

# NSW PUBLIC SECTOR GRADES 11-12 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP ESSENTIAL SKILLS & KEY  
STRATEGIC LEADERSHIP COMPETENCIES  
TO EXCEL IN GRADE 11-12 ROLES & BEYOND



18 - 19  
AUGUST 2021  
ONLINE DELIVERY

## EXPLORE

- ▶ Authentic leadership for Grades 11-12
- ▶ Evolve into a strategic, influential decision-maker
- ▶ Build high-performing, autonomous teams
- ▶ Define your leadership narrative
- ▶ Develop resilience to perform under pressure
- ▶ Successfully align your team with organisational expectations
- ▶ Foster a culture of peak performance
- ▶ Effectively lead change and transformation
- ▶ Represent and influence on behalf of your agency with authority
- ▶ Engage stakeholders on complex and sensitive issues
- ▶ Harness Emotional Intelligence (EQ) to focus attention
- ▶ Deliver more efficient and effective public services

## EXPERT FACILITATOR



**Maree Walk**  
Founder & Principal Consultant  
Storyroad

BOOK  
BEFORE  
19 APRIL,  
SAVE  
**\$400**



## VIRTUAL EVENT

Attend from anywhere!

**START YOUR LEADERSHIP JOURNEY!**

Call +61 2 8239 9711 Priority Code - I



**LIQUIDLEARNING**  
bebetter

## ABOUT THE EVENT

Shifts and transformations occurring nationally and internationally have a dramatic effect on the NSW Public Sector. Responsive and adaptable leaders are critical when navigating this change successfully. Aligning organisational policies and strategies with the entire branch is crucial. Leaders who are responsible for this must be strategic, influential and take responsibility for highly complex projects. They must also communicate and enable their team to effectively see these projects through. This is particularly true for those in Grades 11-12 roles, where accountability and the ability to deal with highly sensitive issues is required.

Aimed at future leaders and Grade 11-12 level officers and management, this two-day workshop will deliver the essential toolkit for leading successfully in the NSW Public Sector. It will provide you with the chance to hone your existing leadership competencies and acquire new skills as you take the next step in your career.

Undertaking increasing managerial responsibilities and cultivating the strategic foresight to adapt to emerging challenges is key to success. This program will delve into the increasing complexities of stakeholder management, building autonomous teams and becoming an influential senior decision-maker.

**BOOK  
NOW**

Call  
+61 2 8239 9755  
Priority Code - I

## DAY ONE

### Evolve into the strategic decision-maker

- ▶ Expectations and values of Grades 11-12 leaders
- ▶ Distill your authentic approach to management and leadership
- ▶ Reflective leadership - Identify your strengths and weaknesses

### Foster your adaptive interventions

- ▶ Adaptive leadership strategies for managing different people
- ▶ Develop your team's resilience to stress and change
- ▶ Engage and manage sensitive issues under pressure

### Build your narrative, purpose and judgement

- ▶ Explore the power of a clear leadership narrative
- ▶ Strategies to perform your role with purpose and good judgement
- ▶ Decision-making and change – solving the 'right' problems

### Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team
- ▶ Harness EQ to focus attention
- ▶ Override emotional responses to stressful situations

## WORKSHOP SCHEDULE

- 8.30 - 9.00 Sign in
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

## DAY TWO

### Reflective listening and coaching

- ▶ Why is coaching effective - Theory and practice
- ▶ Getting the best out of your team in a coaching environment
- ▶ Coaching skills to develop and influence key strategic directions

### Stakeholder management and communication

- ▶ Engage and manage stakeholder expectations during change
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Collaborate and develop joint solutions with external stakeholders

### Build resilience under pressure

- ▶ Acting vs reacting upon unexpected developments
- ▶ Anticipate and manage risk effectively
- ▶ Make crucial judgements under pressure

### Take the next step

- ▶ Create an action plan for your career
- ▶ Prepare yourself for a new role
- ▶ Manage transition and identify future leadership priorities

## WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines & departments throughout the NSW Public Sector including:

- ▶ Grades 11-12
- ▶ Directors
- ▶ Assistant Directors
- ▶ Chief Officers
- ▶ Deputy Commissioners
- ▶ Specialists
- ▶ Senior Officers
- ▶ Senior Advisors

## YOUR FACILITATOR

Maree is the founder and principal consultant at MW Consultancy. She is an experienced, in-demand leadership specialist focussed on coaching and mentoring across the public, private and not-for-profit sectors.

Maree was the Deputy Secretary, Programs and Service Design in the NSW Department of Family and Community Services (FACS), where she specialised in service design and delivery for FACS. Prior to becoming Deputy Secretary, Maree worked as the Chief Executive of Community Services. She also worked in the non-government sector and was the Chair of the Association of Children's Welfare Agencies (ACWA) – the peak body for child and family services in NSW.



**Maree Walk**  
Founder & Principal Consultant  
Storyroad

## TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

## Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

## Delegate Information

# Title Full Name or TBA Position Email

1  
2  
3  
4  
5  
6  
7  
8  
9  
10

## Your Investment

Options (per person)  
Qty

Rapid Action Rate  
Register and pay by  
19 April

Value Plus Rate  
Register and pay by  
13 May

Super Saver Rate  
Register and pay by  
10 June

Early Bird Rate  
Register and pay by  
8 July

Standard Rate

Workshop

\$2095 + GST = (\$2304.50)

\$2195 + GST = (\$2414.50)

\$2295 + GST = (\$2524.50)

\$2395 + GST = (\$2634.50)

\$2495 + GST = (\$2744.50)

Discounted off standard rates :

**Save up to \$400**

**Save up to \$300**

**Save up to \$200**

**Save up to \$100**

All Prices listed in  
Australian Dollars

Group  
Discounts  
Available:

10% off  
Standard Rate  
Team of 3 - 4

15% off  
Standard Rate  
Team of 5 - 7

20% off  
Standard Rate  
Team of 8 - 9

25% off  
Standard Rate  
Team of 10+

TOTAL  
incl GST

**Conditions:** Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

**Note:** Course materials included. Registration Options are per person only.

## Payment Details

Payment is required prior to attending this event

Credit Card

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer

Please invoice me:

Purchase Order No. #

**Credit Card Details - Please charge my credit card for this registration:**

Card Type  Visa  MasterCard  American Express

**Note: 2% surcharge applies to American Express payments**

Card Number                 Expiry  /

CVV    Full Name as on card

Cardholder's Contact Number

Signature

X

**Electronic Funds Transfer (EFT)**

Please transfer funds directly to:  
Westpac Account Name: Liquid Learning Group Pty Ltd  
BSB: 032 002  
Account No: 407 273  
SWIFT Code: WPACAU2S

Amount

Please quote ref NELW0821A - O and registrant name

## Authority

Authorising Manager's Details: This registration is invalid without a signature

Name Position Phone

Email Signature Date

X

Email this form to: [registration@liquidlearning.com.au](mailto:registration@liquidlearning.com.au) or Call us on: +61 2 8239 9711

**Registration Policy** If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

**Disclaimer** Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd

accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

**Privacy Statement** Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: [database@liquidlearning.com.au](mailto:database@liquidlearning.com.au)

© 2021 Liquid Learning Group Pty Ltd ACN 108 415 354