# WOMEN IN OPERATIONS LEADERSHIP WORKSHOP

PRACTICAL SKILLS, STRATEGIES & TOOLS TO EXCEL WITHIN THE CHANGING ROLE OF OPERATIONS

> 13 & 14 AUGUST CLIFTONS PERTH

27 & 28 AUGUST CLIFTONS BRISBANE

### EXPLORE

- Explore the qualities of an effective operations leader
- Adopting a strengths-based approach to leadership
- Think analytically, communicate effectively, execute efficiently
- Emotional Intelligence (EQ) & its impact on how you are perceived as a leader
- How to build your leadership style & influence organisations
- Embrace flexibility & adaptability
- Cross-functional communication
- The secrets of resilient leadership
   How to survive & thrive!

### **EXPERT FACILITATOR**



Rebecca Livesey Executive Coach, Leadership Specialist, Speaker Achieve-Lead-Succeed

### BOOK AND SAVE!

**\$700** BOOK AND PAY BEFORE 24 MAY 2019

TO SAVE UP TO \$700

START YOUR LEADERSHIP JOURNEY! Call +61 2 8239 9711 Priority Code - E



### ABOUT THE EVENT

The constantly changing nature of the Operations role has called for leaders to become adaptive when reaching for success. Great leaders must effectively navigate through challenges, take strategic risks and forecast future trends to drive organisational excellence.

This hands-on, two-day interactive learning session has been designed with both current and emerging leaders in mind. It will equip you with a practical leadership plan that you can use to navigate a successful career and advance to senior levels.

Book now to secure a seat and take the next step in your career.

### WHO WILL ATTEND?

Aspiring and emerging leaders in operational focused roles across mutliple industry's. Including:

- National Managers
- Team Leaders
- Department Heads
- Consultants / Advisors
- Divisional Managers
- Business Unit Leaders
- Group Managers
- ► COO
- General Managers
- Directors

Also, common Divisional Corporate roles including:

- Finance Operations
- HR Operations
- ICT Operations
- Shared Services

### YOUR FACILITATOR

As a leadership strategist and executive coach, Rebecca works with leaders and organisations to help them better value their greatest asset in their business: people. She believes business is the biggest influencer in the world and if we can change the way we engage and lead people, we could change the world. Rebecca is regularly interviewed by the media on her approach to leadership and has recently been featured in: CEO Magazine, Dynamic Business, Business Insider Australia, ANZ Bluenotes, M2 Women, Construction News New Zealand and Chief Future Officer.



#### **Rebecca Livesey** Executive Coach, Leadership

Specialist, Speaker Achieve-Lead-Succeed

# DAY ONE

# Rising through the ranks - Your personal journey into operations leadership

- Discuss the capabilities, attributes and skills of an influential operations leader
- ► Establish a balance between the day-to-day and strategic projects
- Transition from technical operations expert to leadership excellence

#### Leadership resource management

- ► Define your own leadership style, approach and mindset
- Understand your key strengths and how best to utilise your optimal leadership style
- Align your leadership strengths with the expectations of your organisation

#### Setting your team up for success

- How to drive both strategy and culture
- Balancing a work focus with a people focus
- Build capability and accountability in your team

### Leading with Emotional Intelligence (EQ)

- Utilise EQ to motivate and influence your team
- Adapt leadership style to effectively manage different personalities
- Employ heightened EQ to make effective strategic decisions

### DAY TWO

#### Influential, cross-functional communication

- ► Learn to adapt your communication style to influence outcomes
- Stakeholder mapping, and playing to different needs, agendas and motivators
- Develop your negotiation skills with internal and external networks

### Resiliency and authenticity in tough times

- How to effectively manage high-level and high-volume workloads
- Strategies to initiate sensitive conversations and effectively raise concerns
- Increase confidence to broach sensitive topics across your organisation
- Leadership delegation

#### Change leadership, flexibility and adaptability

- ▶ Weathering the impact of change and acting as a change agent
- Learn what you can control, and what you can't
- Shift your attention to detail depth and leadership delegation

### Women in Operations leadership think-tank

- Wrap up reflection and discussion on key themes and create a career action plan
- What will you do differently as a result of this program?
- ► How to stay on track when other priorities demand attention
- ► Tools and ideas to navigate obstacles and competing priorities

### Women in Operations Leadership Workshop 13 & 14 August 2019 Cliftons Perth 27 & 28 August 2019 Cliftons Brisbane

# **Booking Form**

Event Reference: WOPW0819A Priority Code: E

### i Registration Information

Organisation Name							
Add	ress		٤	Suburb	State	Postcode	
Booking Contact Information							
Title		Full Name	Position E	mail	Phone		
E Delegate Information							
#	Title	Full Name or TBA	Position	Email		Attendance Date/s	
1						🗌 Perth 🔲 Brisbane	
2						🗌 Perth 🔲 Brisbane	
3						Perth Brisbane	
4						Perth     Brisbane	
5						Perth Brisbane	
6						Perth     Brisbane	
7						Perth     Brisbane	
8						Perth Brisbane	
9						Perth Brisbane	
10						Perth Brisbane	

#### 🚽 Your Investment

Options (per person) Qty			Value Plus Rate Register and pay by 24 May		Super Saver Rate Register and pay by 21 June	Early Bird Rate Register and pay by 18 July	Standard Rate	
Workshop		\$2295 + GST = (\$2524.50)		\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)		
Discounted off standard rates :		Save up to \$700		Save up to \$400	Save up to \$200	All Prices listed in Australian Dollars		
Group Disco Availa	unts	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 7	17% off Standard Rate Team of 8+			DTAL cl GST	

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Credit Card	Credit Card Details - Please charge my credit card for this registration: Card Type  Visa  MasterCard  American Express		Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S
Cheque (payable to Liquid Learning Group Pty Ltd) Electronic Funds Transfer	Note: 2% surcharge applies to American Express payments		
Please invoice me:	Card Number		
Purchase Order No. #	CVV Full Name as on card		Amount
	Cardholder's Contact Number	Signature X	Please quote ref WOPW0719A and registrant name
Ø Authority		Authorising Manager's Details: T	his registration is invalid without a signature
Name	Position	Phone	
Fmail		Signature	Date

### Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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