


# 8th Women in Banking & Financial Services Leadership Summit

Develop a wealth of vital skills to lead & succeed in the spotlight



## FEATURED SPEAKERS

 **Catriona Noble**  
Managing Director, Retail Distribution Australia  
**ANZ**



 **Suzana Ristevski** Executive General Manager,  
Marketing and CX  
**NAB**



 **Lisa Harrison**  
Chief Program Excellence Officer  
**Suncorp Group**



 **Brian Phelps**  
General Manager, Distribution  
**CommSec**




 **Rachel Farrell**  
Chief Executive Officer & Country Head  
**JP Morgan Asset Management Australia**



 **Pina Sciarrone**  
Chief Retail Insurance Officer  
**AIA Australia**




 **Belinda Bible**  
Chief Operating Officer, Investment Banking &  
Capital Markets  
**Credit Suisse**



 **Anne Clarke**  
Chief Risk Officer & Chief General Counsel  
**TAL**



 **Simon Masnick**  
Head of Fixed Income, Currencies & Commodities  
**Westpac**



 **Adriana Sheedy**  
Executive Director, Operations  
**ING**




 **Natasha Fenech**  
Chief Executive Officer  
**SuperConcepts**



 **Sarah McClure**  
Chief Digital & Marketing Officer  
**Australian Military Bank**



 **Annabelle Lewis**  
General Manager, Risk & Compliance  
Organisational Change  
**Allianz**




 **Cloe Reece**  
Head of Risk & Compliance - Super, Investments,  
Platforms & Operations  
**BT Financial Group**



 **Amna Khan**  
Head of Product  
**Colonial First State Global Asset Management**



 **Shailendra Tripathi**  
Head of Work Health & Safety  
**QBE Insurance**



 **Nicola Rimmer-Hollyman**  
General Manager Audit, Wealth  
**ANZ**



Theme: 'Excel in the Spotlight'

**Pre-Summit Workshop**  
26 February 2019

**Summit**  
27 & 28 February 2019

**Post-Summit Workshop**  
1 March 2019

Sheraton on the Park

Be confident in the spotlight

Adapt & excel during uncertainty

Lead with courage & authenticity

Network with industry leaders



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# 2019 Theme: 'Excel in the Spotlight'

Remaining resilient in the spotlight is key to your success as a banking or financial services leader. But how do you encourage teams during uncertainty? How do you maintain performance and engagement during periods of change? This summit brings together an outstanding array of speakers who will inspire you as they share their journeys and highlight how they lead towards a positive future.

## Pre-Summit Workshop

26 February 2019

### Develop a resilient mindset

9.00 - 4.30

#### Remain resilient through change and disruption

- Explore the neuroscience of emotion and change
- Understand how change and disruption affects behaviour
- Maintain performance

#### Thrive through adversity

- Focus on your vision, purpose and values
- Increase your mental capacity
- Turn obstacles into opportunities

#### Identify your triggers

- Know your strengths and weaknesses
- Understand how your thoughts affect your behaviour
- Channel your thoughts to develop effective habits

#### Develop the resilient mindset

- Develop your emotional agility
- Balance stress and challenge
- Learn techniques to enhance resilience

**Expert Facilitator: Terri Frost** | Founder and Director **Terri Frost Consulting** | Former Head of People Capability **AMP Services Limited**

## Summit Day One

27 February 2019

### OPENING KEYNOTE CASE STUDY 9.00 - 9.50

#### Turn obstacles into opportunities

- Embrace opportunities in challenging situations
- Actively look for opportunities
- Develop a positive outlook

**Suzana Ristevski** Executive General Manager,  
Marketing and CX  
**NAB**



### CASE STUDY 9.50 - 10.40

#### Drive motivation in a changing industry

- Overcome resistance to change
- Understand what motivates your team
- Embrace change and lead towards the future

**Adriana Sheedy**  
Executive Director, Operations  
**ING**



### CASE STUDY 10.55 - 11.45

#### Lead with resilience

- Develop and maintain a positive mindset
- Remain resilient during uncertainty
- Make confident decisions

**Belinda Bible**  
Chief Operating Officer,  
Investment Banking & Capital Markets  
**Credit Suisse**



### EXPERT COMMENTARY 11.45 - 12.35

#### Form and maintain long-lasting professional networks

- Develop key networking skills
- Understand physical and digital networking
- Expand and nurture your network

**Arabella MacPherson**  
Founder & Communications Coach  
**Resonate Communications**



### INTERACTIVE PANEL DISCUSSION 1.35 - 2.25

#### Balance personal responsibilities with professional ambitions

- Be present in your environment
- Understand your priorities
- Tips to achieve work-life harmony

**Amna Khan** Head of Product  
**Colonial First State Global Asset Management**



**Annabelle Lewis**

General Manager, Risk and  
Compliance Organisational Change  
**Allianz**



**Sarah McClure**

Chief Digital and Marketing Officer  
**Australian Military Bank**



**Cloe Reece** Head of Risk & Compliance - Super,  
Investments, Platforms & Operations  
**BT Financial Group**



### CASE STUDY 2.25 - 3.15

#### Be authentic and be heard

- Make your voice heard
- Lead with conviction
- Earn respect as an authentic leader

**Pina Sciarone**  
Chief Retail Insurance Officer  
**AIA Australia**



### CASE STUDY 3.30 - 4.20

#### Adapt and excel during change

- Actively embrace change
- Lessons learned from navigating change and turbulence
- Tips to lead your team through change

TBA

### NETWORKING RECEPTION 4.30 - 5.30

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# Summit Day Two 28 February 2019

## OPENING CASE STUDY 9.00 - 10.00

### Lead confidently and courageously through turbulence

- Lead with confidence and credibility
- Gain trust from your team
- Position yourself as an influential leader

**Lisa Harrison**  
Chief Program Excellence Officer  
Suncorp Group



## CASE STUDY 10.00 - 11.00

### Step up to the C-suite

- Position yourself for promotion
- Thrive under the spotlight
- Explore pathways to success

**Anne Clarke**  
Chief Risk Officer & Chief General Counsel  
TAL



## CASE STUDY 11.15 - 12.15

### Overcome impostor syndrome

- Understand the effects of impostor syndrome
- Alter your mindset
- Take ownership of your success

**Catriona Noble**  
Managing Director Retail Distribution Australia  
ANZ



## INTERACTIVE PANEL DISCUSSION 1.15 - 2.15

### Lead with resilience in the spotlight

- Adapt and overcome adversity
- Explore personal experiences in the spotlight
- Tips to improve resilience and grit

**Nicola Rimmer-Hollyman**  
General Manager Audit, Wealth  
ANZ



**Rachel Farrell**  
Chief Executive Officer & Country Head  
JP Morgan Asset Management Australia



**Natasha Fenech**  
Chief Executive Officer  
SuperConcepts



**Shailendra Tripathi**  
Head of Work Health & Safety  
QBE Insurance



**Simon Masnick** Head of Fixed Income,  
Currencies & Commodities  
Westpac



**Brian Phelps**  
General Manager, Distribution  
CommSec



## EXPERT COMMENTARY 2.15 - 3.15

### Develop your personal brand

- Create a personal brand that stands out in the spotlight
- Leverage your strengths and project confidence
- Make an impact without compromising your values

**Gillian Fox**  
Managing Director  
Gillian Fox Leadership Development



## INTERACTIVE CLOSING ROUNDTABLE 3.30 - 4.20

### Excel and exceed in the spotlight

- Key takeaways from the summit
- Create an action plan for success
- Lead towards the future for banking and financial services

**Alena Bennett**  
Leadership Coach, Facilitator, Mentor, Trainer  
AlenaBennett.com.au



# Post-Summit Workshop

1 March 2019

## Lead through change and turbulence 9.00 - 4.30

### Navigate organisational change

- Build a solid platform for change
- Create and communicate your vision
- Evaluate and reassess your progress

### Tackle change leadership with confidence

- Communicate effectively at all levels
- Influence with credibility
- Influence through your vision and drive

### Build team resilience to change

- Build trust within teams
- Drive team alignment to common goals
- Develop synergy

### Lead strategically

- Apply strategic insights to more effectively manage expectations
- Create opportunities for development during change
- Have the right impact and influence effectively

### Expert Facilitator:

**Alena Bennett**  
Leadership Coach, Facilitator, Mentor, Trainer  
AlenaBennett.com.au

## WHO WILL ATTEND

Current Leaders



Aspiring Leaders



Future Leaders



## ABOUT THE EVENT

Excelling as a leader in the spotlight demands a diverse and adaptive skill set, but that doesn't mean a single mould defines a successful leader. Developing skills like resilience and adaptability will contribute to long-term leadership excellence, but pairing a well-rounded suite of leadership skills with extensive technical competencies is the fastest way to advance your career.

The 8th Women in Banking and Financial Services Leadership Summit 2019 brings together the country's foremost senior executives from leading institutions to share their inspirational leadership journeys, personal experiences and tips for success. This unique line-up of exceptional speakers from across the industries will address key leadership challenges to enable you to step up, excel in the spotlight and reach the next level in your career.

