

360° Manager Summit

Professional Development & Leadership Essentials for Managers



FEATURED SPEAKERS



Frances Martin
Vice President Retail, Consumer Sales
Optus

OPTUS



Helen Flynn
National Quality Engineering Manager
Leidos

leidos



Miranda Kovacic
Domain Lead, Employee Experience
ANZ

ANZ



Kristin Lyons
Chief Information Security Officer
Australia Post

AUSTRALIA POST



Jane Olsen
Executive Director, Shared Service Provider
Department of Treasury and Finance VIC

VICTORIA State Government Treasury and Finance



Nicole Wallis
Operational Services Manager
AGL Energy

agl



Eileen Armato
Executive Director, Public Support Services
Victoria Police

VICTORIA POLICE



Caroline Stainkaph
Head of Business Management & Transformation
Computershare

Computershare



Rachel Jones
Senior Finance Manager
Coles

coles



Jake Hill
Technology Enablement and Digitisation Lead
Telstra

T



Herman Tse
Associate Professor in Leadership
Monash University

MONASH University



Juliette Cox
Director, Knowledge, Privacy and Records
Department of Education and Training VIC

VICTORIA State Government Education and Training



Matthew Watson
Chief Customer Technology Advisor
Salesforce

salesforce



John Cunningham
Head of Creative Urban Places
City of Melbourne

CITY OF MELBOURNE



Kim Kerr
Treasurer and Head of Insurance
Newcrest Mining

NEWCREST MINING LIMITED



Professor Edward Buckingham
Director of Engagement
Monash Business School

MONASH University



Chris Sutton
Director, Human Resources
Administrative Appeals Tribunal

Administrative Appeals Tribunal

Theme: 'Portraits of Success'

Pre-Summit Workshop

29 January 2019

Summit

30 & 31 January 2019

Post-Summit Workshop

1 February 2019

Rendezvous Hotel, Melbourne

Become a great leader

Plan your career progression

Confident communication & executive influence

Establish a high performing & engaged team



EARLY BIRD DISCOUNTS

Book & Pay by 31 August 2018 to receive an additional Value Plus Discount!

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Priority Code - I

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CareerSpot

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2019 Theme: 'Portraits of Success'

We talk a lot about how to reach your potential and succeed as a leader, but what does success really look like?

We have invited some of Australia's most influential and inspiring leaders to reflect on their personal leadership journeys. They will share insights on how they have changed and grown along the way. Their advice will help you carve your career and put together your own portrait of success.

Pre-Summit Workshop

29 January 2019

Champion your management approach

9.00 - 4.30

Strategic management to communicate well

- Set team goals, give feedback and address performance issues
- Celebrate the wins to drive your team
- Find the communication style that has maximum impact

How to make confident decisions and solve problems

- Gain the confidence to make big decisions
- Learn how to approach issues holistically
- Understand when you should escalate an issue and when to take charge

Expert Facilitator: Karen Williams Facilitator, Trainer and Coach

Understand different personalities and adapt to a team mentality

- Discover how to understand where your team are coming from
- Learn to develop a connection through empathising
- Establish an "all for one and one for all" mindset

Learn to balance your responsibilities with your team's needs

- Allow your team to connect and understand your responsibilities
- Learn the importance of holding yourself accountable
- Examine the impact of setting a good example for your team

Summit Day One

30 January 2019

OPENING KEYNOTE CASE STUDY 9.00 - 9.30

Morning start up with...

Begin your day by welcoming Kristin Lyons, Chief Information Security Officer from Australia Post.

Kristin Lyons
Chief Information Security Officer
Australia Post



CASE STUDY 9.30 - 10.00

Tips from the top

- Discover the tricks of the trade
- Set the standard through leadership
- Generate your team's buy-in and belief

Miranda Kovacic
Domain Lead, Employee Experience
ANZ



CASE STUDY 10.00 - 10.40

Discover your brand

- Balance personal and professional relationships
- Understand the truth of interpersonal comparison
- Develop the techniques to establish effective relationships

Herman Tse
Associate Professor in Leadership
Monash University



EXPERT COMMENTARY 10.55 - 11.30

Leaders who ask

- Build engagement and productivity
- Develop a strong team culture
- Ask more to tell less

Corrinne Armour
Coach, Facilitator, Author, Mentor Speaker



EXPERT COMMENTARY 11.45 - 12.35

Connect to high performance

- Find your link to success
- Create a high performance culture for you
- Manage stress and deadlines

Rhiannon Bush
Executive Coach & Trainer
Excel Leadership Australia



INTERACTIVE PANEL DISCUSSION 1.35 - 2.25

Navigate the challenging conversations

- Balance emotions in difficult conversations
- Come from a place of support
- Know your objective

Kim Kerr
Treasurer and Head of Insurance
Newcrest Mining

Chris Sutton
Director Human Resources
Administrative Appeals Tribunal

Professor Edward Buckingham
Director of Engagement
Monash Business School



CASE STUDY 2.25 - 3.15

Delegation in management

- Be comfortable with delegation
- Delegate for time management
- Learn to align expectations

Helen Flynn
National Quality Engineering Manager
Leidos



CASE STUDY 3.30 - 4.20

Become the obvious choice

- Learn how to position yourself for success
- Become invested in your development
- Find your elevator pitch

Juliette Cox
Director, Knowledge, Privacy and Records
Department of Education and Training VIC



NETWORKING RECEPTION 4.30 - 5.30

More people? More savings!

Receive a 22% discount when booking a team of 15 to attend, please call: +61 2 8239 9711 or email: registration@liquidlearning.com.au

UP TO 22% OFF

Summit Day Two 31 January 2019

OPENING CASE STUDY 9.00 - 9.30

Morning start up with...

Begin your day by welcoming Frances Martin

Frances Martin

Vice President Retail, Consumer Sales
Optus



CASE STUDY 9.30 - 10.00

Pathways to progress

- Position yourself on the path you want
- Create a ready transition plan
- Discover your direction

Nicole Wallis Operational Services Manager
AGL Energy



CASE STUDY 10.00 - 11.00

Network for success

- Discover the value of a true mentorship
- Understand the role networking plays
- Become receptive to constructive criticism

Network for success Head of Business
Management & Transformation
Computershare



INTERACTIVE PANEL DISCUSSION 11.15 - 12.15

Find the right path to career progression

- Be adaptable to a changing market
- Find the path meant for you
- Learn to scan your horizon

Eileen Armato Victoria Police

John Cunningham City of Melbourne

Jake Hill Telstra

Jane Olsen Department of Treasury and Finance VIC

Rachel Jones Coles

Matthew Watson Salesforce



Treasury
and Finance



CASE STUDY 1.15 - 2.00

Lead through times of change

- Align your team with the organisation
- Manage difficult conversations
- Create a culture of change champions

Professor Edward Buckingham

Director of Engagement
Monash Business School



EXPERT COMMENTARY 2.00 - 3.00

Understand the needs of your team

- Relate, empathise and inspire your team to succeed
- Manage yourself to manage your team
- Foster professional relationships within your team

Richard Day "Potentialist" & High Performance Coach
The Life and Business Leadership Institute

INTERACTIVE CLOSING ROUNDTABLE 3.20 - 4.20

Take the next step in your management journey

- Key takeaways from the conference
- Strategies to implement new strategies into your work life
- Create an action plan to step up and reach the next level

Rhiannon Bush

Life and Leadership Coach



Rhiannon Bush

Post-Summit Workshop

1 February 2019

Drive your career direction 9.00 - 4.30

Understanding how to position yourself for the next step

- Discover who can guide you to the right place
- Understand what considerations will be made in promotion
- Learn how to stand out in a crowd

Begin positioning yourself correctly for promotion

- Begin implementing strategic positioning today
- Understand what options are present to level yourself up
- Examine the direction for positioning yourself

Standing out as an obvious choice

- Ascertain how to align your strengths to stand out
- Create strong professional relationships through trust and credibility
- Increasing your personal presence within the decision-making process

Stepping into control of your own career path

- Take a step back and understand where you are now
- Identifying target markets based on aspirations
- Understand how to utilise outside advice

Expert Facilitator:

Richard Day

"Potentialist" & High Performance Coach

The Life and Business Leadership Institute

Who will attend?

New and emerging leaders across the public and private sectors:

- Heads of
- Managers (General, Division, Regional, Project, etc.)
- Team Leaders
- Advisors
- Analysts
- Business Consultants / Associates
- Supervisor
- Branch/Section managers
- Officers
- Senior Officers
- Principal Officers

Also attending:

- Advocates of change and managers responsible for:
- Diversity / Human Resources / Leadership
- Leadership Programs



VALUE PLUS DISCOUNT

Receive up to \$400 off registration if you register and pay by 31 August 2018



SUPER SAVER DISCOUNT

Receive up to \$250 off registration if you register and pay by 24 October 2018



EARLY BIRD DISCOUNT

Receive up to \$150 off registration if you register and pay by 19 December 2018



Registration Information

Organisation Name					
Address			Suburb	State	Postcode

Booking Contact Information

Title	Full Name	Position	Email	Phone
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Delegate Information

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
2					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
3					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
4					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
5					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
6					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
7					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
8					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
9					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1
10					<input type="checkbox"/> 29 <input type="checkbox"/> 30 & 31 <input type="checkbox"/> 1



Your Investment

Options (per person)		Value Plus Rate*** Register and pay by 31 August	Super Saver Rate** Register and pay by 24 October	Early Bird Rate* Register and pay by 19 December	Standard Rate
Qty					
___	4 Days	\$3895 + GST = (\$4284.50)	\$4045 + GST = (\$4449.50)	\$4145 + GST = (\$4559.50)	\$4295 + GST = (\$4724.50)
___	3 Days	\$3095 + GST = (\$3404.50)	\$3245 + GST = (\$3569.50)	\$3345 + GST = (\$3679.50)	\$3495 + GST = (\$3844.50)
___	2 Days	\$2295 + GST = (\$2524.50)	\$2445 + GST = (\$2689.50)	\$2545 + GST = (\$2799.50)	\$2695 + GST = (\$2964.50)
___	1 Day Workshop	\$1245 + GST = (\$1369.50)	\$1295 + GST = (\$1424.50)	\$1345 + GST = (\$1479.50)	\$1395 + GST = (\$1534.50)
Discounted off standard rates :		Save up to \$400	Save up to \$250	Save up to \$150	

Partner Discount Members of supporting organisations receive a special 10% discount off standard rates!

TOTAL incl GST _____

All Prices listed in Australian Dollars

Group Discounts Available:	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 9	20% off Standard Rate Team of 10-14	22% off Standard Rate Team of 15 +
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Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. **Note:** Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.



Payment Details

Please Note: Payment is required prior to attending this event.

<input type="checkbox"/> Credit Card <input type="checkbox"/> Cheque (payable to Liquid Learning Group Pty Ltd) <input type="checkbox"/> Electronic Funds Transfer <input type="checkbox"/> Please invoice me: Purchase Order No. # _____	<p>Credit Card Details - Please charge my credit card for this registration:</p> Card Type <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <p>Note: 2% surcharge applies to American Express payments</p> Card Number _____ Expiry ____ / ____ CWV _____ Full Name as on card _____ Cardholder's Contact Number _____ Signature _____ X	<p>Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S Amount _____</p> <p>Please quote ref MLS0119A - M and registrant name</p>
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Authority

Authorising Manager's Details: This registration is invalid without a signature.

Name	Position	Phone
Email	Signature	Date

X

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