

# QLD AO 7-8

## Professional Development & Leadership Summit



Enhance leadership effectiveness and skills to advance your career in the Queensland Public Sector

### FEATURED SPEAKERS

- |  |  |   |
|--|--|---|
|    | <b>Barbara Phillips</b><br>Deputy Director-General, Corporate Services<br>Queensland Health  |    |
|    | <b>Arthur O'Brien</b><br>Assistant Director-General, Corporate Services<br>Department of Child Safety, Youth & Women QLD                       |    |
|    | <b>Harry Venmans</b><br>Executive Director, Building Construction & Maintenance<br>Department of Housing & Public Works QLD                    |    |
|    | <b>Bronwyn Blagoev</b><br>Executive Director, Strategy & Governance<br>Department of Local Government, Racing & Multicultural Affairs QLD      |    |
|  | <b>Michael Quinn</b><br>State Manager<br>Department of Jobs & Small Business   |  |
|  | <b>Alarna Lane-Mullins</b><br>Chief Human Resource Officer<br>Queensland Building & Construction Commission                                    |  |
|  | <b>Liz Connolly</b><br>Portfolio Director, Group Manager<br>Redland City Council   |  |
|  | <b>John Benjamin</b><br>Group Captain, Air Force Air Show Team<br>Royal Australian Air Force   |  |
|  | <b>Dr Mary Lincoln</b><br>Director, Early Learning Pathways<br>Department of Education & Training QLD  |  |
|  | <b>Dean Corless</b><br>Director, Victim Assist Queensland<br>Department of Justice & Attorney-General QLD                                      |  |
|  | <b>Steve Johnston</b><br>Chief Executive Officer<br>Bundaberg Regional Council   |  |
|  | <b>Rowena Richardson</b><br>Director, Standards, Best Practice & Evaluation<br>Inspector General Emergency Management                          |  |
|  | <b>Sandra McLean</b><br>Director, People & Engagement<br>Department of Innovation, Tourism Industry Development & the Commonwealth Games QLD   |  |
|  | <b>Carlo Terribile</b><br>Director, Financial Business Systems<br>Department of Education & Training QLD                                       |  |
|  | <b>Lucy Hine</b><br>Director, Strategic Communications<br>Metro South Health   |  |
|  | <b>Hilda Sirec</b> Detective Superintendent, Coordinator JCTT, Queensland & Northern Territory, Counter Terrorism<br>Australian Federal Police |  |

### Theme: 'Realise Your Potential'

#### Pre-Summit Workshop

3 December 2018

#### Summit

4 & 5 December 2018

#### Post-Summit Workshop

6 & 7 December 2018

Mercure Brisbane

Achieve high performance & productivity

Expand your influence as a leader

Develop your leadership mindset

Seize bold opportunities



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# 2018 Theme: 'Realise Your Potential'

It is more important than ever for established and emerging QPS leaders to come together and celebrate their successes. Joining forces to discuss ways of realising your potential is a surefire strategy for reaching your leadership goals. Designed for leaders and aspiring leaders in the QPS, this summit will teach you how to create models of effective leadership, maximise your organisation's success and cultivate inspiration.

## Pre-Summit Workshop

3 December 2018

Leading with emotional intelligence and effective communication

9.00 - 4.30

### Reviewing the fundamentals of emotional intelligence

- What is emotional intelligence?
- How to identify your areas of strength and weakness
- The science of emotions

### Utilising emotional intelligence to progress in your career

- How to manage interactions using emotional intelligence
- Understand behaviour in times of change
- How to apply emotional intelligence in times of change

Expert Facilitator: **Andrea Kenny** Management Consultant **Andrea Kenny Consulting**

### Developing your authentic leadership style

- Identify who you want to be as a leader
- Techniques to stay true to your core values
- Utilise self-awareness to establish your leadership capabilities

### Improving communication skills

- Build confidence in your communication skills
- Constructively deal with stress, criticism and setbacks
- Effectively put your thoughts into words

## Summit Day One

4 December 2018

### OPENING KEYNOTE CASE STUDY

9.00 - 9.50

#### Display courageous Public Sector leadership

- Display leadership integrity
- Focus on authentic leadership
- Be strong and courageous

**Barbara Phillips**

Deputy Director-General, Corporate Services  
Queensland Health

### CASE STUDY

9.50 - 10.40

#### Achieve high-performance & drive productivity

- Lead by example to drive performance
- Empower your people and organisation
- Foster creativity in your team members

**Liz Connolly**

Portfolio Director, Group Manager  
Redland City Council



### CASE STUDY

10.55 - 11.45

#### Progress to an SO role

- Identify what's new in an SO role
- Learn how to position yourself
- Transition to new expectations

**Alarna Lane-Mullins**

Chief Human Resource Officer  
Queensland Building & Construction Commission



### EXPERT COMMENTARY

11.45 - 12.35

#### Set and achieve goals to reach your potential

- Explore goal-setting through neuroscience
- Methods to define your aspirations
- Improve performance through self-empowerment

**Lynda Edwards**

Director & Executive Coach  
Leadership Connect



### INTERACTIVE PANEL DISCUSSION

1.35 - 2.35

#### Harness resilience to unleash your potential

- Navigate stressful situations and office politics
- Display resilience through times of turbulence
- Find the right work-life balance for you

**Dean Corless** Director, Victim Assist Queensland  
Department of Justice & Attorney-General QLD

**Harry Venmans** Executive Director,  
Building Construction & Maintenance  
Department of Housing & Public Works QLD

**Lucy Hine** Director, Strategic Communications  
Metro South Health

**Bronwyn Blagoev** Executive Director,  
Strategy & Governance  
Department of Local Government,  
Racing & Multicultural Affairs QLD

**Hilda Sirec** Detective Superintendent,  
Coordinator JCTT, Queensland & Northern Territory,  
Counter Terrorism  
Australian Federal Police



### CASE STUDY

2.35 - 3.15

#### Pursue bold opportunities

- Get out of your comfort zone
- Know how and when to say 'no'
- Be adaptable and flexible

**Michael Quinn** State Manager  
Department of Jobs & Small Business



### EXPERT COMMENTARY

3.30 - 4.30

#### Construct positive support networks

- The benefits of professional networking
- Network effectively
- Remain connected

**Robyn Hargreaves** Executive Coach  
LEA Group



### NETWORKING RECEPTION

4.30 - 5.30

## Who will attend?

Mid to senior professionals across all disciplines and departments throughout the Queensland Public Sector, including:

- AO 7
- AO 8
- Officers
- Senior Officers
- Principal Officers
- Managers
- Team Leaders
- Advisors

# Summit Day Two

5 December 2018

## OPENING CASE STUDY

9.00 - 10.00

### Unlock your leadership potential

- Build your confidence as a leader
- Improve stakeholder management skills
- Establish visibility and credibility

**Arthur O'Brien**

Assistant Director-General, Corporate Services  
Department of Child Safety, Youth & Women QLD



## CASE STUDY

10.00 - 11.00

### Leadership vs Management

- Channel ideas into action
- Foster followership
- Drive influence and inspiration

**John Benjamin**

Group Captain, Air Force Air Show Team  
Royal Australian Air Force



## EXPERT COMMENTARY

11.15 - 12.15

### Resilience - The art of bouncing forward

- Experience as a springboard for future success
- Build resilience in your personal and professional lives
- Cultivate an adaptive leadership mindset

**Nicole van Hattem CHHC**

Success Strategist & Resilience Coach  
Hot & Healthy Business Life



## INTERACTIVE PANEL DISCUSSION

1.15 - 2.15

### Cultivate a healthy workplace culture

- Foster cooperative relationships
- Engage a learning mindset
- Develop higher levels of engagement

**Dr Mary Lincoln** Director, Early Learning Pathways

**Carlo Terribile** Director, Financial Business Systems

Department of Education & Training QLD



**Steve Johnston**

Chief Executive Officer

Bundaberg Regional Council



**Sandra McLean**

Director, People & Engagement

Department of Innovation, Tourism Industry  
Development & the Commonwealth Games QLD



## CASE STUDY

2.15 - 3.15

### Benefits of mentors and sponsors

- Enable personal development
- Explore reverse mentorship
- Find and access the right mentors

**Rowena Richardson**

Director, Standards, Best Practice & Evaluation  
Inspector General Emergency Management



## INTERACTIVE CLOSING ROUNDTABLE

3.30 - 4.30

### Reflect on the next steps for your career

- Prepare for the future in the QPS
- Establish action plans to implement
- Brainstorm key lessons

**Andrea Kenny**

Management Consultant

Andrea Kenny Consulting



# Post-Summit Workshop

6 & 7 December 2018

## AO 7-8 High Performance & Leadership Workshop

### Day One

9.00 - 4.30

#### Personal leadership values

- The capabilities, attributes and skills of an effective leader
- Identify your core values and goals as a leader
- Advocate your value as a leader
- Shape your leadership brand

#### Managing and leading productive team

- Maintain team cohesion and build productive relationships
- Understand the differences between technical management and people leadership
- Leverage your leadership skills to better motivate your team
- Build team capacity through coaching and performance feedback

#### Emotional Intelligence (EQ)

- Evaluate your EQ level and identify opportunities for further growth and leadership development
- Understand your EQ and its impact on the way you are perceived as a leader
- Leveraging EQ in the workplace
- Embrace qualities of empathy and understanding to become a better leader

#### Effective and practical decision making

- Make autonomous and independent decisions
- Draw on your experience, knowledge and judgement to make the most effective decisions
- Deal with complex issues and make the 'right' decision

**Expert Facilitator: Garry Mills** Presenter & Coach **Garry Mills Peak Performance**

### Day Two

9.00 - 4.30

#### Successful change and strategic management

- Set achievable, manageable and measurable goals
- Problem identification and problem-solving strategies
- Support and influence stakeholders through change
- Leadership styles that drive effective transformation and change

#### Thriving in times of change

- Effectively manage change and uncertainty in the workplace
- Identify and monitor changes that impact your work environment
- Support your team, organisation and stakeholders through change
- Implement policies and procedures that reflect and embrace change

#### Stakeholder engagement and management

- Manage stakeholder relationships to achieve agency goals
- Identify and meet stakeholder needs and expectations
- Develop effective relationships with stakeholders
- Maintain strong internal and external networks

#### Core approaches for Queensland Public Sector leaders to advance their confidence in their capabilities

- Be an authentic leader and communicator
- Trust your initiative and judgement
- Plan and commit to actions that will lead to success
- Embrace resilience and flexibility as key leadership skills

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2 Days	\$2295 + GST = (\$2524.50)	\$2,445 + GST = (\$2689.50)	\$2545 + GST = (\$2799.50)	\$2,695 + GST = (\$2,964.50)
1 Day Workshop	\$1245 + GST = (\$1369.50)	\$1,295 + GST = (\$1424.50)	\$1345 + GST = (\$1479.50)	\$1,395 + GST = (\$1,534.50)
Discounted off standard rates :	<b>Save up to \$400</b>	<b>Save up to \$250</b>	<b>Save up to \$150</b>	



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<b>Group Discounts Available:</b>	<b>10% off Standard Rate</b> Team of 3 - 4	<b>15% off Standard Rate</b> Team of 5 - 7	<b>20% off Standard Rate</b> Team of 8 +
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