

15TH NATIONAL PUBLIC SECTOR WOMEN'S LEADERSHIP SUMMIT



HEAR FROM

6 - 10 DECEMBER | QT CANBERRA



Rosemary Deininger
Deputy Secretary,
Agriculture, Policy, Research
and Portfolio Strategy Group



Christine Clarke
Defence Liaison
Pacific Gender Section,
Office of the Pacific, DFAT



Karen Sandercock
A/g Deputy Secretary -
Higher Education, Research
and International



Lee Steel
First Assistant Secretary,
Intergovernmental
Relations and Reform



Rachel Lloyd
Assistant Secretary,
COVID-19 Response
Taskforce Services



Vanessa Holben
Deputy Comptroller-General
and Group Manager,
Customer



Helen Stylianou
First Assistant Secretary
- Trade, Investment and
Business Engagement Division



Doris Gibb
National Manager,
Ministerial and
Parliamentary Services



Usha Narain
Assistant Commissioner
in Policy, Analysis and
Legislation



**LCDR Prudence
Hawkins-Griffiths**
Executive Officer,
Officer Training College



Lucy Poole
General Manager,
Digital Strategy,
Standards and Policy



Pamela Naidoo-Ameglio
Group Executive
Nuclear Operations



Shari Allison
Former Chief Inspector



Jason Borton
Executive Branch Manager



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RESILIENT. OPEN. ADAPTABLE. REAL.

Are you equipped to face the challenges of our changing world of work? To truly thrive as a leader in today's APS you need to be Resilient, Open, Adaptable and Real. Be inspired to step up, and find the confidence and courage to unleash your leadership potential!

The Australian Public Service is facing new and unexpected pressures, and it is its leaders who set the tone and bring everyone on that journey with them. As a leader you now need to know how to manage remote teams and build a positive and resilient culture in a digital and disrupted workforce. You need to know how to adapt to rapid change and master effective communication across multiple platforms. You need to find the right balance in an increasingly blurred working environment, and keep yourself and your people safe, healthy and productive. No easy task.

That's why Liquid Learning is delighted to present its 15th National Public Sector Women's Leadership Summit! We've invited some of the most senior and accomplished leaders from across the APS to share their incredible stories and insights into what it takes to be a leader in 2021. Across two full days of exclusive case study presentations, expert skills sessions, interactive panel discussions and immersive group learning, you will delve into the grind behind the glamour, explore what it really takes to step up and make a difference, and walk away with the skills and strategies you need to become an inspirational leader, and unleash your leadership potential!

- ▶ Develop a **Resilient** mindset and team culture
- ▶ **Open** and effective communication strategies
- ▶ Managing and **Adapting** to rapid change
- ▶ Unlock your **Real** and authentic leadership voice

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PRE-SUMMIT WORKSHOP

6 DECEMBER

PRODUCTIVITY AND HIGH PERFORMANCE SKILL SHEET FOR THE APS IN 2021

Leading through rapid change

- ▶ Exploring the VUCA environment (Volatile, Uncertain, Complex, Ambiguous)
- ▶ VUCA challenges in today's APS
- ▶ Explore relationship between productivity and high performance
- ▶ What does high performance look like in your team?

Navigating the new world of work as a manager and leader

- ▶ Tackling challenges of new working arrangements, dispersed teams, technology
- ▶ How to balance working from home / office
- ▶ Understand the impact on you and on your team
- ▶ Impacts of remote work on productivity (team engagement and culture)
- ▶ How does team culture influence performance
- ▶ How does the new world of work impact culture

Create and improve productivity

- ▶ How to instil productivity in yourself and your teams
- ▶ Get Clear On Your Why
- ▶ Establish SMART Goals
- ▶ Foster a flexible team dynamic

Tailoring these approaches to YOU

- ▶ Map out your future
- ▶ Create a practical action plan to take back to the office (or home office)
- ▶ Develop a personalised metric to measure engagement and productivity.

EXPERT FACILITATOR

Elizabeth Stephens
Coach and Trainer
Ripple Impact

BOOK
BEFORE
6 SEPTEMBER,
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\$1000

EVENT KICK OFF AND NETWORKING ICEBREAKER BREAK-OUT SESSION 9:00 - 9:40

Join Liquid Learning for this kick-off session as we prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

After opening remarks the whole room breaks up into INTERACTIVE GROUPS for you to meet one another, network, and outline your desired learning outcomes as we start unpacking the key themes of the conference!

RULE NUMBER 1: BE DIFFERENT - HOW TO FIND YOUR FLAIR AND THRIVE! CASE STUDY 9:45 - 10:30

If you were placed in a room full of people, what could you offer that no one else could? As a leader it's important to find your value proposition. Today we will hear from Usha Narain, the Assistant Commissioner in Policy, Analysis and Legislation at Australian Taxation Office, about how knowing your unique brand and value will not only develop your own confidence, but also help you build a strong and successful team. Usha has worked in the APS for almost 20 years and has worked tirelessly to progress and grow in her field. Your journey is ahead of you, so make it your own and 'find your flair' through the process!

Usha Narain
Assistant Commissioner in
Policy, Analysis and Legislation
Australian Taxation Office



COMPETENCE, CONFIDENCE AND COURAGE - LEADING IN CHALLENGING AND DEMANDING ROLES CASE STUDY 10:30 - 11:15

Leaders set the tone for their people. You are expected to guide and influence others, and make a positive difference to your workplace and organisational culture. Of course, this is easier said than done, particularly for women leaders in a military environment. But does this come naturally, or like any other skill, is it something that can be learned? Lieutenant Commander Hawkins-Griffiths reflects on a career in the public service, on the grind behind the glamour, and what it truly takes to lead with competence, confidence and courage.

LCDR Prudence Hawkins-Griffiths
Executive Officer, Officer Training College,
Australian Defence Force Academy
Royal Australian Navy



MORNING BREAK 11:15 - 11:30

PIVOT! THE ART OF TURNING OBSTACLES INTO OPPORTUNITIES CASE STUDY 11:30 - 12:15

Perception is the pinnacle of power. Obstacles and challenges are an inevitable part of both daily life and work life. You can't always control the events that occur around you but you can control your attitude and approach. Working in the APS, your ability to overcome and find the positives in any situation is pivotal to your success as a leader. Today Pamela Naidoo-Ameglio will be sharing her insights into the importance of nurturing yourself through change and challenge.

Pamela Naidoo-Ameglio
Group Executive Nuclear Operations
ANSTO



THE SECRETS OF A FUTURE-FOCUSED LEADER EXPERT COMMENTARY 12:15 - 13:00

Leaders need to have one eye on the day-to-day and one eye on the future, but how do you actually get from where you are today to where you want to be? Well, like all things worth doing, you need a plan. The key to being truly future-focused is setting clear, actionable goals for yourself, your team and your organisation. In this practical skills session, Christopher Sharma will share the secrets to creating a healthy, happy future path, and what you need to do to make it happen.

Liz Tilley
Leadership Coach
Liz Tilley Coaching

LUNCH BREAK 1:00 - 2:00

ATTITUDE, APTITUDE AND 'ADAPTITUDE' - THE SECRET LEADERSHIP SKILL PANEL 2:00 - 2:50

Whether it's taking on a new role, moving organisations, meeting new people and building new teams, or navigating ongoing digital disruption, we encounter new circumstances and challenges on practically a daily basis. As a leader, adaptability is one of the major skills you need to master in order to sustain a successful working environment. This exclusive panel of APS leaders will discuss all of their career hurdles, including any disruptions or challenges they have encountered working from home, and explore the secret skill of adaptability.

Shari Allison
Former Chief Inspector
NSW Police Force



Rosemary Deininger
Deputy Secretary, Agriculture, Policy,
Research and Portfolio Strategy Group
**Department of Agriculture, Water
and the Environment**



PUTTING PEOPLE AT THE HEART OF CHANGE CASE STUDY 2:50 - 3:40

Being at the forefront of change is always a challenge, and this is especially true for leaders in the public sector. But your capability to adapt to changing circumstances doesn't impact you alone, it's something that affects your whole team. So what is the most effective means of putting people at the heart of change? Lucy Poole will discuss about the importance of communication with your team and colleagues when faced with new responsibilities or scenarios in the APS workforce, and how to thrive as an open and adaptable leader,

Lucy Poole General Manager,
Digital Strategy, Standards and Policy
Digital Transformation Agency



AFTERNOON BREAK 3:40 - 3:55

IT TAKES A VILLAGE TO RAISE A LEADER - YOUR ESSENTIAL NETWORKING TOOLKIT EXPERT COMMENTARY 3:55 - 4:40

The workplace can be a competitive environment, especially when it comes to leadership progression. But no leader is an island, and as much as you may want to do it all by yourself, you can really only achieve the heights of success with the help and support of others. Sheena Ireland closes out Day One of the Summit with this practical deep-dive into the importance of networking, both in and out of your workplace. Your network is your support system, so choose them wisely...

Sheena Ireland
Director
Specialists in Communications

ACTION PLANNING FOR DAY TWO...

BREAK-OUT SESSION

9:00 - 9:10

Welcome back for Day Two - there's a lot to digest from our amazing speakers and action modules so far!

Recap the key learnings and takeaways from Day One, and prep an action plan to maximise your event experience over our jam-packed second day!

RECOGNISING YOUR WEAKNESS AND BUILDING YOUR STRENGTH - THE PILLARS OF RESILIENCE

KEYNOTE

9:10 - 10:00

As a leader you may feel like you're expected to conquer challenges effortlessly. You're supposed to look confident and in control, but of course the reality is often quite a different story, and behind the calm exterior you'll find the blood, sweat and tears. But a resilient leader is equipped to recognise and work through the obstacles they face, and rise up stronger. Helen Stylianou will share how sometimes it's important to take a step back before taking a step forward, and how you can use your weaknesses as a backbone to build your strengths.

Helen Stylianou

First Assistant Secretary - Trade, Investment and Business Engagement Division
Department of Foreign Affairs and Trade



MAINTAINING PRODUCTIVITY AND POSITIVITY IN TIMES OF UNCERTAINTY

CASE STUDY

10:00 - 10:50

Leadership practices and behaviours exhibited and endorsed by executive leaders define the culture of the workplace. As pressures and workloads increase, it's important that leaders have a range of tools and practices to assist them with increasing the morale at work and managing performance. Join Doris as she reflects on her own career and provides you with best practice tips and tools for thriving through uncertainty.

Doris Gibb

National Manager, Ministerial and Parliamentary Services
Services Australia



MORNING TEA

10:50 - 11:10

LEADING A PRODUCTIVE TEAM

CASE STUDY

11:10 - 12:00

A motivated and productive team creates personal satisfaction and demonstrates your leadership capabilities. Learn how to master your team management skills and foster a positive environment for cooperation.

Rachel Lloyd

Assistant Secretary,
Data Modelling and Finance
Department of Education,
Skills and Employment



BUILD YOUR PERSONAL BRAND - THE ART OF BECOMING VISIBLE AND THE IMPORTANCE OF SELF

EXPERT COMMENTARY

12:00 - 12:50

Successful women do not leave things to chance. They build networks, leverage their connections and go after what they want. This frame of mind highlights the importance of self-branding, which is essential to climbing the corporate ladder. This expert skills session will equip you to take charge of your personal brand and start thinking more creatively and

strategically about yourself and your abilities. Unleash your inner ROAR today and lead with confidence and charisma!

Michelle Chant

Principal, Change & Leadership
The Change Collective

LUNCH

12:50 - 1:50

ASPIRE TO INSPIRE - THE VALUES BEHIND RESILIENT, OPEN, ADAPTABLE AND REAL LEADERSHIP IN THE APS

PANEL

1:50 - 2:40

Our values underpin the way we live and lead. The role of a leader reaches beyond the office, and is reflected through your actions and values in your working environment. Kindness, generosity and understanding are three simple tools that you can take with you to create a healthy environment for yourself and with your team. Our panel of APS leaders will delve into what qualities set apart a boss and an ethical leader, and what you can do to go above and beyond to inspire your teams to be Resilient, Open, Adaptable and Real.

Lee Steel

First Assistant Secretary, Intergovernmental Relations and Reform

Department of the Prime Minister and Cabinet



Vanessa Holben

Deputy Comptroller-General and Group Manager, Customer

Australian Border Force



Karen Sandercock

A/g Deputy Secretary - Higher Education, Research and International

Department of Education,
Skills and Employment



Jason Borton

Executive Branch Manager
ACT Education Directorate



FINDING YOUR VOICE, UNLEASHING YOUR LEADERSHIP ROAR!

CASE STUDY

2:50 - 3:40

Communication is a key skill to master when leading a team. In order to communicate effectively it's important to find the confidence within and take action; because words without measures are void. As a female leader in the APS, it is vital to extract the assertive woman within and release your leadership ROAR! Captain Christine Clarke CSC will reflect on her own incredible leadership journey, and explore the importance of finding your voice and leading fearlessly.

Christine Clarke CSC

Defence Liaison Pacific Gender Section,
Office of the Pacific, DFAT

Department of Defence



AFTERNOON TEA

3:40 - 3:50

CLOSING ROUNDTABLE

4:00 - 4:30

We wrap up our two days of insight and inspiration with this interactive roundtable session. This is your chance to table any topic or trend for a final group discussion. Network with your peers, reflect on your journey so far and create an action plan to carry you forward!

Brigid Hardy

Company Director, Consultant and Coach
Interaction Consulting Group

PUBLIC SECTOR WOMEN'S LEADERSHIP WORKSHOP

Transformations in the Australian Public Sector have unlocked new and exciting opportunities for emerging women leaders to step up into senior executive roles. To successfully navigate this complex and ever-changing environment, leaders must possess keen insight into the internal and external challenges facing the sector, but also a clear understanding of themselves and the impact they have within their team, and the broader organisation.

Aspiring leaders in this environment must display reflective thinking, self-awareness, planning and strategy, but also the confidence and courage to put themselves forward for new opportunities.

This workshop will equip women with the tools and practical knowledge to build confidence in their leadership abilities and to best position themselves for career advancement. This hands-on, interactive learning session has been designed with both current and emerging leaders in mind. It aims to equip participants with a practical leadership plan they can use to navigate a successful career and advance to senior levels.

DAY ONE | 9 DECEMBER

High level communication, influence and negotiation skills

- ▶ Managing emotions for positive and assertive communication and relationships
- ▶ Developing techniques of persuasion, negotiation and influencing with coaching skills and "conversational intelligence"
- ▶ Preparing for and having difficult conversations with confidence

Transformational leadership strategies to accelerate team performance

- ▶ Leveraging team dynamics to enhance performance
- ▶ Challenging, supporting and empowering others
- ▶ Managing uncooperative staff members

Driving change and innovation as a female leader

- ▶ Recognising and overcoming hurdles to change
- ▶ Trusting your intuition and stepping outside your comfort zone
- ▶ Embedding a positive change culture in an organisation

Action planning for leadership

- ▶ Developing a personalised approach: short and long-term
- ▶ Understanding challenges
- ▶ Sharing approaches for moving your career forward

EXPERT FACILITATOR

Sally Dooley
Leadership Coach, Facilitator & Speaker
Sally Dooley Leadership

DAY TWO | 10 DECEMBER

Fundamental authentic leadership capabilities

- ▶ Capabilities, attributes and skills of an influential and authentic leader
- ▶ Developing personal worth, power and responsibility
- ▶ Embracing your diverse and inclusive leadership style

Maintaining resilience and authenticity through difficult times

- ▶ Techniques to maintain resilience
- ▶ Being an authentic leader
- ▶ Practicing and maintaining integrity as a leader

Leading with Emotional Intelligence (EQ)

- ▶ Evaluating your EQ level and identifying opportunities for further growth and development
- ▶ Understanding your EQ and its impact on the way you are perceived as a leader
- ▶ Leveraging your EQ in the workplace
- ▶ Embracing qualities of empathy and understanding to become a better leader

Understanding your own leadership style

- ▶ Build self-awareness of leadership traits and how they align with organisational goals
- ▶ Recognising demands of leadership and the expectations of the organisation
- ▶ Understanding the expectations of team members and direct reports
- ▶ Developing your personal leadership plan

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Save up to 25% off standard rates!

15th National Public Sector Women's Leadership Summit

6 - 10 December 2021

QT Canberra

Booking Form

Event Reference: PSWL1221A - C

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