

LEARN FROM



Westphalen Vice President, Innovation, APAC





CAPT Phillipa Hay, CSC, RAN Commander, Australian Maritime Task Force, RIMPAC





Naysla Edwards Vice President. Brand, Charge Cards & Experiences





Chief Executive Officer



Chief Operations Officer



Amanda Steele Executive Managing Director



Narelle Underwood NSW Surveyor General & Director, Survey Operations

Customer Service



Carol-Ann Gough Executive General Manager, Platforms









Carmody Executive General Manager, Digital Distribution



Chief Executive Officer & President



Fiona Blakely Chief People Officer







Chief Risk Officer









General Manager, Customer Banking Operations



Elizabeth Molyneux General Manager, **Energy Markets** Regulation



Country Manager, AU & NZ



Director, Community & Group Sustainability



Director of Operations, ANZ











OWN YOUR FUTURE - REDEFINING CONNECTION FOR 2021

Learn, share and be inspired! Coming off the back of last year's highly acclaimed and sell-out event, Liquid Learning is proud to present our Women in Leadership Online 2021 - showcasing some of Australia's most respected and celebrated female leaders! Join us as they share their richly diverse achievements, candidly reflect on their career journeys, and offer practical insights for positioning yourself for personal and professional success!

Designed to encourage interaction and collaboration, our Women in Leadership Online series creates a setting for women leaders at all levels to reflect on their experience, envisage the future, and draw inspiration for the journey ahead! We are delighted to bring together this brand new program packed with speakers, panelists and participants from diverse industries and roles across the nation, offering you an unrivaled opportunity to extend your professional network and unlock your innate leadership capability!

- ► Unlock self-awareness and lead with purpose
- Power success through mentorship and empowerment
- ▶ Build mental mechanisms for career success
- Expand your personal and professional network of like-minded women

Liquid Learning's Virtual Event Experience

COMPLETELY LIVE virtual event experience - no pre-recorded sessions!

LIVE CHAT and **INTERACTIVE BREAK-OUT ROOMS** for unparalleled interactivity and engagement in the virtual setting

An **UNMISSABLE NETWORKING OPPORTUNITY**, putting you in the room with your peers, future mentors and leaders!

CANDID CASE STUDIES from senior women leaders from across the country, sharing personal insights into leadership success!

INTERACTIVE PANELS diving into the hot topics and real-world issues you're facing today!

GROUP ROUNDTABLES that put you in the conversation!

Regular RECHARGE BREAKS between sessions!

Connection Concerns? Or just want to relive the experience? As part of your ticket you also get **EXCLUSIVE ACCESS** to stream our **POST-EVENT SHOWCASE**, so you'll never miss a session again!

PRE-SUMMIT WORKSHOP

29 MARCH 2021

FOUNDATIONS FOR SUCCESS - UNLEASH YOUR POTENTIAL

Join expert facilitator, Julie Alexander, for an action-packed day of intensive leadership training, as she works on your mindset and helps you develop the necessary skills to unleash your potential, and thrive in the new world of work.

Maximise your leadership potential

- ► Explore the key capabilities, attributes and skills of an effective leader
- ► Identify your passion, purpose and core values as a leader
- Understand neuroplasticity and its effect on inner performance
- ► Develop strategies to advocate your value as a leader

Build the fundamentals of Emotional Intelligence (EQ)

- Gain a deeper understanding of your EQ and identify opportunities for growth
- Explore the impact of your EQ on people and organisational climate
- ► Embrace the qualities of empathy and EQ to progress yourself as a leader
- ► Leverage your EQ as a personal strength in the workplace

Master effective and practical decision making

- ► Understand the neuroscience of intuition and learn to trust your instincts
- Draw on your experience, knowledge and judgement with confidence
- Develop strategies for dealing with complex issues -Making the 'right' decisions
- Manage emotions and thoughts that weaken the decisionmaking process

Create an action plan to excel your career and develop as a leader

- ► Build your professional brand and leadership identity
- Align your leadership strength with the expectations of your organisation
- Establish a leadership mindset that will accelerate your career development
- Develop a personal action plan to unlock your pathway to progression

EXPERT FACILITATOR

Julie Alexander
Chief Executive Officer
Changing Change International (CCI)



EVENT KICK-OFF AND NETWORKER

CASE STUDY

9:00 - 9:40

Join Liquid Learning and your chair, Jo Wise, for this opening kick-off session as we prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

After opening remarks the whole room breaks up into INTERACTIVE GROUPS for you to meet one another, network, and outline your desired learning outcomes as we start unpacking the key themes of the conference!

> **Opening Keynote To Be Announced!** 9:45 - 10:35

FEEL LIKE A FRAUD? - OVERCOMING IMPOSTOR SYNDROME CASE STUDY 10.50 - 11.40

Have you ever felt like you don't belong? Like your friends or colleagues are going to discover you're a fraud, and you don't actually deserve your job and accomplishments? If so, you're in good company. 70% of women, and over 50% of men, have experienced imposter syndrome at some point - that persistent nagging sense of self-doubt and insecurity. Join Isobel as she candidly reflects on her career and how the power of positive self-talk can help in overcoming professional self-doubt.

Isobel Santos

General Manager, Customer Banking Operations ME Bank



A CAREER OF FIRSTS - CULTIVATE A WINNING MINDSET 11:45 - 12:25

There is no doubt that CAPT. Phillipa Hay is a trailblazer in her own right - making history as the first Australian woman to lead a RIMPAC taskforce. But success isn't achieved overnight and successful leaders understand that the journey is more significant and informs our character far more than the destination. You work hard to succeed, and then you work twice as hard to maintain it. Phillipa will discuss the value of defining your vision, inspire you to put yourself forward for career opportunities, and help you cultivate a winning mindset.

CAPT Phillipa Hay, CSC, RAN

Commander,

Australian Maritime Task Force, RIMPAC





THE GOOD. THE BAD AND THE UNKNOWN CASE STUDY

1.25 - 2.05

Leading a team or an organisation in today's new world of work is difficult. We're in uncharted waters and our destination is far from certain, but authentic leaders know that you don't need to have all the answers - in fact, you never will. What you must have is self-awareness, the ability to reflect and a commitment to continuous learning. Join Naysla as she candidly reflects on her career, explores the good, the bad and the ugly of leadership, and how to look towards the future and navigate the unknown.

Naysla Edwards

Vice President, Brand, Charge Cards & Experiences American Express Australia



C-SUITE SECRETS - PATHS TO PROGRESSION

PANFI

2:10 - 3:25

Who doesn't want to make it to the top? There are certainly perks for being in the C-Suite, but do you have what it takes to make the leap? At the end of the day, there's a lot of people eyeing the top table, and only a few seats available. In this interactive discussion, our exclusive panel of C-Suite leaders will share experience from their own careers, discuss what it truly took to break through to executive leadership, and provide you with practical tips and tools for successful career progression.

Linda Brown

Chief Executive Officer & President

Strategic Education Australia & New Zealand and Torrens University Australia

Katherine Carmody

Executive General Manager, Digital Distribution Suncorp Australia

Amanda Steele

Executive Managing Director

CBRE

Fiona Blakely

Chief People Officer Oz Minerals

Helen Moore

Chief Executive Officer

Oporto

Susan Wheeldon

Country Manager, AU & NZ

Airbnb













SELF-CARE VS SELF-REPAIR - EMBRACING IMBALANCE **EXPERT COMMENTARY**

With looming personal and professional responsibilities, different life roles, and only twenty-four hours in a day, it can feel like you're always on the back foot running on empty. Mel will support you to unlearn traditional self-care techniques, bring the strength of your leadership to your wellbeing planning, and embrace your own 'imbalance' in a way that honours your authenticity, and supercharges the depth of your leadership of others.

Mel Brown

Chief Executive Officer

Spirit Dreaming Australia





TAKE THE LEAD - LIFT AS YOU CLIMB

KFYNOTF

9:00 - 9:50

Leaders understand that leadership is not about them, but those they serve. When we work together and support each other, strengthen one another, break through taboos, and speak up - everyone wins. As a champion for women in leadership and STEM-based careers, Narelle has managed to smash stereotypes and support others to achieve their goals. Join her as she reflects on her career journey and explores how you can leverage the potential of your own workforce, and lift as you lead.

Narelle Underwood

NSW Surveyor General & Director, Survey Operations **NSW Department of Customer Service**



Customer Service

PRODUCTIVITY HACKS FOR THE NEW WORLD OF WORK

EXPERT COMMENTARY

9:55 - 10:35

Productivity is like a funnel - what goes into the top can make a big impact on what emerges at the end, which means there is no single hack that will magically transform you into a productive person. And with many of us continuing to face changes to our daily routine as a result of the ongoing COVID-19 crisis, staying productive can feel like more of a challenge. Pets, children, video calls and moving between home and office as part of a phased return to workplaces, all seem intent on interrupting our flow of work. In this skills-based session, you'll learn how to apply practical strategies to boost productivity and deliver increased value.

Dr Karen Whittingham

Director

Impact Psychology Pty Ltd

"WE NEED TO TALK" -CONSTRUCTIVE CONVERSATIONS AT WORK

SKILLS LAB

11:00 - 11:50

Holding your own in any leadership position demands a confident approach, especially when dealing with sensitive situations. Whether you're negotiating a pay rise, going for a promotion, or giving a presentation, the ability to communicate confidently and authentically when managing people and dealing with key stakeholders is essential for success. In this intensive skills lab session, expert facilitator, Jo Wise, will coach you on the art of constructive conversations and how to leverage the power of your voice at work.

Then, the room will be split up into a series of INTERACTIVE, HANDS-ON BREAKOUT SESSIONS where you can apply what you have learned, and practice what you preach.

Leadership Performance Coach

Jo Wise Leadership

YOU WIN OR YOU LEARN - RISK-TAKING IN LEADERSHIP

CASE STUDY

12:25 - 1:05

How much uncertainty can you handle? How much would you stake on a decision you've made? Successful leaders know that failure often provides some of life's biggest learning opportunities. You have to be willing to make mistakes, but there's a fine line between being a gambler and a calculated risk-taker. Hear from Jane as she reflects on her career and provides you with best practice tips and tools for taking smartrisks in your personal and professional life.

Jane McGovern Chief Risk Officer

icare NSW



THE AUTHENTICITY PARADOX - ARE YOU TRYING TOO HARD? PANFI

Authenticity has become a gold standard for leadership. But what does it really mean to be authentic? If you have to work to be authentic, is it still authentic? And how do change and grow, and still remain authentic? In this interactive discussion, our panelists will share insight and experience from their own careers and touch on the importance of continuous growth in both your personal and professional life.

Elizabeth Molyneux

General Manager, Energy Markets Regulation

AGL Energy

Helen Maisano

Director, Community & Group Sustainability

Optus

Effie Gorringe

Director of Operations, ANZ

L'Oréal

Anne Moffat

Chief Operations Officer

Department of Transport & Main Roads QLD

Rowena Westphalen

Vice President, Innovation, APAC

Salesforce

Carol-Ann Gough

Executive General Manager, Platforms

IAG

BEING YOU! - BUILD YOUR PERSONAL BRAND

EXPERT COMMENTARY

Are you where you want to be professionally? Whether you want to advance faster at your present company, change jobs, or make the jump to a new field entirely, most people seem to agree on the ultimate goal - to build a career around your own unique talents and passions. But to actually achieve this and sell yourself effectively, especially in today's competitive job market, you first of all need to know who you actually are. Which is harder than it sounds. Join expert facilitator, Sally Dooley, as you assess your unique strengths, develop a compelling personal brand, and ensure that others recognise the powerful contribution you can make.

Sally Dooley

Leadership Coach, Facilitator & Speaker

Sally Dooley Leadership

OWN YOUR FUTURE

ROUNDTABLE

4:20 - 4:30

OPTUS

ĽORÉAL

3:50 - 4:15

In this closing, interactive roundtable session you will connect with others in the room, reflect on your journey so far and create an action plan to carry you forward.

Jo Wise

Leadership Performance Coach

Jo Wise Leadership



POST-SUMMIT WORKSHOP

1 APRIL 2021

RESULTS THROUGH PEOPLE - LEADING HIGH-PERFORMING TEAMS

Join world-class executive coach, Dr. Karen Whittingham, for this high-impact, interactive workshop, as you develop the fundamentals of people leadership, and build strategies for creating a leading high-performing teams.

Master successful change and strategic management

- ► Lead in a world of constant change and uncertainty
- Understand problem identification processes and develop problem-solving strategies
- Develop strategies for driving effective transformation through people not process
- ► Engage, support and influence key stakeholders through times of change

Develop resilience to thrive in times of change

- Identify and monitor changes that impact your work environment
- Respond to constant uncertainty and ambiguity in the workplace
- Discover tools for managing stress and burn-out in high pressure situations
- Develop strategies for supporting your team, organisation and stakeholders.

Build effective stakeholder engagement and management tools

- ► Identify and meet stakeholder needs and expectations
- Discover tools for building effective and rewarding relationships with stakeholders
- Develop strategies for negotiating with integrity and confidence
- Manage stakeholder relationships to achieve key organisation goals

Lead and manage productive and engaged teams

- Capitalise on your technical skills to help develop your leadership competencies
- Leverage your leadership skill to better motivate and engage your team
- Maintain team cohesion, activate engagement and build productive relationships
- Build team capacity through coaching and performance feedback

EXPERT FACILITATOR

Dr Karen Whittingham
Director
Impact Psychology Pty Ltd



WHAT OUR DELEGATES ARE SAYING



Fantastic initiation to leadership/
management with some real
practical tools to take back and
implement in the workplace.
Extremely motivating and thoughtprovoking. Has Given me an insight
into how leadership/management
skills influence the workplace



Liquid Learning is more than just another conference - they create an experience of growth and inspiration through real human connection. With a breadth of delegates, interesting session styles, quality content and exceptional venues, these events are a professional and personal investment with true reward.







Wery worthwhile and incredibly valuable.

Liquid Learning is excellent.
Really flawless, thank you. >>



I really enjoyed the content, as well as the breakout activities. It was good to reflect on how those frameworks/ tools relate to me and just hearing the experiences of others. Enjoyed the online experience! >>





Women in Leadership Online 2021 29 March - 1 April 2021

Registration Information

Online Delivery

Booking Form

Event Reference: WILV0321A - O Priority Code: I

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Note: Course materials included. Travel and accommodation are NOT included. Registration options are per person only.													
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months following the date of issue.

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