# 12<sup>TH</sup> VICTORIAN **PUBLIC SECTOR WOMEN'S** LEADERSHIP SUMMIT

DRIVE LEADERSHIP EXCELLENCE AS YOU CONFIDENTLY PAVE THE WAY TO CAREER SUCCESS



#### 24 - 28 FEBRUARY 2020 MELBOURNE

### **LEARN FROM**



Lynne Coulson Barr Mental Health Complaints Commissioner



Lill Healy Deputy Secretary, Service Systems Reform

ORIA

Premier and Cabinet



Peta McCammon Deputy Secretary, Service Delivery Reform, Coordination & Workplace Safety

ORIA



Jill Gardiner Deputy Secretary, East Division

ORIA



Sal Perna AM Racing Integrity Commissioner

Office of the

Racing Integrity Commissioner



Jessica Lambous Executive Director. Finance and Procurement

ORIA

Jobs, Precincts









Kylie Kilgour Chief Executive Officer

Royal Commission into the Management of Police Informants



Dr Nerina Di Lorenzo **Executive General** Manager, Service Delivery





Kellie Horton Executive Lead, Policy Development Office





Kate Matson Executive Director, Franchise Operator Management





**Nicole Harris** Business Partner, People & Culture



### CONTACT US

Call +61 2 8239 9711 Use Code - QA3











## SEIZE OPPORTUNITIES. STRIVE FOR SUCCESS.

Join us to hear powerful stories from innovative and dynamic leaders who have reached the top of their profession. Our lineup of leaders will explore their greatest achievements along with their greatest challenges. Explore strategies to help you achieve a successful work-life balance, how to lead teams through times of change, and how to seize opportunities for career progression.

- Inspirational leadership lessons from innovative & dynamic female leaders
- Progress to the top while maintaining a work-life balance
- Proactive approaches to leading through change
- Discover how to lead with both authority & integrity

## **Book and Save**

### **RAPID ACTION**

Save up to \$1000 Book before 28 November 2019

### VALUE PLUS

Save up to \$700 Book before 19 December 2019

### **SUPER SAVER**

Save up to \$400 when Book 9 January 2020

### EARLY BIRD

Save up to \$200 when Book before 30 January 2020

# PRE-SUMMIT WORKSHOP

### 24 FEBRUARY 2020

## MANAGE COMPLEX SITUATIONS WITH RESILIENCE & EMOTIONAL INTELLIGENCE

In the dynamic and fast-paced environment of the Victorian Public Sector, leaders are valued for their resilience, emotional intelligence and ability to manage complex situations. To fast-track leadership success, it is vital to develop a keen understanding of your emotions to discover how they impact your performance and affect your team. This will help you better connect with others and lead with greater influence.

#### Understanding yourself and others

- Identify different communication styles
- Discover the ability to assess and measure emotional intelligence in both yourself and others
- Determine different personalities and the ability to approach these with finesse

#### How emotional intelligence can drive motivation

- ► Foster understanding in your organisation
- Develop ways to enable motivation through transparency
- Understand the importance of motivation

#### Build better relationships through emotional intelligence

- Develop the ability to build rapport and maintain relationships
- Manage upwards and influence with integrity
- Increase confidence to broach sensitive topics

#### The power of emotional intelligence to better manage staff

- Examine how to initiate sensitive conversations and effectively raise concerns
- Explore communication strategies to address difficult conversations
- Leverage your emotional intelligence in the workplace

#### EXPERT FACILITATOR

Jo Wise Director & Founder Jo Wise Leadership



#### LEADERSHIP REFLECTIONS FROM THE MENTAL HEALTH COMPLAINTS COMMISSIONER

**KEYNOTE** 

9:00 - 9:50

If you strive to improve your leadership skills, then you must be aware of your strengths and weaknesses, your values and behaviours, and how you attempt to influence others. By sharpening self-awareness and self-reflection, you can establish yourself a motivated, purposeful leader who knows no bounds.

#### Lynne Coulson Barr

Mental Health Complaints Commissioner	MHCC
Mental Health Complaints Commission	MHCC

#### FLEXIBLE WORKING IN THE 21ST CENTURY CASE STUDY

9:50 - 10:40

NTNL HEALTH

If flexible working is the way of the future, why do many female executives struggle to adapt to a culture where it seems essential to be present? Aligning your work life balance with the needs and demands of your organisation can be difficult to navigate for many women. In this session, Kylie will reflect on how she has utilised flexible working arrangements throughout her career and how you can learn from her experience to help find your own balance.

Kylie Kilgour Chief Executive Officer Royal Commission into the Management of Police Informants	Royal Commission into the Management of Police Informants
MORNING TEA	10:40 - 10:55

### MORNING TEA

#### COMMIT TO CONTINUOUS GROWTH CASE STUDY

10:55 - 11:55

If you truly desire a successful, thriving career, the first thing you must do is embrace and accept that your journey of self improvement and growth will never end. It is a lifelong journey of learning. Lill has held numerous leadership positions throughout the Public Sector, join her as she explores what has helped contribute to her career success.

#### Lill Healy

Deputy Secretary, Service Systems Reform **Department of Premier & Cabinet** 

#### SEVEN VITAL COMPONENTS OF SUBTLY POWERFUL SELF-PROMOTION

EXPERT COMMENTARY

Using self-promotion tools to leverage your career is a tough but essential skill. Join Amanda for an insightful, exciting and practical session to discover your next move for standing out and getting noticed for all the right reasons.

### Amanda Blesing

Mentor, Trainer, Speaker & Thinker The Ambition Revolution

LUNCH



#### PANFI 1:45 - 2:35 Does success look the same to everyone? While many assume

DEFINING SUCCESS - DO YOU HAVE TO BE THE BOSS?

the purpose of these summits is to have all women striving for the top job, is it really your main aspiration? How can you support women who are happy reaching a mid-level position? How can you support women who want to take a break on their way up to the top?

#### Peta McCammon

Deputy Secretary, Service Delivery Reform, Coordination and Workplace Safety Department of Justice & Community Safety

#### Melissa Skilbeck

Deputy Secretary, Regulation, Health Protection & Emergency Management



#### Jessica Lambous

Executive Director, Finance and Procurement Department of Jobs, Precincts & Regions VIC

Department of Health & Human Services Vic

#### THE ADVANTAGE OF EMOTIONAL INTELLIGENCE IN LEADERSHIP

EXPERT COMMENTARY

2:35 - 3:25

Successful leadership incorporates three things - leading self, leading others, and leading our organisation. The ability to recognise, understand and navigate our own emotions, as well as the people around us, is critical for leadership success. In this interactive session, Karen will share with you her three pillars of emotional intelligence and provide strategies to implement them in your professional and personal life.

#### **Karen Williams**

Coach, Speaker & Trainer

EXPERT COMMENTARY

#### AFTERNOON TEA

#### WE NEED TO TALK - CONSTRUCTIVE CONVERSATIONS AT WORK

3:40 - 4:30

3:25 - 3:40

Holding your own in any leadership position demands a confident approach when dealing with people in sensitive situations. Whether you're negotiating a pay rise, going for a promotion or giving a presentation, the ability to communicate in a strong and authentic way when managing people and dealing with key stakeholders is essential for success.

### Jo Wise

Jo Wise Leadership



#### **DRINKS & CANAPÉS**

4:30 - 5:30

Continue to network while you enjoy complimentary refreshments.

For extended program information please visit

www.liquidlearning.com.au

## PLUS TWO WORKSHOPS!

Plus two separately bookable interactive workshops before & after the event



11:55 - 12:45

**Director & Founder** 



handa Blesing

12:45 - 1:45

ORIA Premier

#### STRATEGIES FOR SUCCESS WITH YOUR OWN LEADERSHIP STYLE KEYNOTE

9:00 - 9:50

Embracing a leadership style that aligns with the style of your organisation is crucial, however as a leader it is also important to adopt a leadership style that allows you to lead confidently and effectively. Authentic leadership is something that both current and aspiring leaders develop with new skills and experience as their career progresses.

#### Jillian Gardiner

Deputy Secretary, East Division Department of Health & Human Services Victoria



#### RED TAPE & RISK - THE SECRET TO COURAGEOUS LEADERSHIP IN THE PUBLIC EYE CASE STUDY

9:50 - 10:45

Leaders are told they have to step outside their comfort zone and take risks if they want to step up. But sometimes playing it safe feels like the only way to keep your people secure - and keep your organisation off the front page. How can you be bold and courageous, when you have to juggle your responsibilities as leader with the added pressures of public accountability? In this session, Nerina shares insights from her career, leading through change, how to interpret public risk, and what it means to help your organisation and still be brave.

#### Dr Nerina Di Lorenzo

Executive General Manager, Service Delivery Melbourne Water

#### MORNING TEA

LEADING CHANGE & CHANGING HOW YOU LEAD

11:00 - 11:55

10:45 - 11:00

Melbourne Water

Leaders need to expand their mindset and capabilities to deal with the challenges of senior leadership and engage in strategic decision making. Join our speakers as they each explore their different experiences managing, initiating, and leading change.

Nicole Harris Business Partner, People & Culture Department of Environment, Land, Water & Planning	References and Planning
<b>Kate Matson</b>	VICTORIA
Executive Director,	Stee
Franchise Operator Management	Bootmark
<b>Department of Transport</b>	Comment
LEAD WITH INTEGRITY TO GAIN RESPEC	<b>T</b>
CASE STUDY	11:55 - 12:45
Gaining the respect of those that you lead most difficult challenges a leader can face	e. Achieving trust

most difficult challenges a leader can face. Achieving trust comes down to authenticity, consistency and clarity. If you master these skills you can achieve great influence as a leader.

Sal Perna AM	
Racing Integrity Commissioner	Office of the Racing Integrity
Office of the Racing Integrity Commissioner	Commissioner
LUNCH	12:45 - 1:45

#### BUILD CONFIDENCE IN YOUR DECISION MAKING SKILLS CASE STUDY 1:45 - 2:35

One are where most people, at least occasionally, will experience a lack of confidence is when it comes to decision making. Many people don't view decision making as a skill, however the ability to develop confident decision making skills can allow you to move through life with a greater sense of belief. In the Public Sector where change is the norm, knowing how to back yourself and go after what you want is one of the most important skills you can develop if you want to progress both personally and professionally.

#### **Kellie Horton**

Executive Lead, Policy Development Office **VicHealth** 



SELF CARE VS SELF REPAIR - BYPASSING BURNOUT EXPERT COMMENTARY

2:35 - 3:25

Historically as a society we've been going about self care all wrong. With huge looming responsibilities both personally and professionally, many different life roles and only twenty-four hours in a day, it can be easy to feel like you're always on the back foot and running on empty. Johanna will support you to unlearn traditional self-care techniques, bring the strength of your leadership to your personal wellbeing planning, embrace your own 'imbalance' in a way that honours your authenticity and supercharges the depth of your leadership of others.

Johanna Parker Confidence Coach Heart Sparks	HEARTSPARKS
AFTERNOON TEA	3:25 - 3:40
	7./0 /.70

INTERACTIVE CLOSING ROUNDTABLE

3:40 - 4:30

## WHO WILL ATTEND?

Aspiring, emerging and existing female leaders in the Victorian Public Sector, including:

- ► VPS 5-6
- ► EO3, EO2, EO1
- ► APS 5-6
- ► EL1 & EL2

All level Managers & Team Leaders Divisional Heads Advisors & Analysts

- General Managers
- Directors Business
- Associates HR / OD / Diversity and inclusion Change makers championing diversity in the workplace

Women's Leadership Program managers Role Level:

- Junior Management
- Middle Management
- Senior Management

## **GROUP DISCOUNTS**

Save up to 30% off standard rates!



## VICTORIAN PUBLIC SECTOR WOMEN'S LEADERSHIP WORKSHOP

Effective communication is arguably the most important aspect of a leadership role in the Public Sector. Leaders need to constantly capitalise on their communication skills to manage complex challenges and maintain confidence. Successful contribution and collaboration require consistent development in terms of communication skills and personal skills.

The Public Sector can be difficult to navigate. With a constantly changing and challenging environment, leaders need to be mentally resilient and have a strong support network behind them. Taking advantage of the networking opportunities that arise in the Public Sector can be key to fast-tracking your career progression plan.

This workshop explores the power of resilience and the various skills needed to succeed as a leader in the Public Sector. You will learn the attributes of a successful leader and gain insight into building your own brand.

#### DAY ONE | 27 FEBRUARY

#### Fundamental attributes of confident leadership

- Develop a positive vision for success
- Be productive and actively meet deadlines
- Explore personal, professional and leadership development opportunities

#### Maintain resilience and confidence through change

- Evaluate the importance of keeping up to date in a rapidly evolving industry
- Driving knowledge to gain confidence and advantage
- Practical strategies to remain resilient

#### Market your professional self

- Confidently build your brand
- Showcase your skills, confidence, resilience and experience
- Communicate to influence perception

## Effective networking - build life mentors and a community of connections

- Take advantage of networking opportunities and identify who will have a positive effect on your career
- Identify how you can help and add value to others
- Engage with the person and not their position

#### DAY TWO | 28 FEBRUARY

#### Leading with an adaptive mindset

- Leverage your experience to address complex problems
- Generating evidence based insight to inform
- Apply strategies to cope with constant change

#### Expect change and envision the future

- Predicting the challenges associated with regulation in the Public Sector
- Plan for all possible scenarios
- ► Navigate the waters of innovation and advancement

## Accelerating self and team performance through assertive influence

- Challenging and supporting team performance by assigning ambitious yet achievable goals
- ► How to manager poor performing staff members
- ► Effectively communicate constructive feedback

#### Confidently drive change as a female leader

- Embrace change and blend old and new ways of thinking
- Embed an innovative way of thinking in the workplace
- Apply strategies and techniques which influence resistance and commitment

#### EXPERT FACILITATOR

Louise Thomson Leadership Development Specialist Global People Two

## LIQUIDLEARNING bebetter

## GROUP DISCOUNTS

Save up to 30% off standard rates!

#### 12th Victorian Public Sector Women's Leadership Summit

24 - 28 February 2020

Workshop: Intercontinental Hotel

## **Booking Form**

Event Reference: VWL0220A - M Priority Code: QA3

#### 6 **Registration Information**

Summit : Rendezvous Hotel

Organisation Name								
Address					ırb	State	Postcode	
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#### **m**) Your Investment

Available:

Options (pe Oty	er person)	Rapid Action Ra Register and pay b 28 November	by Regis	ie Plus Rate ster and pay by December		per Saver Rate gister and pay by 9 January	Early Bird R Register and p 30 January	ay by	Standard Rate	
5 Days		\$4095 + GST = (\$4504	1.50) \$4395 +	- GST = (\$4834.50)	\$469	5 + GST = (\$5164.50)	\$4895 + GST = (\$5	384.50)	\$5095 + GST = (\$5604.50)	
4 Days		\$3495 + GST = (\$3844	4.50) \$3795 +	- GST = (\$4174.50)	\$409	5 + GST = (\$4504.50)	\$4295 + GST = (\$4	724.50)	\$4495 + GST = (\$4944.50)	
3 Days		\$2795 + GST = (\$3074	4.50) \$3095 +	- GST = (\$3404.50)	\$339	5 + GST = (\$3734.50)	\$3595 + GST = (\$3	954.50)	\$3795 + GST = (\$4174.50)	
2 Days		\$1995 + GST = (\$2194	1.50) \$2295 +	- GST = (\$2524.50)	\$259	5 + GST = (\$2854.50)	\$2795 + GST = (\$3	074.50)	\$2995 + GST = (\$3294.50)	
1 Day W	/orkshop	\$1595 + GST = (\$1754	4.50) \$1695 +	- GST = (\$1864.50)	\$179	5 + GST = (\$1974.50)	\$1895 + GST = (\$2	084.50)	\$1995 + GST = (\$2194.50)	
Discounted off s	tandard rates :	Save up to \$10	00 Save	e up to \$700	Sa	ve up to \$400	Save up to S	<b>200</b>	All prices listed in Australian Do	ollars
Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate	30% off Standard Rate Team of 8 +		Partner Discount	Members of supporting organisations receive a special 10% discount off standard rate		TOTAL incl GST		

Conditions: Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Team of 8+

Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration options are per person only.

Team of 5 - 7

Payment Details		Payr	nent is required prior to attending this event		
Credit Card	Credit Card Details - Please charge my credit car Card Type Usa MasterCard Ame	d for this registration: rican Express	Electronic Funds Transfer (EFT) Please transfer funds directly to:		
Cheque (payable to Liquid Learning Group Pty Ltd)	Note: 2% surcharge applies to American Express payments		<ul> <li>Westpac Account Name: Liquid Learning Group Pty Ltd</li> <li>BSB: 032 002</li> </ul>		
Electronic Funds Transfer     Please invoice me:	Card Number	Card Number			
Purchase Order No. #	CVV Full Name as on card		Amount		
	Cardholder's Contact Number	Signature X	Please quote ref VWL0220A - M and registrant name		
Ø Authority		Authorising Manager's Details: T	his registration is invalid without a signature		
Name	Position	Phone			
Email		Signature	Date		

#### Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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