

AO 7-8 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP & REFINE CORE SKILLS & KEY LEADERSHIP CAPABILITIES



12 & 13
DECEMBER 2019
STAMFORD PLAZA BRISBANE

EXPLORE

- ▶ Evolve into the strategic decision maker
- ▶ Successfully align your team with organisational expectations
- ▶ Enhance your Emotional Intelligence (EQ) to advance as an AO 7-8 leader
- ▶ Drive strategic change & management to improve procedures & meet agency goals
- ▶ Negotiate change & lead your team through uncertainty
- ▶ Build organisational capability
- ▶ Influentially engage stakeholders on complex & sensitive issues
- ▶ Leverage adaptable leadership to prosper in times of change
- ▶ Implementing agile & effective change management strategies
- ▶ Career planning & pathways in QLD Public Sector roles

EXPERT FACILITATOR



Liz Tilley
Leadership Coach
Liz Tilley Coaching

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AND SAVE!

\$500

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18 SEPTEMBER 2019
TO SAVE UP TO \$500

EVENT PARTNER



START YOUR LEADERSHIP JOURNEY!

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ABOUT THE EVENT

New strategic directions and ongoing transformation has created a greater need for effective leadership within the Queensland Public Service. Public sector leaders are now required to undertake work of a more complex nature, operating in an autonomous and strategic manner. As such, emerging leaders eager to take their career to the next level must be equipped with the appropriate tools and strategies to achieve success. This is particularly true at the AO 7-8 banded level, which increasingly requires greater strategic awareness and effective engagement with senior leadership.

Aimed at AO 7-8 level officers and management, this workshop will provide an opportunity to advance core skills and explore the emerging leadership capabilities required for effective AO 7-8 level management. It will explore the core attributes required for successful leadership within the Queensland Public Service and will delve into the practical strategies relating to leading productive teams, improving decision making, applying strategic management thinking and developing key skills for stakeholder engagement. These areas are of increasing importance for AO 7-8 level leaders to perform at a higher level and to reach their full potential.

This interactive workshop will provide participants with a unique professional development opportunity to enhance and refine a solid leadership toolkit. It is ideal for career driven individuals who aim to unlock their potential and advance their career within the Queensland Public Service.

WHO WILL ATTEND?

Aspiring, emerging and existing leaders across all disciplines and departments throughout the Queensland Public Sector, including:

- ▶ Managers
- ▶ Officers
- ▶ Senior Officers
- ▶ Principal Officers
- ▶ Advisors
- ▶ Senior Advisors

YOUR FACILITATOR

Liz is an executive coach who empowers clients to overcome challenges, get greater clarity and focus around their goals, keep them accountable to reach their full potential. A skilled professional with over 25 years' experience across a broad range of sectors including corporate, state and federal governments, NGOs, and not-for-profits. A recognition of the stress and pain caused by conflict and its negative impact, motivated Liz to study conflict management. As a conflict management coach she helps people understand the neuroscience behind conflict to build their resilience and skills, so they can better deal with conflict in the future.



Liz Tilley
Leadership Coach
Liz Tilley Coaching

12 DECEMBER DAY ONE

Self-awareness and authentic leadership

- ▶ Understand your strengths and values as a AO 7-8 leader
- ▶ Explore different leadership styles
- ▶ Define your personal leadership brand
- ▶ Align your leadership strengths with the expectations of your organisation

Advanced Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team and stakeholders
- ▶ Harness EQ to focus attention
- ▶ Utilise heightened EQ to make effective strategic decisions
- ▶ Adapt your leadership style to effectively manage different personalities

Build resilience under pressure

- ▶ Acting vs reacting upon unexpected developments
- ▶ Develop techniques for managing unrelenting workflows
- ▶ Make crucial judgements under pressure
- ▶ Utilise feedback to improve service delivery and organisational capability

Successful change and strategic direction

- ▶ The shift from micro to macro leadership
- ▶ Adapt to the modern workplace of constant change and unpredictability
- ▶ Develop and influence key strategic directions
- ▶ Collaborate and develop joint solutions with external stakeholders

13 DECEMBER DAY TWO

Key stakeholder relationship management and communication

- ▶ Engage and manage stakeholder expectations during change
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Collaborate and develop joint solutions with external stakeholders
- ▶ Recognise links between interconnected issues, identify problems and work ways to resolve them

Build team capability and accountability

- ▶ Cultivate your team to take ownership of their success
- ▶ Build reliability and accountability in your team
- ▶ Successfully align your teams with broader agency strategy and goals
- ▶ Develop your team's resilience to stress and change

Manage team dynamics in complex environments

- ▶ Co-create high performance - Establish a culture of peak performance
- ▶ Override emotional responses to stressful situations
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Ambiguity tolerance and skills for managing uncertainty

Core approaches for AO 7-8 leaders to advance as an executive leader

- ▶ Create an action plan for your career
- ▶ Understand the leadership pipeline
- ▶ Prepare yourself for executive responsibilities
- ▶ Manage transition and identify future leadership priorities

Registration Information

Organisation Name				
Address		Suburb	State	Postcode
Booking Contact Information				
Title	Full Name	Position	Email	Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
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4				
5				
6				
7				
8				
9				
10				

Your Investment

Options (per person)	Value Plus Rate Register and pay by 18 September	Super Saver Rate Register and pay by 10 October	Early Bird Rate Register and pay by 6 November	Standard Rate
Qty ____ Workshop	\$2195 + GST = (\$2414.50)	\$2445 + GST = (\$2689.50)	\$2545 + GST = (\$2799.50)	\$2695 + GST = (\$2964.50)
Discounted off standard rates :	Save up to \$500	Save up to \$250	Save up to \$150	All Prices listed in Australian Dollars

Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 9	25% off Standard Rate Team of 10 - 14	30% off Standard Rate Team of 15+
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TOTAL incl GST	
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