

NSW Public Sector Grades 9-10 High Performance & Leadership Workshop

Develop and refine core skills and key leadership capability to achieve success and excel in NSW Grade 9-10 level roles and beyond



EXPLORE

- Identifying and developing your capabilities as a confident and successful Public Sector leader
- Building productive relationships and leading proficient and capable teams
- Leveraging your emotional intelligence to advance as a leader
- Practical, autonomous and effective decision making processes
- Career planning and pathways in NSW Public Service roles
- Driving strategic change and management to improve procedures and meet agency goals
- Developing and maintaining internal and external stakeholder engagement
- Strategies to identify problems and implement effective problem solving solutions
- Implementing agile and effective change management strategies

EXPERT FACILITATOR



Maree Walk
Founder and
Principal Consultant
MW Consultancy



14 & 15 May 2019
Cliftons Sydney



MORE PEOPLE? MORE SAVINGS

3+
SAVE 10%

5+
SAVE 15%

8+
SAVE 17%



WE CAN BRING THIS COURSE TO YOU

10 or more staff need this training?
Ask us about cost effective in-house options.



Phone: +61 2 8239 9711



www.liquidlearning.com
Booking Code - I

MEDIA PARTNER



ORGANISED BY



BACKGROUND

Due to ongoing transformation within the NSW State Public Service, there is a greater need for effective leadership performance across all levels. Public Sector leaders are now required to undertake work of a more complex nature, operating in an autonomous and strategic manner. As such, emerging leaders eager to take their career to the next level must be better equipped with the appropriate tools and strategies to achieve success. This is particularly true at the Grade 9-10 banded level, which requires strategic awareness and effective engagement with senior leadership.

Aimed at Grade 9-10 level officers and management, this two-day workshop will provide an opportunity to advance core skills and explore the emerging leadership capabilities required for effective Grade 9-10 level management. It will explore the core attributes required for successful leadership within the NSW Public Service and delve into the practical strategies relating to leading productive teams. These areas are of increasing importance for Grade 9-10 level management leaders to perform at a higher level and to reach their full leadership potential.

This interactive workshop will provide you with a unique professional development opportunity to enhance and refine a solid toolkit to advance your career within the NSW Public Service.

INTRODUCING YOUR FACILITATOR



Maree Walk

Founder and Principal Consultant
MW Consultancy

Maree is the founder and principal consultant at MW Consultancy. She is an experienced, in-demand leadership specialist focussed on coaching and mentoring across the public, private and not-for-profit sectors.

Maree was the Deputy Secretary, Programs and Service Design in the NSW Department of Family and Community Services (FACS), where she specialised in service design and delivery for FACS. Maree is well known for collaborating across both government and non-government sectors to focus services and practices and help the most vulnerable.

Prior to becoming Deputy Secretary, Maree worked as the Chief Executive of Community Services. She also worked in the non-government sector and was the Chair of the Association of Children's Welfare Agencies (ACWA) – the peak body for child and family services in NSW.

TRAINING DELIVERY

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

PRE-COURSE QUESTIONNAIRE

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

WHO WILL ATTEND

Aspiring, emerging and existing leaders across all disciplines and departments throughout the NSW Public Sector, including:

- Grades 9-10
- Officers
- Senior Officers
- Principal Officers
- Advisors
- Senior Advisors

More people? More savings!

UP TO
17% OFF

Receive a 17% discount
when booking a team of 8 to attend

Day One

Authentic Executive Leadership

- Expectations and values of an EL leader
- Understand your strengths and value as a leader
- Define your personal and professional brand
- Utilise your expertise to your advantage

Emotional Intelligence (EQ)

- Utilise EQ to motivate and influence your team
- Harness EQ to focus attention
- Utilise heightened EQ to make effective strategic decisions
- Override emotional responses to stressful situations

Evolve into the strategic decision-maker

- The shift from micro to macro leadership
- Cultivate foresight and understanding of contemporary and international issues
- Develop and influencing key strategic directions
- Set and lead strategic directions across the organisation

Build resilience under pressure

- Acting vs reacting upon unexpected developments
- Anticipate and manage risk effectively
- Prepare for unexpected challenges
- Make crucial judgements under pressure

Day Two

Successful Change and Strategic Management

- Set achievable, manageable and measurable goals
- Problem identification and problem solving strategies
- Support and influence stakeholders through change
- Leadership styles that drive effective transformation and change

Develop resilience to thrive in times of change

- Effectively managing change and uncertainty in the workplace
- Identify and monitor changes that impact your work environment
- Support your team, organisation and stakeholders through change
- Implement policies and procedures that reflect and embrace change

Stakeholder Engagement and Management

- Manage stakeholder relationships to achieve agency goals
- Identify and meet stakeholder needs and expectations
- Develop effective relationships with stakeholders
- Maintain strong internal and external networks

Core approaches for NSW Public Sector Leaders to advance their confidence in their capabilities

- Be an authentic leader and communicator
- Trust your initiative and judgment
- Plan and commit to actions that will lead to success
- Embrace resilience and flexibility as key leadership skills

