

LEARN, SHARE AND BE INSPIRED!

A Della

15 - 18 JUNE 2021 ONLINE DELIVERY

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LEARN FROM



Tracey McCosker PSM Chief Executive



Elizabeth Tydd NSW Information Commissioner and CEO



Alex O'Mara Group Deputy Secretary, Place, Design & Public Places



Joann Wilkie
Deputy Secretary,
Economic
& Financial
Management Group



Leeanne Chau Assistant Commissioner, Visual Analytics & Transformation, Australian Taxation Office



Kathleen Mackay Chief Digital Officer











Treasury





Valerie Griswold Executive Director, Better Regulation Division



Clare Beech Executive Director, Clinical Systems Integration



Prof. Trish
Davidson
Executive Director,
Medical Services



Natasha Mann Executive Director, Justice Strategy & Programs



Gabriella Suchard General Manager, Communication & Engagement















Janet Ruecroft
Former Assistant
Commissioner,
Education &
Training,
Fire and
Rescue NSW



Corryn McKay Director Strategic Relations and Communication

Health
Sydney
Local Health District



Karen Patterson Director, Capability & Culture, Clinical Excellence Commission



Hailie Ryzak
Director, Strategy
& Corporate
Services







CHALLENGE YOURSELF

The NSW Public Sector is no stranger to change, leading the charge in many of the workplace initiatives and frameworks now adopted nationwide - But as we continue to navigate our new normal and look towards to the future, it's critical that leadership at every level is equipped with the skills, strategies and technical know-how to leverage their innate strengths, embrace uncertainty and lead the change.

Learn, share and be inspired! Coming off more than a decade of inspiration and empowerment, we are proud to present our 14th NSW Public Sector Women in Leadership Summit - showcasing the NSW Government's most respected and celebrated female leaders! Join us as they share their richly diverse achievements, candidly reflect on their career journeys, and offer practical insight for positioning yourself for personal and professional success.

Designed to encourage interaction and collaboration, our NSW Public Sector Women in Leadership Summit creates a setting for public sector leaders at all levels, to reflect on their experience, envisage the future, and draw inspiration for the journey ahead. We are delighted to be bringing together this year's program, packed with speakers, panelists and participants from across the NSW Public Sector, offering you an unrivaled opportunity to extend your professional network and unlock your innate leadership capability!

- Discover the foundations of authentic and ethical public sector leadership
- Develop strategies for governing and leading through adversity
- ▶ Power success through mentorship and empowerment
- ► Build mental mechanisms for personal and professional success

Liquid Learning's Virtual Event Experience

COMPLETELY LIVE virtual event experience - no pre-recorded sessions!

LIVE CHAT and **INTERACTIVE BREAK-OUT ROOMS** for unparalleled interactivity and engagement in the virtual setting

An **UNMISSABLE NETWORKING OPPORTUNITY**, putting you in the room with your peers, future mentors and leaders!

CANDID CASE STUDIES from senior women leaders from across the country, sharing personal insights into leadership success!

INTERACTIVE PANELS diving into the hot topics and real-world issues you're facing today!

GROUP ROUNDTABLES that put you in the conversation!

Regular RECHARGE BREAKS between sessions!

Connection Concerns? Or just want to relive the experience? As part of your ticket you also get **EXCLUSIVE ACCESS** to stream our **POST-EVENT SHOWCASE**, so you'll never miss a session again!

PRE-SUMMIT WORKSHOP

15 JUNE

FOUNDATIONS FOR SUCCESS - UNLEASH YOUR POTENTIAL

Join expert facilitator, Sally Dooley, for an action-packed day of intensive leadership training, as she works on your mindset and helps you develop the necessary skills to unleash your inner potential, and thrive in the rapidly evolving NSW Public Sector.

Maximise your leadership potential

- ► Explore the key capabilities, attributes and skills of an effective Public Sector leader
- ► Identify your passion, purpose and core values as a leader
- ► Develop strategies to advocate your value as a leader
- ► Embrace resilience and flexibility as key leadership skills

Build the fundamentals of Emotional Intelligence (EQ)

- Gain a deeper understanding of your EQ and identify opportunities for growth
- Explore the impact of your EQ on people and organisational climate
- ► Embrace the qualities of empathy and EQ to progress yourself as a leader
- ► Leverage your EQ as a personal strength in the workplace

Master high-level communication, influence and negotiation skills

- Manage emotions for positive, assertive communication and relationships
- ► Establish rapport, credibility and influence
- ► Develop techniques of persuasion, negotiation and influence with coaching skills and "conversational intelligence"
- ► Build strategies for preparing for and having difficult conversations with confidence

Create an action plan to excel your career and develop as a leader

- ► Build your professional brand and leadership identity
- Align your leadership strength with the expectations of your department/agency
- Establish a leadership mindset that will accelerate your career development
- Develop a personal action plan to unlock your pathway to progression

EXPERT FACILITATOR

Sally Dooley Leadership Coach, Facilitator & Speaker Sally Dooley Leadership



EVENT KICK-OFF AND NETWORKER

9.00 - 9.45

Join Liquid Learning and your chair, Julie Alexander, for this opening kick-off session. Start to unpack our conference theme and decide how you're going to 'challenge yourself', outline your desired learning outcomes and prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

CHANGE THE CULTURE, CHANGE THE GAME

CASE STUDY

9:50 - 10:40

"You miss 100% of the shots you don't take".

Culture is like the wind; it's invisible, yet its effect can be seen and felt across an organisation. For most organisations seeking to become more adaptive and innovative, culture change is often the most challenging part of the transformation. Innovation demands new behaviors from leaders and employees that put shared values and culture as its focus, as opposed to operation excellence and efficiency. Innovation and community culture are at the heart of Alex's role, and representing this in her department, as well as the community she serves, is critical. Join Alex as she shares personal insight from her own career, and provides you with tips and tricks for creating cultural beliefs that work to establish a new framework for your organisation's culture.

Alexandra O'Mara Group Deputy Secretary, Place, Design & Public Places Department of Planning, Industry and Environment



RISK SMART - TAKE YOUR CAREER TO THE NEXT LEVEL CASE STUDY 10:45 - 11:30

"You miss 100% of the shots you don't take".

Risk and reward go hand in hand. Some of our greatest career achievements come from taking educated risks, taking on new and, at times daunting, responsibilities. But taking that first step into something new and unknown can be unsettling, and the only person who can decide when the time is right is you! Join Hailie as she reflects on her own career and offers practical advice for seizing opportunities and taking smart risks in your own career.

Hailie Ryzak

Director, Strategy & Corporate Services Blue Mountains City Council



MORNING TEA 11:30 - 11:45

BIG STAKES - NAVIGATING CONFLICT AND TRICKY CONVERSATIONS

EXPERT COMMENTARY

11:45 - 12:45

We all face conflict at work. Maybe it's a boss who took all the credit for your project or a colleague who keeps going over your head to get more resources. In these situations, some of us shy away from having a disagreement, and some of us dig right into the difficult conversation. Whatever your natural tendency is, dealing with conflict is a crucial skill to succeed at work - It can lead to higher job satisfaction, stronger relationships with colleagues, and innovation. Join expert facilitator and your chair, Julie Alexander, as she provides you with strategies, tools and frameworks for navigating conflict and dealing with those difficult conversations at work.

Julie Alexander

Changing Change International (CCI)

A CAREER IN REVIEW - 40 YEARS IN THE PUBLIC SECTOR

CASE STUDY

12:50 - 1:30

For most of us, we'll spend a third of our lives at work - that's about 90,000 hours! So what career strategies can we put in place to make our working life as fulfilling as possible? After all, if you're going to spend all that time working, why not make it one of the best parts of your life? Janet Ruecroft has over 40 years experience serving the people of NSW, across four different state departments. Join Janet as she reflects on her remarkable and long-standing public sector career, and provides personal insight and practical advice on the best way to position yourself for success as an up-and-coming leader in our public service.

Janet Ruecroft

Former Assistant Commissioner, Education & Training Fire and Rescue NSW

LUNCH 1:30 - 2:30

REIMAGINING GOVERNMENT AND THE FUTURE OF THE **PUBLIC SERVICE**

PANFI 2:30 - 3:45

The last year has truly highlighted how capable NSW public leaders are at remaining resilient as they have learnt, adapted and progressed the state through testing times. Teams have been pushed to collaborate, try new things and recognise challenges as opportunities to learn and grow. So how might we continue to empower and enable our leaders to work in more innovative ways so that they can face the complex challenges in the NSW public sector?

Gabriella Suchard

General Manager, Communication & Fngagement

Australian Digital Health Agency

Clare Beech

Executive Director, Clinical Systems Integration

NSW Ambulance

Tracey McCosker PSM

Chief Executive

NSW Health Pathology

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Corryn Mckay
Director Strategic Relations and Communication

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Valerie Griswold

Executive Director, Better Regulation Division

Department of Customer Service NSW

Natasha Mann

Executive Director, Justice Strategy & Programs NSW Department of Communities & Justice





Communities & Justice

Health



AFTERNOON TEA 3:45 - 4:00

SELF-CARE VS SELF-REPAIR - EMBRACING IMBALANCE **EXPERT COMMENTARY** 4:00 - 4:45

With looming personal and professional responsibilities, different life roles, and only 24 hours in a day, it can feel like you're always on the back foot, running on empty. In this invaluable expert-led session, Mel Brown will support you to unlearn traditional self-care techniques, bring the strength of your leadership to your well-being planning, and embrace your own 'imbalance' in a way that honours your authenticity, and supercharges the depth of your leadership of others.

Mel Brown

Spirit Dreaming Australia





ACTION PLANNING FOR DAY TWO...

9:00 - 9:15

Welcome back for Day Two - there's a lot to digest from our amazing speakers and action modules so far!

Our expert facilitator Julie Alexander, will recap the key learnings and takeaways from Day One, and help you prep an action plan to maximise your event experience over our jam-packed second day!

THE 'REAL DEAL' - VALUES, AUTHENTICITY AND ETHICAL LEADERSHIP

KEYNOTE 9:15 - 10:00

There's a clear difference between being just a boss, and being a leader. Where a boss orders, a leader guides; a boss manages, a leader inspires. The difference lies in how you make your employees feel and how you view your relationship with them. A good leader sees it as their responsibility to inspire, guide and nurture their employees to help them improve; they lead by example - both inside and outside the office. Ethical leaders demonstrate good values through their words and actions, showing integrity and doing what's right. Hear from NSW Privacy Commissioner and CEO, Elizabeth Tydd as she reflects on her own career and provides insight into ethical leadership in the NSW Public Sector.

Elizabeth Tydd

NSW Information Commissioner and CEO Information and Privacy Commission NSW



PIVOTING ON A PINHEAD - GOVERNING AND LEADING UNDER PRESSURE

CASE STUDY 10:05 - 11:00

To become an effective leader, there are several core capabilities you should have - from the ability to influence and inspire others, to knowing how to act decisively. While these traits are important in your daily role as a leader, they are especially critical during times of stress. The demanding situations and crises you face over the course of your career are likely to be the moments that define who you are as a leader and, potentially, as a person. 2020 was by no means an easy year, but for Assistant Commissioner, Leeanne Chau, it was career defining. Join Leeanne as she shares insight from her own career - touching on the ATO's implementation of the Government's Cash Flow Boost Stimulus - and provides you with practical tips and tools for leading in times of uncertainty!

Leeanne Chau Assistant Commissioner,

Visual Analytics & Transformation

Australian Taxation Office

MORNING TEA 11:00 - 11:15

COMMUNICATE WITH IMPACT AND INFLUENCE

EXPERT COMMENTARY

11:15 - 12:15

Leadership is the art of influencing and developing others to achieve their highest potential. Above all, there's perhaps nothing more important than the way a leader communicates. Your people will focus on it, try to interpret it and read between the lines. Transparent communication is key to building trust, but how much is too much and how can you do it effectively? In this interactive mini-workshop session, Communication Coach, Arabella, will provide you with the skills to make an impact and communicate confidently.

Arabella Macpherson Founder & Communications Coach **Resonate Communications**

LUNCH 12:15 - 1:15

WORKPLACE FLEXIBILITY - THE EVOLUTION TO THE NEW NORMAL

PANEL 1:15 - 2:45

The NSW Public Sector has led the charge where flexible work is concerned - adopting an 'if not, why not' principle as early as 2016. But with COVID-19 obliterating the boundaries that conventionally separated work from the rest of our lives, and shifting the dynamics of workplace flexibility, it's left us questioning the old concept of "work-life balance". So what does this evolution to the new world of work really look like, and what are the opportunities and potential new pressures? This interactive panel discussion will explore the concept of work-life integration in our new working environments, discuss tools for managing competing priorities and expectations, and look towards embracing the new normal and how you can make this work for you.

Joann Wilkie

Deputy Secretary, Economic & Financial Management Group



Treasury

NSW Revenue

NSW Treasury

Kathleen Mackay

Chief Digital Officer **Revenue NSW**

Trish Davidson

Executive Director, Medical Services

Hunter New England Local Health District



Director, Capability & Culture, Clinical Excellence Commission

NSW Health





AFTERNOON TEA

2:45 - 3:00

CHANGE THE CULTURE, CHANGE THE GAME

CASE STUDY

3:00 - 3:55

Culture is like the wind; it's invisible, yet its effect can be seen and felt across an organisation. For most organisations seeking to become more adaptive and innovative, culture change is often the most challenging part of the transformation. Innovation demands new behaviors from leaders and employees that put shared values and culture as its focus, as opposed to operation excellence and efficiency. Innovation and community culture are at the heart of Alex's role, and representing this in her department, as well as the community she serves, is critical. Join Alex as she shares personal insight from her own career, and provides you with tips and tricks for creating cultural beliefs that work to establish a new framework for your organisation's culture.

Alex O'Mara

Group Deputy Secretary, Place, Design & Public Places Department of Planning, Industry and Environment



Planning, Industry & Environment

CHALLENGE YOURSELF - TODAY AND TOMORROW...ROUNDTABLE 4:00 - 4:30

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In this closing, interactive roundtable session you will connect with others in the room, reflect on your journey so far and create an action plan to carry you forward.

Julie Alexander

CEO

Changing Change International (CCI)







POST-SUMMIT WORKSHOP

18 JUNE

RESULTS THROUGH PEOPLE -LEADING HIGH-PERFORMING TEAMS

Join Former NSW Government Deputy Secretary and expert facilitator, Maree Walk, for this high-impact, interactive workshop, as you develop the fundamentals of people leadership, and build strategies for creating a leading high-performing teams.

Master successful change and strategic management

- ► Lead in a world of constant change and uncertainty
- Understand problem identification processes and develop problem-solving strategies
- Develop strategies for driving effective transformation through people not process
- ► Engage, support and influence key stakeholders through times of change

Develop resilience to thrive in times of change

- Identify and monitor changes that impact your work environment
- Respond to constant uncertainty and ambiguity in the workplace
- Discover tools for managing stress and burn-out in high pressure situations
- ► Develop strategies for supporting your team, organisation and stakeholders.

Build effective stakeholder engagement and management tools

- ► Identify and meet stakeholder needs and expectations
- Discover tools for building effective and rewarding relationships with stakeholders
- Develop strategies for negotiating with integrity and confidence
- Manage stakeholder relationships to achieve key organisation goals

Lead and manage productive and engaged teams

- Capitalise on your technical skills to help develop your leadership competencies
- ► Leverage your leadership skill to better motivate and engage your team
- Maintain team cohesion, activate engagement and build productive relationships
- Build team capacity through coaching and performance feedback feedback

EXPERT FACILITATOR

Maree Walk Founder & Principal Consultant Storyroad

WHAT OUR DELEGATES ARE SAYING



Very engaging and informative. Good use of breakout rooms nice to still be able to engage with others and work through things in a virtual environment.



"Liquid Learning is more than just another conference - they create an experience of growth and inspiration through real human connection. With a breadth of delegates, interesting session styles and quality content, these events are a professional and personal investment with true reward."







Very worthwhile and incredibly valuable.

Liquid Learning is excellent.
Really flawless, thank you. >>



I really enjoyed the content, as well as the breakout activities. It was good to reflect on how those frameworks and tools relate to me and just hearing the experiences of others. Enjoyed the online experience! >>





14th NSW Public Sector Women in Leadership Summit

15 - 18 June 2021

Online Delivery

Booking Form

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months following the date of issue.

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