

4TH WOMEN IN INSURANCE LEADERSHIP SUMMIT

CRITICAL SKILLS TO UNLEASH
YOUR INNER LEADER



21 - 24
MAY 2019

AMORA HOTEL JAMISON
SYDNEY

LEARN FROM



Deborah Kennedy
General Manager,
Business Design
and Change



Gary Brader
Group Chief
Investment Officer



Aimee McGuinness
Chief Underwriting
Officer



Chesne Stafford
Chief Distribution
Officer



Sally Phillips
General Manager,
Health Services



ALSO FEATURING



12 NIBA CPD POINTS



15 CIP POINTS



EVENT PARTNERS



START YOUR LEADERSHIP JOURNEY!
Call +61 2 8239 9711 Priority Code - QC



REDEFINE YOUR FUTURE

Supercharge your leadership potential and embrace the future of insurance

- ▶ **Navigate** digital transformation
- ▶ **Build** resilience to thrive during change
- ▶ **Strategies** for Royal Commission management
- ▶ **Identify** and leverage your leadership capabilities

ABOUT THE EVENT

An influx of financial conglomerate subsidiaries and smaller insurance companies has intensified the competitiveness of the insurance industry. To guarantee yourself a promising future in this disruptive environment, you'll need a distinct skill set to accelerate and refine your leadership capabilities.

Join an esteemed lineup of industry leaders to share experiences and strategies for success. Through interactive panel discussions, insightful case studies and practical skill sessions, you will discover how to redefine your career and embrace the future of insurance.

WHO WILL ATTEND?

- ▶ Managers
- ▶ Officers / Coordinators / Executives
- ▶ Directors / Assistant Directors
- ▶ Regional / National Managers
- ▶ Team Leaders
- ▶ Divisional Heads
- ▶ Advisors
- ▶ Analysts
- ▶ General Managers
- ▶ CEOs / MDs / Board Directors
- ▶ Business Consultants / Associates
- ▶ Diversity / Human Resources / Leadership Development
- ▶ Women in Leadership Program Managers / Committee Members
- ▶ Champions of Change / Male Leaders

22 MAY SUMMIT DAY 1

OPENING MICRO SESSION

9:00 - 9:10

INSPIRE INNOVATION IN A DIGITAL AGE KEYNOTE

9:10 - 9:55

While it is vital to be creative and transformational as a leader, it is equally important to create an environment that promotes innovation within your team. By focusing on culture, you can build a team of innovators who will magnify your organisation's strength and achieve long-term success.

Alison Connolly
Executive Manager – Bingle
Suncorp Group



COLLABORATE AND COMMUNICATE DURING CHANGE CASE STUDY

9:55 - 10:40

A refined communication style can separate you from the crowd and demonstrate your leadership strengths. Mastering the art of confident communication will help you improve collaboration and navigate change effectively.

Gary Brader
Group Chief Investment Officer
QBE



LEADING WOMEN - THE INVISIBLE FORCES THAT SHAPE WOMEN IN LEADERSHIP EXPERT COMMENTARY

10:55 - 11:45

Subtle structures keep biases in place and provide invisible barriers for women who want to progress. In this session, Anneli will help you navigate hidden barriers and have the right kind of conversations to get ahead.

Anneli Blundell
Professional People Whisperer

OPTIMISE YOUR LEADERSHIP POTENTIAL CASE STUDY

11:45 - 12:35

Maximising your performance through uncertainty has become a vital ingredient to your success in the insurance industry. To shape a flourishing future, you must be able to demonstrate adaptability by turning challenges into opportunities.

Aimee McGuinness
Chief Underwriting Officer
Allianz Partners



ACHIEVE WORK-LIFE HARMONY PANEL

1:35 - 2:25

A healthy work-life balance is a goal we all strive towards, but juggling your personal and professional priorities can be challenging in practice. This interactive panel will explore different experiences and strategies for achieving a healthy, harmonious balance.

Karina Sant'Ana
Director of Strategy and Operations
IAG



Sally Phillips
General Manager, Health Services
TAL



Simone Dossetor
Chief Operating Officer
Munich Re Australasia



Stephanie Carman
Head of Change and Capability
Bupa



WORK SMARTER, NOT HARDER CASE STUDY

2:25 - 3:15

Increasing pressures and compliance procedures are affecting the way we operate. This session will explore ways to increase productivity and maximise output, ultimately creating a harmonious future.

Kate Johnstone
Head of Operational Compliance
Allianz



MAXIMISE THE VALUE OF NETWORKING EXPERT COMMENTARY

3:30 - 4:30

Networking is often considered a chance to seek out short-term opportunities for personal gain. However, a broader focus on building reciprocal partnerships is the key to long-term success. This session will explore why focusing less on the outcome and more on the relationship will accelerate your career growth.

Catherine Nolan
Director & Principal Coach
Gender Gap Gone

NETWORKING RECEPTION

4:30 - 5:30

Make the most of your experience, join us to network over complimentary canapés and drinks.

23 MAY

SUMMIT DAY 2

EXCEL AS AN AUTHENTIC LEADER

KEYNOTE

9:00 - 10:00

Authenticity is critical when building your leadership profile. This session will help you stay true to your values and flourish as an authoritative, trustworthy leader.

Chesne Stafford
Chief Distribution Officer
MetLife Insurance



NAVIGATE DIGITAL TRANSFORMATION

CASE STUDY

10:00 - 11:00

The disruptive nature of digitalisation means you must have your finger on the pulse to remain competitively viable. This session will teach you how to lead and communicate effectively during transformation.

Deborah Kennedy
General Manager, Business Design and Change
MLC Life Insurance



BUILD AND MAINTAIN A POSITIVE BRAND

CASE STUDY

11:15 - 12:15

With all eyes on the financial services industry, communicating your accomplishments and values is essential to moulding perceptions and determining your success as a leader.

Sarah Lyons
Chief Executive
Arthur J Gallagher



EXPLORE LEADERSHIP SOLUTIONS AND LEVERAGE YOUR IMPACT

PANEL

1:15 - 2:15

In this interactive Think Tank session, you will have the opportunity to network with peers and our panel of experts. Explore ways to overcome real-life situations and put your leadership skills into action.

James Rayner
Head of Enterprise PMO and Delivery Services
Avant Mutual



Xavier Saldoni
Chief Risk Officer
Medibank



Lorraine Thomas General Manager,
Strategy, Product and Innovation
HCF



Carol-Ann Gough
Executive General Manager, Platforms
IAG



ENHANCE RESILIENCE DURING CHANGE

EXPERT COMMENTARY

2:15 - 3:15

Change can have a significant impact on you and your surroundings. The key to leading through change is strengthening your resilience and instilling this skill in your team.

Louise Mercer
Chief Experience Officer (CXO)
Customers/ People/ Products/ Process
Everledger

REDEFINE YOUR FUTURE AS AN INSURANCE LEADER

ROUNDTABLE

3:30 - 4:30

In this interactive closing roundtable, you'll have the opportunity to review the skills and lessons learned throughout the summit. You'll also get the chance to formulate your action plan and redefine your career.

Amy Stewart
Leadership & Organisational Development Specialist
Amy Stewart Learning and Development

21 MAY

PRE-SUMMIT WORKSHOP

SUPERCHARGE YOUR LEADERSHIP TOOLKIT

Cultivate self-awareness and a positive mindset that will add depth to your leadership capability. Gain practical skills and strategies to strengthen your resilience, confidence and courage.

Enhance emotional and social intelligence

- The neuroscience of emotions
- How your emotions impact your behaviour
- Understand and optimise your relationships

Build resilience and adapt to adversity

- Techniques to enhance resilience
- Practical strategies for stress management
- Improve wellbeing

Lead with courage and authenticity

- Explore your leadership preferences and strengths
- Leadership essentials for overcoming challenges
- Strategies to help navigate uncertainty

Confident communication skills

- Influence others and demonstrate your value
- Enhance communication through verbal intelligence
- Emotional intelligence for effective communication

Amy Stewart

Leadership & Organisational Development Specialist
Amy Stewart Learning and Development

24 MAY

POST-SUMMIT WORKSHOP

LEAD THROUGH CHANGE AND DISRUPTION

Learn how to thrive in a tumultuous environment and manage change with confidence. Enhance your adaptability and resilience to flourish through uncertainty and prepare for digital transformation.

Thrive through change

- Lead with purpose
- Navigate disruption
- Effective communication

Optimise results with limited resources

- Navigate complex processes and compliance procedures
- Build a sustainable operational output system
- Work smarter, not harder

Navigate digital transformation

- Embrace disruption
- Use technology strategically
- Drive innovation

Drive organisational and industry credibility

- Mould values and perceptions
- Communicate accomplishments
- Build your brand

Louise Mercer

Chief Experience Officer (CXO)
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