

WOMEN IN OPERATIONS LEADERSHIP WORKSHOP

PRACTICAL SKILLS, STRATEGIES & TOOLS
TO EXCEL WITHIN THE CHANGING ROLE
OF OPERATIONS



13 & 14 AUGUST
CLIFTONS PERTH

27 & 28 AUGUST
CLIFTONS BRISBANE

EXPLORE

- ▶ Explore the qualities of an effective operations leader
- ▶ Adopting a strengths-based approach to leadership
- ▶ Think analytically, communicate effectively, execute efficiently
- ▶ Emotional Intelligence (EQ) & its impact on how you are perceived as a leader
- ▶ How to build your leadership style & influence organisations
- ▶ Embrace flexibility & adaptability
- ▶ Cross-functional communication
- ▶ The secrets of resilient leadership - How to survive & thrive!

EXPERT FACILITATOR



Rebecca Livesey
Executive Coach, Leadership
Specialist, Speaker
Achieve-Lead-Succeed

**BOOK
AND SAVE!**

\$700

BOOK AND PAY BEFORE
24 MAY 2019
TO SAVE UP TO \$700

START YOUR LEADERSHIP JOURNEY!

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LIQUIDLEARNING
bebetter

ABOUT THE EVENT

The constantly changing nature of the Operations role has called for leaders to become adaptive when reaching for success. Great leaders must effectively navigate through challenges, take strategic risks and forecast future trends to drive organisational excellence.

This hands-on, two-day interactive learning session has been designed with both current and emerging leaders in mind. It will equip you with a practical leadership plan that you can use to navigate a successful career and advance to senior levels.

Book now to secure a seat and take the next step in your career.

WHO WILL ATTEND?

Aspiring and emerging leaders in operational focused roles across multiple industry's. Including:

- ▶ National Managers
- ▶ Team Leaders
- ▶ Department Heads
- ▶ Consultants / Advisors
- ▶ Divisional Managers
- ▶ Business Unit Leaders
- ▶ Group Managers
- ▶ COO
- ▶ General Managers
- ▶ Directors

Also, common Divisional Corporate roles including:

- ▶ Finance Operations
- ▶ HR Operations
- ▶ ICT Operations
- ▶ Shared Services

YOUR FACILITATOR

As a leadership strategist and executive coach, Rebecca works with leaders and organisations to help them better value their greatest asset in their business: people. She believes business is the biggest influencer in the world and if we can change the way we engage and lead people, we could change the world. Rebecca is regularly interviewed by the media on her approach to leadership and has recently been featured in: CEO Magazine, Dynamic Business, Business Insider Australia, ANZ Bluenotes, M2 Women, Construction News New Zealand and Chief Future Officer.



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DAY ONE

Rising through the ranks - Your personal journey into operations leadership

- ▶ Discuss the capabilities, attributes and skills of an influential operations leader
- ▶ Establish a balance between the day-to-day and strategic projects
- ▶ Transition from technical operations expert to leadership excellence

Leadership resource management

- ▶ Define your own leadership style, approach and mindset
- ▶ Understand your key strengths and how best to utilise your optimal leadership style
- ▶ Align your leadership strengths with the expectations of your organisation

Setting your team up for success

- ▶ How to drive both strategy and culture
- ▶ Balancing a work focus with a people focus
- ▶ Build capability and accountability in your team

Leading with Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team
- ▶ Adapt leadership style to effectively manage different personalities
- ▶ Employ heightened EQ to make effective strategic decisions

DAY TWO

Influential, cross-functional communication

- ▶ Learn to adapt your communication style to influence outcomes
- ▶ Stakeholder mapping, and playing to different needs, agendas and motivators
- ▶ Develop your negotiation skills with internal and external networks

Resiliency and authenticity in tough times

- ▶ How to effectively manage high-level and high-volume workloads
- ▶ Strategies to initiate sensitive conversations and effectively raise concerns
- ▶ Increase confidence to broach sensitive topics across your organisation
- ▶ Leadership delegation

Change leadership, flexibility and adaptability

- ▶ Weathering the impact of change and acting as a change agent
- ▶ Learn what you can control, and what you can't
- ▶ Shift your attention to detail - depth and leadership delegation

Women in Operations leadership think-tank

- ▶ Wrap up reflection and discussion on key themes and create a career action plan
- ▶ What will you do differently as a result of this program?
- ▶ How to stay on track when other priorities demand attention
- ▶ Tools and ideas to navigate obstacles and competing priorities

