

5TH ANNUAL PMO LEADERSHIP SUMMIT

KNOW YOUR VALUE. KNOW YOUR STRATEGY.

22 - 26 JUNE 2020

CROWNE PLAZA
AUCKLAND

LEARN FROM



Aaron Clark
General Manager
Planning & Delivery



Sam Farid
Global IT PMO
Manager



David Morris
Head of Value
Management & Delivery



Jane Winterman
General Manager
PMO, Integrated
Networks



Claire Laidlaw
Head ePMO



Andrew Jenkins
Head of Enterprise
PMO



Craig Fairhall
Enterprise Project
Management
Office (ePMO)
Lead



Alex Masson
Head of PMO &
Central Delivery



John Montgomerie
Head of Portfolio
& Project
Management



Abbie Gunning
Principal, Project
Director



Sarah Mouscardes
PMO Lead,
Customer
Experience Global
Enablement



Dominic Rikiti
PMO Manager



Solomon Brett
PMO Programmes
Team Leader



Iain Carmichael
Project
Management
Services Lead



Dean Fraser
General Manager
Risk and Programs



Tracey Creighton
PMO Manager



Chloe Andrew
Program Manager



Elena Markman
PMO Manager



David McGahey
Former Director
General, Plan
Centaur,
Australian
Government
Department of
Defence



Justin White
Research &
Development
PMO Manager



Sarah Ellisdon
Chief Information
Officer



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SUSTAINABILITY, VALUES & STRATEGIES TO BUILD SUCCESS

As we progress into the digital age, next-generation PMOs will be the driving force for project delivery and success. The struggle lies in extending the PMO lifecycle beyond any perishable value.

So how do you demonstrate ongoing value to your organisation? What creates sustainable PMOs? This year's line up of executives will delve into their experiences and share the strategies they've implemented to boost PMO sustainability and communicate value.

- ▶ **Master** value communication
- ▶ **Strategies** to create a sustainable and aligned PMO
- ▶ **Establish** the mindset to extend your PMO lifecycle
- ▶ **Gather** durable knowledge to boost PMO performance

WHO WILL ATTEND?

- ▶ PMO Manager / Director
- ▶ Program Manager / Director
- ▶ Project Managers / Director
- ▶ Portfolio Manager / Director
- ▶ ICT Projects
- ▶ Capability / Delivery
- ▶ CIO / CTO / ICT Director
- ▶ Chief Project Managers / Officers
- ▶ Head of PMO / Enterprise PMO / ePMO
- ▶ General Managers of Projects
- ▶ Project / Programme Office
- ▶ Head of Programmes
- ▶ Major Projects
- ▶ Infrastructure / Capital Works Projects
- ▶ Portfolio / Capital Planning / Investment
- ▶ ICT / Systems Projects
- ▶ Project Consulting
- ▶ System Governance
- ▶ GM of Delivery and Planning
- ▶ Director / GM of Transformation
- ▶ Director / GM of Change

PRE-SUMMIT WORKSHOP

22 JUNE

THE VALUABLE PMO QUALITIES

90% of organisations globally have a PMO, so how do you make yours different? How do you increase your lifespan? Make yourself a better leader? This workshop will break down core features of a valuable PMO to provide beneficial skills, strategies and takeaway points that encourage you to lead successfully, establish value, develop the role and operate strategically.

How do you successfully lead as a PMO?

- ▶ Communication to engage a responsive team environment
- ▶ Define how you are wanting to encourage your team
- ▶ The benefits of gratitude for your team and leadership

Establish value in your PMO

- ▶ Identify aspects of PMO that the organisation needs, not wants
- ▶ Execute a plan that continues to show why the PMO is a long-term investment
- ▶ Recognise that the PMO can be seen as a valuable business partner

Grow the PMO so the organisation doesn't outgrow you

- ▶ Install plans to increase longevity
- ▶ Improve communication to inform stakeholders
- ▶ Develop future PMO ideas to implement

Operate your PMO with strategy

- ▶ Develop processes to ensure the strategy is delivered
- ▶ Recognise areas where the strategy is/isn't working
- ▶ Build a strategic plan

EXPERT FACILITATOR

David McGahey

Former Director General, Plan Centaur
Department of Defence

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ACTIONS SPEAK LOUDER THAN WORDS

KEYNOTE 9:00 - 9:50

Success is part of the PMO puzzle, but it won't solve all your problems. Project Plus' PMO of the Year 2019, Aaron Clark, shares how he progressively demonstrated value by taking control and making proactive decisions.

Aaron Clark
General Manager Planning & Delivery
TVNZ



BUILDING A BRIDGE TO PMO

CASE STUDY 9:50 - 10:40

Implementing a PMO post-project allows flaws to be corrected and guarantees smooth operations for future projects. Solomon will discuss how Palmerston North City Council completed a significant project that highlighted the need for a PMO - and how he's helping to make it happen.

Solomon Brett
PMO Programmes Team Leader
Palmerston North City Council



MORNING TEA

10:40 - 10:55

MATURITY AND STRATEGY GO HAND-IN-HAND

EXPERT COMMENTARY 10:55 - 11:45

80% of PMOs never complete third-stage maturity without a continuous stream of value flowing throughout the organisation. Andy shares how to ensure long-term PMO sustainability by focusing on deliverable value and strategic portfolio management.

Andrew Jenkins
Head of Enterprise PMO
University of Otago



HELLO, MY NAME IS ...

CASE STUDY 11:45 - 12:35

Nobody wants to show up to work feeling undervalued, and no leader should allow their team to feel that way. Chloe will dive into the methodologies of empowerment, sharing experiences of her team changing the way they operated from the inside-out.

Chloe Andrew
Program Manager
Fuji Xerox New Zealand Ltd



LUNCH

12:35 - 1:35

PMO IS JUST LIKE DIY

PANEL 1:35 - 2:25

Building a PMO from the ground-up involves planning and dedication. But without an instruction manual, how do you succeed? Our panellists bring knowledge and experience from a variety of industries to discuss how they have rebuilt the PMO.

Sarah Mouscardes PMO Lead,
Customer Experience Global Enablement
Cisco New Zealand



Iain Carmichael

Project Management Services Lead
Bank of New Zealand



Alex Masson

Head of PMO & Central Delivery
Kiwi Wealth



Abbie Gunning

Principal, Project Director
Beca Group Ltd



Justin White

Research & Development PMO Manager
Gallagher



FORMING A VALUE MANAGEMENT OFFICE

CASE STUDY 2:25 - 3:15

The PMO can facilitate long-standing cross-functional teams throughout the business, allowing them to operate critical systems and services. David shares how he helped change Vector Energy into a value-focused office, drawing upon learnings and challenges he has overcome.

David Morris

Head of Value Management & Delivery
Vector Limited



AFTERNOON TEA

3:15 - 3:30

SUSTAINABLY GROWING THE PMO

CASE STUDY 3:30 - 4:20

Is your PMO thriving, or just surviving? John is passionate about the evolution of the Portfolio Office at Mercury. He will share how he moved his PMO out of its comfort zone into sustainable practice.

John Montgomerie

Head of Portfolio & Project Management
Mercury NZ Limited



IDENTIFY DIFFERENT STAKEHOLDERS AND THEIR VARIOUS NEEDS

CASE STUDY 4:20 - 5:10

One of the crucial roles of a PMO is engaging with various stakeholders. Yet not all stakeholders are the same when it comes to understanding and implementing projects. There are differences that challenge the PMO as leader. Dean shares how to engage with your team to deliver on projects and overcoming various "people barriers" within a PMO, all while drawing on his vast experience in establishing PMO both domestically and abroad.

Dean Fraser

General Manager Risk & Programs
Silver Fern Farms



DRINKS & CANAPÉS

5:10 - 6:10

Continue to network while you enjoy complimentary refreshments.

PLUS TWO WORKSHOPS!

Plus two separately bookable interactive workshops before & after the event



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SETTING A ROADMAP AND EXECUTING A PLAN

KEYNOTE 9:00 - 10:00

PMOs require strategic thinking, adaptability and a road-map to success. Sam Farid will share how he enhanced Fonterra's processes, governance and strategic framework using his very own roadmap.

Sam Farid
Global IT PMO Manager
Fonterra



PLUGGING INTO STRATEGY

CASE STUDY 10:00 - 10:50

By aligning projects with strategy, you can yield numerous benefits for project success and the broader organisation. Dominic discusses how he built Southland Building Society Bank's PMO to directly sit with the strategy to create plugged in projects.

Dominic Rikiti
PMO Manager
Southland Building Society Bank (SBS Bank)



MORNING TEA 10:50 - 11:05

HONOUR THE PAST, BUILD THE FUTURE

EXPERT COMMENTARY 11:05 - 11:55

If it's not broken, don't fix it. Instead of demolishing your PMO framework, a renovation may be the answer. Jane shares how she helped to simplify and stretch AT's infrastructure framework and what brought the change from PMO to ePMO.

Jane Winterman
General Manager PMO, Integrated Networks
Auckland Transport



WHAT'S YOUR PLAN B?

CASE STUDY 11:55 - 12:45

Risk management is a critical tool in your PMO arsenal. Sitting outside any individual project's silo offers more comprehensive scope for risk identification and a broader range of solutions. Never could this perspective be more relevant than in a high-risk military environment. David shares insights into risk, resilience, and always having a Plan B. He draws on his experience running infrastructure and logistics projects in Iraq, the Defence IT ERP, and turning around the Australian Army's ground maintenance.

David McGahey
Former Director General, Plan Centaur
Australian Government Department of Defence

LUNCH

12:45 - 1:45

NOW YOU NEED ME, NOW YOU DON'T

PANEL 1:45 - 2:35

The common consensus is that PMOs have a set lifespan. So how do you communicate the continuous need for a PMO, for your skills, your expertise? Our panellists hail from a range of backgrounds and will shed light on communicating the necessity of a PMO to stakeholders.

Elena Markman
PMO Manager
Douglas Pharmaceuticals



Claire Laidlaw
Head ePMO
Two Degrees Networks Ltd



Craig Fairhall
Enterprise Project Management Office Lead
Reserve Bank of NZ



Sarah Ellisdon
Chief Information Officer
Counties Power



THE PMO PEOPLE PUZZLE

CASE STUDY 2:35 - 3:25

The PMO is often regarded as a technical function, but overlooking soft skills can have dire consequences. Tracey is an advocate of balancing soft empathetic rapport with hard technical skills. She will share the benefits of striking a balance between the two.

Tracey Creighton
PMO Manager
Fire & Emergency NZ



AFTERNOON TEA 3:25 - 3:40

SUSTAINABILITY. VALUE. STRATEGY.

ROUNDTABLE 3:40 - 4:30

Summarise the takeaways and create an action plan for sustainable success.

David McGahey
Former Director General, Plan Centaur
Australian Government Department of Defence

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PROJECT MANAGERS LEADERSHIP & HIGH PERFORMANCE WORKSHOP

Project managers own a unique place within their organisation, tackling the complexities of large-scale change and the execution of vital programmes. Frameworks and forecasts form the backbone of any successful project management agenda, but to punch it up to the next level and emerge as a true leader and business partner, you must expand your knowledge base and master a new set of leadership skills.

This workshop will equip you with the tools to guide and support your team through complex projects and reinforce healthy practice. Explore the foundations of great leadership, gain insight into effectively communicating and engaging with staff and stakeholders, and discover practical solutions to problems commonly faced by project management leaders.

DAY ONE | 25 JUNE

Understand yourself - Lead with EQ and whole-brain thinking

- ▶ Understand your EQ and its impact on the way you are perceived as a leader
- ▶ Leverage your EQ in the workplace to build resilience
- ▶ Explore The Herrmann Brain Dominance Instrument

Whole brain thinking and self-awareness

- ▶ Understand your thinking preferences
- ▶ Identify and understand the communication needs and styles of others

Leading with an awareness of others

- ▶ Knowing your team - Build team capabilities for increased performance
- ▶ Recognise individual skills and strengths for effective delegation
- ▶ Aim for excellence - Aligning, integrating and motivating your team
- ▶ Utilise feedback to improve performance and competencies

Relationship building strategies

- ▶ Collaboration and relationship building
- ▶ Building your influence - Networks and leadership
- ▶ Collaborate with external groups for effective partnerships

DAY TWO | 26 JUNE

Building your change management capability

- ▶ Key skills for managing change
- ▶ Understanding your stakeholders - High-level stakeholder analysis
- ▶ Explore communication essentials and listening to connect

Critical thinking and problem solving for increased project performance

- ▶ Cultivate a high-performance mindset
- ▶ Breaking down the barriers
- ▶ Taking a proactive problem-solving approach

Strategies to enhance your power and influence

- ▶ Encourage support and buy-in from stakeholders
- ▶ Create a common ground for dialogue to facilitate inclusive communication
- ▶ How to communicate compellingly to enhance your results

Developing your positive potential

- ▶ Understand your value as a project leader and how to increase that unique value
- ▶ Creating the change, you want to see
- ▶ Setting your leadership blueprint

EXPERT FACILITATOR

Justin Partington

Project, Programme, Portfolio & Change Management Consultant
3pChange

