development, Emotional Intelligence, Neuro-Linguistic Programming and Mindfulness Coaching.

His unique blend of practical leadership experience, coaching expertise and the very latest credentials from the worlds of behavioural and coaching psychology, support his passion for helping individuals, teams and organisations achieve their personal and professional objectives.



Simeon Boseley
Director
BExceptional

Operations Professionals Leadership Workshop (AEST)

11 - 12 August 2020

Online Delivery

Booking Form

Event Reference: LSOP0820A - O
Priority Code: I



Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone



Delegate Information

| # | Title | Full Name or TBA | Position | Email |
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Your Investment

Options (per person)

Qty

Value Plus Rate

Register and pay by 5 June

Super Saver Rate

Register and pay by 25 June

Early Bird Rate

Register and pay by 15 July

Standard Rate

Workshop

\$1695 + GST = (\$1864.50)

\$1795 + GST = (\$1974.50)

\$1895 + GST = (\$2084.50)

\$1995 + GST = (\$2194.50)

Discounted off standard rates :

Save up to \$300

Save up to \$200

Save up to \$100

All Prices listed in Australian Dollars

Group Discounts Available:

10% off Standard Rate
Team of 3 - 4

15% off Standard Rate
Team of 5 - 7

20% off Standard Rate
Team of 8+

TOTAL incl GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials included. Registration Options are per person only.



Payment Details

Payment is required prior to attending this event

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Credit Card Details - Please charge my credit card for this registration:

Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

Card Number Expiry /

CVV Full Name as on card

Cardholder's Contact Number

Signature

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Electronic Funds Transfer (EFT)

Please transfer funds directly to:
Westpac Account Name: Liquid Learning Group Pty Ltd
BSB: 032 002
Account No: 407 273
SWIFT Code: WPACAU2S

Amount

Please quote ref LSOP0820A - O and registrant name



Authority

Authorising Manager's Details: This registration is invalid without a signature

Name Position Phone

Email Signature Date

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Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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