

4TH WOMEN IN HEALTHCARE LEADERSHIP SUMMIT



15 - 18
OCTOBER 2019

EMPORIUM HOTEL
SOUTH BANK

LEARN FROM



Genevieve Goulding
Board Member



Jenny Haig
National Rehabilitation Program Director



Mellissa Naidoo
Director of Medical Services



Jackie Hanson
Acting Health Service Chief Executive



Dr Maria Boulton
Company Director & GP



ALSO FEATURING



EVENT PARTNERS



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DELIVERING HEALTHCARE WITH HUMANITY - THE THINKING THAT DRIVES OUTCOMES

Australia is known for having one of the best healthcare systems in the world, but recent developments have shown we have room for improvement. As Healthcare continues its customer-centric transition, we must push to infuse patient journeys with human warmth and drive equitable health outcomes across all segments of our multicultural society.

To realise this growth and take Healthcare into the future, we're going to need thoughtful, innovative leaders with a competitive suite of skills.

Join our line-up of industry change-agents and discover how to create opportunities that will benefit your career, your organisation, and the wider community.

- ▶ Skills and values to step up as a healthcare leader
- ▶ Build resilience and manage stress under frontline pressures
- ▶ Create an environment which inspires improved patient journeys
- ▶ Achieve balance and success with a compassionate mindset

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WHO WILL ATTEND?

- ▶ Director / Head of / Chief Nursing / Midwifery
- ▶ Medical Directors / Senior Clinical Staff
- ▶ Senior Physicians / Surgeon
- ▶ Senior Nursing Staff
- ▶ Senior Manager / Director / General Manager
- ▶ Chief Medical Officer
- ▶ Medical Director / Senior Medical Director
- ▶ Director / Regional Director
- ▶ Head of Medical Operations / Chief Operating Officer

WHAT OUR DELEGATES ARE SAYING

“Very worthwhile and incredible value for the access to industry best practices of women in leadership. Liquid Learning is excellent. Really flawless, thank you.”

“The best conference I have been to. Packed an extraordinary amount of information, speakers, and messages into the 2 days.”

16 OCTOBER SUMMIT DAY 1

DELIVERING HEALTHCARE WITH HUMANITY KEYNOTE

9:00 - 9:50

The deeply personal nature of Healthcare is a dynamic that underpins how it is received. Jenny will explore how she reflects this connection in her values in her day-to-day and shares the secrets to delivering Healthcare with a human touch that patients will remember and celebrate.

Jenny Haig

National Rehabilitation Program Director **Ramsay Health Care**
Former CEO of Donvale Rehabilitation Hospital



ACHIEVING LEADERSHIP DIVERSITY IN HEALTHCARE - WHY IT MATTERS CASE STUDY

9:50 - 10:40

A diverse and inclusive workforce is critical for patient-centred care, which means stakeholders must be part of the conversation. Melissa will examine her leadership journey and share strategies for promoting diversity and an inclusive 'tone at the top'.

Melissa Naidoo

Director of Medical Services
Greenslopes Private Hospital



CARING FOR THE CARERS EXPERT COMMENTARY

11:00 - 11:45

The pressures of work and modern life place significant stress on teams and specialists. Hear from Dr Genevieve, who has pioneered interventions to ensure health workers are healthy - both physically and mentally - and that institutions accommodate their need for wellness.

Genevieve Goulding

Board Member
Queensland Board of the Medical Board of Australia



SUPPORTING A HEALTH SYSTEM THAT DELIVERS CARE THROUGH THE PATIENT'S EYES CASE STUDY

11:45 - 12:35

Patient-centred care requires a fundamental understanding of who the patient is. Robyn will share how her personal and professional experiences have shaped her leadership values and directions. You will learn how to develop partnerships with patients in providing healthcare.

Robyn Bradley

Executive Director of Mental Health & Specialised Services
Wide Bay Hospital & Health Services



VALUES-DRIVEN LEADERSHIP - UNDERPINNING BETTER HEALTHCARE PANEL

1:35 - 2:35

Australia's healthcare system is based on the policy of universal access, ensuring everyone who calls this country home has adequate care. But healthcare outcomes vary by user group, suggesting room for improvement. What leadership values and ideas can guide our efforts to achieve a system that delivers equal outcomes?

Joanne Shaw

Executive Director Rural Darling
Downs Hospital Health Service



Sharni Tippett Director, Aboriginal & Torres Strait Islander Health & Well-being
Central Queensland Hospital & Health Service



Tami Photinos

Executive Director of Community & Oral Health
Metro North Hospital & Health Service



BUILDING RESILIENCE IN HEALTH SERVICES EXPERT COMMENTARY

2:35 - 3:25

The nature of health work exposes workers to a high degree of unpreparable post-traumatic stress. Learn from a dynamic leader who's passion is building this strength in healthcare workers at all levels.

Robyn Hargreaves

Executive Coach
LEA Group

CHAMPIONING WOMEN'S LEADERSHIP IN HEALTHCARE CASE STUDY

3:45 - 4:10

We can all act as champions in our organisations, networks, and communities. Dr Willett is a leader in his field and a committed advocate for improved representation and diversity in healthcare leadership. He shares experiences, tips, and mindsets needed to lead effectively and promote a culture of empowered women's leadership.

Bruce Willett

Chair (Queensland)
The Royal Australian College of General Practitioners



DRINKS & CANAPÉS

Continue to network while you enjoy complimentary refreshments.

4:10 - 5:10

17 OCTOBER

SUMMIT DAY 2

THE BETTER THE BALANCE, THE BETTER OUR LIVES

KEYNOTE

9:00 - 9:50

Achieving balance can be the toughest challenge we face, as professional and personal priorities shift and change, and yet it can unlock our greatest strengths. For Dr Boulton, that path to balance begins with kindness. She will share her remarkable story, the highs and the lows, and the women that have inspired her to become a leader and create a more generous, balanced world.

Maria Boulton

Company Director & GP

Family Doctors Plus

2017 Telstra Queensland Business Award winner



A STORY OF ADVOCACY, INSPIRED BY A KEEN SENSE OF JUSTICE

CASE STUDY

9:50 - 10:40

As a junior doctor, Anchita was faced with an administrative issue that had far-reaching ethical implications. From there she went on a historic journey to create a safer system for all doctors. Learn from her personal story of strength, resilience, and advocacy as she reflects on her experience and the lessons learned.

Anchita Karmakar

Director

International Natural Justice Foundation

A MODEL FOR APPROACHING DIFFICULT DECISIONS IN HEALTHCARE LEADERSHIP

CASE STUDY

11:00 - 11:45

Delivering sustainable health services means making tough and unpopular decisions that have implications for the organisation, the patient journey, and the professionals involved. Learn how to approach decision-making with courage, clarity, and principle.

Jane Yacopetti

Director

Mater Group



MAKING CONNECTIONS THAT MATTER

EXPERT COMMENTARY

11:45 - 12:35

Leadership is about reaching beyond the clutter to make meaningful connections that establish effective communication and stakeholder management practices. Lisa shares insights and perspectives on making these connections to enhance your leadership journey.

Lisa Lockland-Bell

Communication expert

PATHWAYS TO SUCCESS & PERSPECTIVES ON HEALTHCARE LEADERSHIP

PANEL

1:35 - 2:35

Finding your place and identity can be challenging, but doing so will help reveal the most significant opportunities. This panel brings together seasoned leaders from different backgrounds to compare notes and explore perspectives on Healthcare leadership.

Ngaree Blow

Award Winning Doctor, Researcher and Lecturer

University of Melbourne



Natalie Kolishkin

Regional Sales Manager QLD, NT, WA

Aspen Pharma Australia



Jackie Hanson

Acting Health Service Chief Executive

Metro North Hospital & Health Service



PLACING VALUE WHERE IT BELONGS

CASE STUDY

2:35 - 3:25

Stakeholder management is something we all appreciate the need for, but what does it mean to value your patients, your staff, and your community? Learn from Shareen's leadership journey and how she drives initiatives that cater to these imperatives.

Shareen Mcmillan

Executive Director Workforce

Central Queensland Hospital and Health Service



MOVING FORWARD

ROUNDTABLE

3:45 - 4:30

Reflect on the stories and insights from two days of engaging with inspired speakers and delegates.

Robyn Hargreaves

Executive Coach

LEA Group

15 OCTOBER

PRE-SUMMIT WORKSHOP

CLINICAL LEADERSHIP WORKSHOP

Many clinicians undervalue the applicability of their 'non-knowledge' aspects of their skillsets and how these translate into effective clinical leadership. Discover your leadership strengths and devise a strategy for applying these at the 'coal-face' to potentiate change.

Modules

- ▶ A case for clinical leadership
- ▶ Understand the Healthcare value system
- ▶ Recognise and embrace your values to thrive as a credible and inspiring leader
- ▶ Leverage your clinical passion and expert knowledge to discover, define, remediate, and evaluate problems
- ▶ Effecting meaningful change through building teams and collective leadership

Rebecca Stewart

Director

Medical Education Experts

18 OCTOBER

POST-SUMMIT WORKSHOP

MANAGING STRESS - HARNESSING THE DYNAMIC BRAIN AND MIND

Occupational stress and burnout in the healthcare sector, particularly among physicians, is a well-documented and growing concern worldwide. Left unchecked, stress can lead to serious physical and mental health problems, compromising not only quality of life but capacity to perform optimally in the workplace.

This workshop will give you a deeper understanding of what stress is, with a focus on the biological and physiological triggers and pathways, and how to manage stress more intentionally.

Modules

- ▶ What is stress? The biology of stress on brain, mind and body
- ▶ Rethinking stress: Shifting the focus to 'rewire' the brain
- ▶ Lifestyle: The science of healthy living
- ▶ Practical, evidence-based strategies for overcoming stress and avoiding burnout

Ineka Whiteman

Director

Dynamic Thought

Medical & Scientific Consulting

