

QLD AO 7-8

Professional Development & Leadership Summit



Enhance leadership effectiveness and skills
to advance your career in the Queensland Public Sector

FEATURED SPEAKERS

- | | | |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  | Barbara Phillips
Deputy Director-General, Corporate Services
Queensland Health |  |
|  | Arthur O'Brien
Assistant Director-General, Corporate Services
Department of Child Safety, Youth & Women
QLD |  |
|  | Harry Venmans
Executive Director, Building Construction &
Maintenance
Department of Housing & Public Works QLD |  |
|  | Bronwyn Blagoev
Executive Director, Strategy & Governance
Department of Local Government, Racing &
Multicultural Affairs QLD |  |
|  | Michael Quinn
State Manager
Department of Jobs & Small Business |  |
|  | Alarna Lane-Mullins
Chief Human Resource Officer
Queensland Building & Construction
Commission |  |
|  | Liz Connolly
Portfolio Director, Group Manager
Redland City Council |  |
|  | John Benjamin
Group Captain, Air Force Air Show Team
Royal Australian Air Force |  |
|  | Dr Mary Lincoln
Director, Early Learning Pathways
Department of Education & Training QLD |  |
|  | Dean Corless
Director, Victim Assist Queensland
Department of Justice & Attorney-General QLD |  |
|  | Steve Johnston
Chief Executive Officer
Bundaberg Regional Council |  |
|  | Rowena Richardson
Director, Standards, Best Practice & Evaluation
Inspector General Emergency Management |  |
|  | Sandra McLean
Director, People & Engagement
Department of Innovation, Tourism Industry
Development & the Commonwealth Games QLD |  |
|  | Carlo Terribile
Director, Financial Business Systems
Department of Education & Training QLD |  |
|  | Lucy Hine
Director, Strategic Communications
Metro South Health |  |
|  | Hilda Sirec Detective Superintendent, Coordinator
JCTT, Queensland & Northern Territory, Counter
Terrorism
Australian Federal Police |  |

Theme: 'Realise Your Potential'

Pre-Summit Workshop

3 December 2018

Summit

4 & 5 December 2018

Post-Summit Workshop

6 & 7 December 2018

Mercure Brisbane

Achieve high performance
& productivity

Expand your influence as a leader

Develop your leadership mindset

Seize bold opportunities



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2018 Theme: 'Realise Your Potential'

It is more important than ever for established and emerging QPS leaders to come together and celebrate their successes. Joining forces to discuss ways of realising your potential is a surefire strategy for reaching your leadership goals. Designed for leaders and aspiring leaders in the QPS, this summit will teach you how to create models of effective leadership, maximise your organisation's success and cultivate inspiration.

Pre-Summit Workshop

3 December 2018

Leading with emotional intelligence and effective communication

9.00 - 4.30

Reviewing the fundamentals of emotional intelligence

- What is emotional intelligence?
- How to identify your areas of strength and weakness
- The science of emotions

Utilising emotional intelligence to progress in your career

- How to manage interactions using emotional intelligence
- Understand behaviour in times of change
- How to apply emotional intelligence in times of change

Expert Facilitator: **Andrea Kenny** Management Consultant **Andrea Kenny Consulting**

Developing your authentic leadership style

- Identify who you want to be as a leader
- Techniques to stay true to your core values
- Utilise self-awareness to establish your leadership capabilities

Improving communication skills

- Build confidence in your communication skills
- Constructively deal with stress, criticism and setbacks
- Effectively put your thoughts into words

Summit Day One

4 December 2018

OPENING KEYNOTE CASE STUDY

9.00 - 9.50

Display courageous Public Sector leadership

- Display leadership integrity
- Focus on authentic leadership
- Be strong and courageous

Barbara Phillips

Deputy Director-General, Corporate Services
Queensland Health

CASE STUDY

9.50 - 10.40

Achieve high-performance & drive productivity

- Lead by example to drive performance
- Empower your people and organisation
- Foster creativity in your team members

Liz Connolly

Portfolio Director, Group Manager
Redland City Council



CASE STUDY

10.55 - 11.45

Progress to an SO role

- Identify what's new in an SO role
- Learn how to position yourself
- Transition to new expectations

Alarna Lane-Mullins

Chief Human Resource Officer
Queensland Building & Construction Commission



EXPERT COMMENTARY

11.45 - 12.35

Set and achieve goals to reach your potential

- Explore goal-setting through neuroscience
- Methods to define your aspirations
- Improve performance through self-empowerment

Lynda Edwards

Director & Executive Coach
Leadership Connect



INTERACTIVE PANEL DISCUSSION

1.35 - 2.35

Harness resilience to unleash your potential

- Navigate stressful situations and office politics
- Display resilience through times of turbulence
- Find the right work-life balance for you

Dean Corless Director, Victim Assist Queensland
Department of Justice & Attorney-General QLD

Harry Venmans Executive Director,
Building Construction & Maintenance
Department of Housing & Public Works QLD

Lucy Hine Director, Strategic Communications
Metro South Health

Bronwyn Blagoev Executive Director,
Strategy & Governance
Department of Local Government,
Racing & Multicultural Affairs QLD

Hilda Sirec Detective Superintendent,
Coordinator JCTT, Queensland & Northern Territory,
Counter Terrorism
Australian Federal Police



CASE STUDY

2.35 - 3.15

Pursue bold opportunities

- Get out of your comfort zone
- Know how and when to say 'no'
- Be adaptable and flexible

Michael Quinn State Manager
Department of Jobs & Small Business



EXPERT COMMENTARY

3.30 - 4.30

Construct positive support networks

- The benefits of professional networking
- Network effectively
- Remain connected

Robyn Hargreaves Executive Coach
LEA Group



NETWORKING RECEPTION

4.30 - 5.30

Who will attend?

Mid to senior professionals across all disciplines and departments throughout the Queensland Public Sector, including:

- AO 7
- AO 8
- Officers
- Senior Officers
- Principal Officers
- Managers
- Team Leaders
- Advisors

Summit Day Two

5 December 2018

OPENING CASE STUDY

9.00 - 10.00

Unlock your leadership potential

- Build your confidence as a leader
- Improve stakeholder management skills
- Establish visibility and credibility

Arthur O'Brien

Assistant Director-General, Corporate Services
Department of Child Safety, Youth & Women QLD



CASE STUDY

10.00 - 11.00

Leadership vs Management

- Channel ideas into action
- Foster followership
- Drive influence and inspiration

John Benjamin

Group Captain, Air Force Air Show Team
Royal Australian Air Force



EXPERT COMMENTARY

11.15 - 12.15

Resilience - The art of bouncing forward

- Experience as a springboard for future success
- Build resilience in your personal and professional lives
- Cultivate an adaptive leadership mindset

Nicole van Hattem CHHC

Success Strategist & Resilience Coach
Hot & Healthy Business Life



INTERACTIVE PANEL DISCUSSION

1.15 - 2.15

Cultivate a healthy workplace culture

- Foster cooperative relationships
- Engage a learning mindset
- Develop higher levels of engagement

Dr Mary Lincoln Director, Early Learning Pathways

Carlo Terribile Director, Financial Business Systems

Department of Education & Training QLD



Steve Johnston

Chief Executive Officer

Bundaberg Regional Council



Sandra McLean

Director, People & Engagement

Department of Innovation, Tourism Industry
Development & the Commonwealth Games QLD



CASE STUDY

2.15 - 3.15

Benefits of mentors and sponsors

- Enable personal development
- Explore reverse mentorship
- Find and access the right mentors

Rowena Richardson

Director, Standards, Best Practice & Evaluation
Inspector General Emergency Management



INTERACTIVE CLOSING ROUNDTABLE

3.30 - 4.30

Reflect on the next steps for your career

- Prepare for the future in the QPS
- Establish action plans to implement
- Brainstorm key lessons

Andrea Kenny

Management Consultant
Andrea Kenny Consulting



Post-Summit Workshop

6 & 7 December 2018

AO 7-8 High Performance & Leadership Workshop

Day One

9.00 - 4.30

Personal leadership values

- The capabilities, attributes and skills of an effective leader
- Identify your core values and goals as a leader
- Advocate your value as a leader
- Shape your leadership brand

Managing and leading productive team

- Maintain team cohesion and build productive relationships
- Understand the differences between technical management and people leadership
- Leverage your leadership skills to better motivate your team
- Build team capacity through coaching and performance feedback

Emotional Intelligence (EQ)

- Evaluate your EQ level and identify opportunities for further growth and leadership development
- Understand your EQ and its impact on the way you are perceived as a leader
- Leveraging EQ in the workplace
- Embrace qualities of empathy and understanding to become a better leader

Effective and practical decision making

- Make autonomous and independent decisions
- Draw on your experience, knowledge and judgement to make the most effective decisions
- Deal with complex issues and make the 'right' decision

Expert Facilitator: Garry Mills Presenter & Coach **Garry Mills Peak Performance**

Day Two

9.00 - 4.30

Successful change and strategic management

- Set achievable, manageable and measurable goals
- Problem identification and problem-solving strategies
- Support and influence stakeholders through change
- Leadership styles that drive effective transformation and change

Thriving in times of change

- Effectively manage change and uncertainty in the workplace
- Identify and monitor changes that impact your work environment
- Support your team, organisation and stakeholders through change
- Implement policies and procedures that reflect and embrace change

Stakeholder engagement and management

- Manage stakeholder relationships to achieve agency goals
- Identify and meet stakeholder needs and expectations
- Develop effective relationships with stakeholders
- Maintain strong internal and external networks

Core approaches for Queensland Public Sector leaders to advance their confidence in their capabilities

- Be an authentic leader and communicator
- Trust your initiative and judgement
- Plan and commit to actions that will lead to success
- Embrace resilience and flexibility as key leadership skills

More people? More savings!

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