

QLD PUBLIC SECTOR AO6 TO AO7: MANAGEMENT ESSENTIALS WORKSHOP

ESSENTIAL MANAGEMENT SKILLS TO
STRENGTHEN THE CONNECTIONS
BETWEEN STRATEGY & RESULTS

19 - 20
OCTOBER
ONLINE DELIVERY

EXPLORE

- ▶ Address changing expectations facing management in the Queensland Public Sector
- ▶ Strengthen your resilience through Emotional Intelligence (EI)
- ▶ Manage KPIs, set expectations & monitor outcomes
- ▶ Develop a focussed, yet flexible, strategy to guide your development

EXPERT FACILITATOR



Alison Jardie
Director
Leadership Evolution

BOOK
BEFORE
11 JUNE,
SAVE
\$400



VIRTUAL EVENT

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ABOUT THE EVENT

There is a heightened focus on performance and results in the Queensland Public Sector, more is expected from emerging leaders who often sit at the intersection of operations and strategy. In a turbulent operating environment that's characterised by instability, moving goalposts and change, many managers struggle to implement strategy and effectively 'manage for results.' As an emerging leader, you must effectively bridge the gap between planning and action. You are also responsible for galvanising your teams to execute and implement a strategy. As emerging leaders, you sit at the heart of this opportunity for efficiency gain.

In this interactive virtual workshop you will assess your skill gaps and acquire the key capabilities needed to take the next step in your career. Guided by Alison Jardie, you will explore advanced learnings in Emotional Intelligence, discover new techniques for high-level communication, develop strategies for leading high performing teams and equip yourself with the necessary mindset to navigate your path to progression within the Queensland Public Sector.

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

DAY ONE

MANAGING YOURSELF FOR RESULTS

Redefine your success - New competencies and capabilities

- ▶ Strategies to effectively step up and build your leadership skills beyond technical competency
- ▶ How to stay grounded while taking on greater leadership challenges
- ▶ What it means to be an 'agile' and 'authentic' leader

Expand your Emotional Intelligence (EI)

- ▶ Evaluate your EI and identify opportunities for further growth
- ▶ Understand your EI and its impact on personal and team performance
- ▶ Recognise and respond appropriately to unproductive stress patterns

MANAGING YOUR TEAM FOR RESULTS

Lift employee engagement to drive high performance

- ▶ Understand the new drivers to motivation
- ▶ Achieve objectives even in difficult circumstances
- ▶ The importance of developing agile teams

Communicate with confidence and influence

- ▶ Identify your own communication style and learn how to work with differing communication styles
- ▶ The stages of engagement that lead to genuine collaboration
- ▶ Provide high direction and support to deliver on operational outcomes

WORKSHOP SCHEDULE

- 8.30 - 9.00 Registration
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY TWO

MANAGING UP FOR RESULTS

Stakeholder engagement and management

- ▶ Understand the interest and influence of Senior Executives
- ▶ Successfully manage stakeholder needs & expectations
- ▶ Confidently negotiate with key stakeholders

Managing your critical path - Projecting future outcomes

- ▶ Strategic advice, problem-solving and issues management
- ▶ How to intervene when performance targets are off track
- ▶ Utilise set-backs and failures as a catalyst for new strategies and behaviours

TURNING INSIGHTS INTO ACTION

Leading for Results

- ▶ Identify your goals and become an outcomes-oriented leader
- ▶ Understand when and how to seek support
- ▶ Brainstorm issues and strategies to address challenges

Action plan to apply your learning in the workplace

- ▶ Identify and tackle strategy execution challenges
- ▶ Develop a concrete strategy to implement on your return to work

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WHO WILL ATTEND?

Most attendees will fall into the upper Queensland Public Sector A06 & A07 bands, in a variety of roles such as:

- ▶ Manager
- ▶ Assistant Director
- ▶ Team Leader
- ▶ Advisor/Senior Advisor
- ▶ Senior Policy Officer

YOUR FACILITATOR

Alison has over 20 years' experience in organisational and leadership development across the public and private sectors. As a trained and experienced psychologist, coach and facilitator, she works with senior teams to implement organisational transformation, leadership and cultural change programs that provide genuine return on investment. Alison's methodology in consulting, coaching and facilitation draws on the disciplines of psychology and management tailored to each client based on their needs. Her approach centres around relational leadership and applied action learning.

Alison has been responsible for leading large teams and organisational interventions, as well as designing and implementing successful, innovative and award-winning development programs. She holds 15 years consulting experience and 10 years in the Queensland public sector. Her real-world experience is coupled with passion, drive and energy for people development, as well as a strong focus on implementing practical solutions that get results. Alison specialises in culture change, leadership development, executive coaching and career transition.



Alison Jardie
Director
Leadership Evolution

Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title	Full Name	Position	Email	Phone
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Delegate Information

#	Title	Full Name or TBA	Position	Email
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Your Investment

Options (per person)	Rapid Action Rate	Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty	Register and pay by 11 June	Register and pay by 8 July	Register and pay by 13 August	Register and pay by 17 September	
Workshop	\$1895 + GST = (\$2084.50)	\$1995 + GST = (\$2194.50)	\$2095 + GST = (\$2304.50)	\$2195 + GST = (\$2414.50)	\$2295 + GST = (\$2524.50)
Discounted off standard rates :	Save up to \$400	Save up to \$300	Save up to \$200	Save up to \$100	All Prices listed in Australian Dollars

Group Discounts Available:	10% off Standard Rate	15% off Standard Rate	20% off Standard Rate	25% off Standard Rate
	Team of 3 - 4	Team of 5 - 7	Team of 8 - 9	Team of 10+

TOTAL incl GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

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Payment is required prior to attending this event

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CVV Full Name as on card

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Amount

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Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date
	X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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