

WOMEN IN COMMUNITY & HUMAN SERVICES LEADERSHIP SUMMIT

KEY LEADERSHIP SKILLS TO ACHIEVE YOUR GOALS

18 - 21
JUNE 2019

MELBOURNE MARRIOTT
HOTEL

LEARN FROM



Anna Love
Chief Mental
Health Nurse



Rosy Walia
Chief Executive
Officer



Martin Rowe
Director, Client
Services Centre



Caroline Sheehan
Head of Strategy
& Culture



Bryony Grice
Director Environmental
Policy & Community
Partnerships



ALSO FEATURING



EVENT PARTNERS



START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - QA3



LIQUIDLEARNING
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LEADING THROUGH TIMES OF CHANGE

Change is on the horizon, bringing exciting opportunities for the community services sector. To reap the rewards of this evolving environment, you must be able to transform unique challenges into growth opportunities.

Join a lineup of accomplished industry leaders to gain practical strategies for adapting to change and accelerating your career growth.

- ▶ **Leverage** your strengths and raise your profile
- ▶ **Master** strategic communication skills
- ▶ **Strategies** to improve time management
- ▶ **Navigate** change and accelerate growth

BOOK NOW

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WHO WILL ATTEND?

Aspiring and established leaders across government agencies, aged care, health care, disability care, and not-for-profit organisations:

- ▶ Managers, Head of, General Managers, Directors and Chiefs
- ▶ Community and Wellbeing
- ▶ Social Services
- ▶ Medical, Nursing and Midwifery
- ▶ Operations
- ▶ Change and Transformation leaders

WHAT OUR DELEGATES ARE SAYING

“Very worthwhile and incredible value for the access to industry best practices of women in leadership. Liquid Learning is excellent. Really flawless, thank you.”

“The best conference I have been to. Packed an extraordinary amount of information, speakers, and messages into the 2 days.”

19 JUNE SUMMIT DAY 1

DEVELOP TOMORROW'S LEADERS TODAY KEYNOTE

9:00 - 9:40

Gain strategies for upskilling and creating leadership pathways for you and your team.

Maree McCabe
Chief Executive Officer
Dementia Australia



MASTER A WORK-LIFE BALANCE CASE STUDY

9:40 - 10:20

Learn how to establish a strong support network and strike a balance between your personal and professional priorities.

Anna Love
Chief Mental Health Nurse
Department of Health & Human Services



CONFIDENT LEADERSHIP & COURAGEOUS CONVERSATIONS EXPERT COMMENTARY

10:35 - 11:15

Although great leaders often appear confident and composed, even strong leaders have moments of fear and doubt. The key to success is the ability to convert this fear into a positive drive.

Johanna Parker
Confidence Coach
Heart Sparks

BUILD AN ADAPTABLE AND RESILIENT TEAM EXPERT COMMENTARY

11:15 - 11:55

Brigid will explore how to build team capacity for optimal performance. You'll discover how to adapt to change, manage adversity and self-regulate for sustainable success.

Brigid Costello
Director, Compliance & Departmental Reporting
Department of Human Services



PROMOTE VALUE-BASED LEADERSHIP CASE STUDY

11:55 - 12:35

Sue will share her experience from working in government and corporate organisations. She will help you recognise your values and connect them with your organisation's goals.

Sue Gilchrist
Partner **Herbert Smith Freehills**
Director **Legal Aid NSW**



COMMUNICATION STRATEGIES TO ENGAGE STAKEHOLDERS CASE STUDY

1:35 - 2:25

Your ability to communicate confidently and effectively with stakeholders will determine your success as a leader. Learn from Tanya's success in managing and strengthening relationships with stakeholders and developing partnerships based on mutual trust.

Tanya Jackson-Vaughan
Executive Director
Refugee Advice & Casework Service
NFP Winner, AFR 100 Women of Influence 2018



EFFECTIVE COMMUNICATION - TOP DOWN AND BOTTOM UP CASE STUDY

2:25 - 3:15

Implement effective communication strategies to ensure transparency throughout your organisation.

Helen Wilson
Chief Executive Officer
Evergreen Life Care



HOW TO HANDLE AN INCREASED WORKLOAD AND AVOID BURNOUT CASE STUDY

3:30 - 4:20

Angelle will share her experience and insights from working in public and private sectors to provide you with practical techniques for managing yourself and others when your workload significantly increases.

Jennifer Burgess
Manager, Practices and Projects, People, Integrity & Corporate Services Registry of Births, Deaths and Marriages
Department of Justice and Community Safety



DRINKS AND CANAPES

4:20 - 5:30

Continue to network while you enjoy complimentary refreshments.

20 JUNE

SUMMIT DAY 2

CHALLENGE YOURSELF

BREAK-OUT SESSION

9:00 - 9:15

Day one key learning outcomes, Goal setting for the future, Focus on success

Johanna Parker Confidence Coach **Heart Sparks**

LEAD THROUGH TRANSFORMATION

KEYNOTE

9:15 - 10:05

Sue used her private sector expertise to transform a not-for-profit company into a successful and sustainable organisation. Her story will help you adapt your expertise in any environment to thrive as a leader.

Sue Cunningham

Victoria Director

Australian Red Cross



MENTOR FOR CAREER SUCCESS

CASE STUDY

10:05 - 11:05

Learn how to find and approach mentors, gain opportunities to progress your career goals

Donna Markham

Chief Allied Health Officer

Safer Care Victoria



SHIFT YOUR THINKING: FROM CHALLENGE TO OPPORTUNITY

CASE STUDY

11:25 - 12:15

Transformational/Rapid changes in the community sector in recent years have put organisations under considerable pressure.

Rosy Walia

Chief Executive Officer

Multicultural Care



BREAK THE 'OLD BOYS' CLUB'

PANEL

1:15 - 2:15

Our panel of experts will discuss strategies to overcome unconscious bias. Discover how to establish a support network and demonstrate your value.

Alison Wastie

Chief Executive Officer

Bass Coast Shire Council



David Bellchambers

Chief Information Officer

Manningham City Council



David Carroll

Chief Technology Officer

Adelaide City Council



Fyowna Norton

A/Director Relief & Recovery

Emergency Management Victoria



Bryony Grice

Director Environmental Policy & Community Partnerships

Department of Environment, Land, Water & Planning VIC



Brigid Costello

Director, Enterprise Governance & Compliance

Department of Human Services



BUILD A HIGH PERFORMING TEAM

CASE STUDY

2:15 - 3:15

Optimise your team's performance and improve job satisfaction through effective management strategies.

Caroline Sheehan

Head of Strategy & Culture

Australian Red Cross



DEFINE YOUR LEADERSHIP PATHWAY

ROUNDTABLE

3:30 - 4:30

Reflect on the lessons gained throughout the summit. You will have the opportunity to create an action plan for your return to work.

Tracy Howe Founder **Tracy McLeod Howe**

18 JUNE

PRE-SUMMIT WORKSHOP

BRIDGE THE LEADERSHIP SKILLS GAP

Explore how to plot your career journey and successfully achieve your goals. You'll cultivate communication skills that will help you establish a strong support network, develop strategies for workload prioritisation, and build resilience to optimise your career trajectory.

Modules

- ▶ Forecast trends for strategic career planning
- ▶ Refine your communication skills Managing effective conversations to achieve results
- ▶ Explore self-awareness and consciousness as a leader
- ▶ Strategies to build resilience and triumph as a leader

TBA

21 JUNE

POST-SUMMIT WORKSHOP

HARVEST YOUR STRENGTHS TO START YOUR LEADERSHIP JOURNEY

Refine your leadership toolkit to enhance how you engage with your team through turbulence. You'll learn to differentiate and adapt to distinct leadership styles, as well as how to unite your team through challenging circumstances.

Modules

- ▶ Strategies to manage change confidently
- ▶ Communicate clearly and effectively
- ▶ Adapt to different leadership styles
- ▶ Unite your team with a clear vision

Tracy Howe

Founder

Tracy McLeod Howe

Women in Community & Human Services Leadership Summit

18 - 21 June 2019

Melbourne Marriott Hotel

Booking Form

Event Reference: WHSC0619A - M
Priority Code: QA3



Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone



Delegate Information

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
2					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
3					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
4					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
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9					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21
10					<input type="checkbox"/> 18 <input type="checkbox"/> 19 & 20 <input type="checkbox"/> 21



Your Investment

Options (per person)		Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty		Register and pay by 6 March	Register and pay by 11 April	Register and pay by 16 May	
___	4 Days	\$3695 + GST = (\$4064.50)	\$3895 + GST = (\$4284.50)	\$4045 + GST = (\$4449.50)	\$4195 + GST = (\$4614.50)
___	3 Days	\$2895 + GST = (\$3184.50)	\$3095 + GST = (\$3404.50)	\$3245 + GST = (\$3569.50)	\$3395 + GST = (\$3734.50)
___	2 Days	\$2195 + GST = (\$2414.50)	\$2395 + GST = (\$2634.50)	\$2545 + GST = (\$2799.50)	\$2695 + GST = (\$2964.50)
___	1 Day Workshop	\$1395 + GST = (\$1534.50)	\$1495 + GST = (\$1644.50)	\$1595 + GST = (\$1754.50)	\$1695 + GST = (\$1864.50)
Discounted off standard rates :		Save up to \$500	Save up to \$300	Save up to \$150	All prices listed in Australian Dollars

Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 9	25% off Standard Rate Team of 10 - 14	30% off Standard Rate Team of 15 +	Partner Discount Members of supporting organisations receive a special 10% discount off standard rates!	TOTAL incl GST
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Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration options are per person only.



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Payment is required prior to attending this event

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- Electronic Funds Transfer
- Please invoice me:
Purchase Order No. #

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Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

Card Number Expiry /

CVV Full Name as on card

Cardholder's Contact Number

Signature

X

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Westpac Account Name: Liquid Learning Group Pty Ltd
BSB: 032 002
Account No: 407 273
SWIFT Code: WPACAU2S

Amount

Please quote ref WHSC0619A - M and registrant name



Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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