WOMEN IN OPERATIONS LEADERSHIP WORKSHOP

PRACTICAL SKILLS, STRATEGIES & TOOLS TO EXCEL WITHIN THE CHANGING ROLE OF OPERATIONS



## **EXPLORE**

- Explore the qualities of an effective operations leader
- Adopting a strengths-based approach to leadership
- ► Think analytically, communicate effectively, execute efficiently
- ► Emotional Intelligence (EQ) & its impact on how you are perceived as a leader
- ► How to build your leadership style & influence organisations
- ► Embrace flexibility & adaptability
- ► Cross-functional communication
- ► The secrets of resilient leadership - How to survive & thrive!

# **EXPERT FACILITATOR**



Rebecca Livesey Executive Coach, Leadership Specialist, Speaker Achieve-Lead-Succeed

BOOK AND SAVE!

\$700

BOOK AND PAY BEFORE 2 MAY 2019 TO SAVE UP TO \$700

### **ABOUT THE EVENT**

The constantly changing nature of the Operations role has called for leaders to become adaptive when reaching for success. Great leaders must effectively navigate through challenges, take strategic risks and forecast future trends to drive organisational excellence.

This hands-on, two-day interactive learning session has been designed with both current and emerging leaders in mind. It will equip you with a practical leadership plan that you can use to navigate a successful career and advance to senior levels.

Book now to secure a seat and take the next step in your career.

## WHO WILL ATTEND?

Aspiring and emerging leaders in operational focused roles across mutliple industry's. Including:

- ► National Managers
- ▶ Team Leaders
- ► Department Heads
- ► Consultants / Advisors
- Divisional Managers
- ► Business Unit Leaders
- Group Managers
- ► COO
- ▶ General Managers
- ▶ Directors

Also, common Divisional Corporate roles including:

- ► Finance Operations
- ► HR Operations
- ► ICT Operations
- ▶ Shared Services

### YOUR FACILITATOR

As a leadership strategist and executive coach, Rebecca works with leaders and organisations to help them better value their greatest asset in their business: people. She believes business is the biggest influencer in the world and if we can change the way we engage and lead people, we could change the world. Rebecca is regularly interviewed by the media on her approach to leadership and has recently been featured in: CEO Magazine, Dynamic Business, Business Insider Australia, ANZ Bluenotes, M2 Women, Construction News New Zealand and Chief Future Officer.



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# 30 JULY DAY ONE

# Rising through the ranks - Your personal journey into operations leadership

- Discuss the capabilities, attributes and skills of an influential operations leader
- ► Establish a balance between the day-to-day and strategic projects
- Transition from technical operations expert to leadership excellence

#### Leadership resource management

- ► Define your own leadership style, approach and mindset
- Understand your key strengths and how best to utilise your optimal leadership style
- Align your leadership strengths with the expectations of your organisation

#### Setting your team up for success

- ► How to drive both strategy and culture
- ► Balancing a work focus with a people focus
- ▶ Build capability and accountability in your team

#### Leading with Emotional Intelligence (EQ)

- ► Utilise EQ to motivate and influence your team
- Adapt leadership style to effectively manage different personalities
- ► Employ heightened EQ to make effective strategic decisions

# 31 JULY DAY TWO

#### Influential, cross-functional communication

- Learn to adapt your communication style to influence outcomes
- Stakeholder mapping, and playing to different needs, agendas and motivators
- Develop your negotiation skills with internal and external networks

#### Resiliency and authenticity in tough times

- ► How to effectively manage high-level and high-volume workloads
- Strategies to initiate sensitive conversations and effectively raise concerns
- Increase confidence to broach sensitive topics across your organisation
- ► Leadership delegation

#### Change leadership, flexibility and adaptability

- Weathering the impact of change and acting as a change agent
- ► Learn what you can control, and what you can't
- ► Shift your attention to detail depth and leadership delegation

#### Women in Operations leadership think-tank

- Wrap up reflection and discussion on key themes and create a career action plan
- What will you do differently as a result of this program?
- ► How to stay on track when other priorities demand attention
- ▶ Tools and ideas to navigate obstacles and competing priorities

# Women in Operations Leadership Workshop 30 - 31 July 2019 **Cliftons Sydney**

# **Booking Form**

Event Reference: WOPW0719A - S Priority Code: I

Registration information					
Organisation Name					
Address		Suburb	State	Postcode	
Booking Contact Information					
Title Full Name	Position	Email	Ph	none	
Delegate Information					
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(a) Your Investment					
Options (per person)  aty	Value Plus Rate Register and pay by 2 May	Super Saver Rate Register and pay by 31 May	Early Bird Rate Register and pay by 27 June	Standard Rate	
Workshop	\$2295 + GST = (\$2524.50)	\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)	
Discounted off standard rates :	Discounted off standard rates : Save up to \$700		Save up to \$200	All Prices listed in Australian Dollars	
Group 10% off	15% off 17% off			TOTAL	
A. a. Halala.	Standard Rate Team of 5 - 7 Team of 8+			TOTAL incl GST	
Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates.					
Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.  Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.					
Payment Details  Payment is required prior to attending this event					
Credit Card Details - Please charge my credit card for this re					
☐ Cheque (payable to Liquid Learning Grou	up Ptv I td)			Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273	
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☐ Please invoice me:			Expiry /	SWIFT Code: WPACAU2S	
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Authority  Authorising Manager's Details: This registration is invalid without a signature					
Name	Position		Phone		
Email			Signature X	Date	
Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711					

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